

THE LISTED QUALIFYING DEVICES DO NOT REPRESENT AN ENDORSEMENT OR RECOMMENDATION BY THE CITY OF SCOTTSDALE.
ALL PRODUCTS REQUIRE WI-FI/INTERNET CONNECTIVITY FOR MONITORING.
BE SURE TO EVALUATE YOUR PERSONAL NEEDS AND GOALS PRIOR TO PURCHASE.

HOW TO APPLY

- The quickest and most secure way to submit is online at [ScottsdaleAZ.gov, search “rebates”](https://www.scottsdaleaz.gov/search/rebates)
 - A confirmation email is sent following an online submission. If there is no contact within 24 hours, check your spam folder, and reapply if needed.
- If this form is printed, scanned, and emailed to WaterConservation@ScottsdaleAZ.gov it is entered into the online application system and a confirmation email is sent to the applicant.
- Alternatively, this application form may be printed, completed, and mailed to:
Water Conservation Rebates, 9312 N 94th St,
Scottsdale, AZ 85258.
 - When a paper application is received, it is entered into the online application system. If an email address is listed, a confirmation email is sent to the applicant. Documents are not returned.

IMPORTANT INFORMATION

- Applications will be accepted starting May 5, 2025, with rebate fund disbursement starting July 1, 2025. Conservation will process complete applications on a first-come, first-serve basis, unless it is past the application deadline or funds are depleted.
 - Applications are complete when all required information is on an application form and documents are attached, signed, and legible.
 - Applications are incomplete if the required information or documentation is missing or illegible. A one-time request for missing information will be sent to the applicant.
- Conservation will use the contact information listed on the application. The applicant is responsible for notifying Conservation of contact changes and for monitoring their email, voicemail, and regular mail.
 - Add WaterConservation@ScottsdaleAZ.gov to your safe senders list.
- Keep copies of all rebate documents and correspondence as proof of activities.

- Once approved, rebates are applied as a credit to the active water account within two billing cycles. Rebate credits are not applied to closed utility accounts or transferred to a different account. Applicants should verify that all rebates have been approved and applied prior to closing a utility account or transferring an account to a tenant.

IMPORTANT DATES

- **Monitoring devices purchased before the rebate program begins on May 5, 2025, are ineligible.**
- It is up to the applicant to track dates. The complete application must be submitted between May 5, 2025, and March 31, 2026.
- No extensions.

RENTAL PROPERTIES

- The applicant must be the current property owner. A tenant or a designated representative, such as a property manager, may apply for a rebate with written permission from the property owner.
- Owners of multiple properties may apply for rebates for each property. However, rebates are property specific and applied as a credit to the active water account associated with the location where the installation occurred. If the owner does not live on-site or is not listed on the active water account, it is the owner's responsibility to coordinate inspections and rebate funds with the tenant(s).

TAX INFORMATION & IRS FORM W-9

Applicants receiving more than \$600 for rebates in a calendar year must submit a [W-9 form](#). The W-9 must be received and dated in the same year the rebate credits are issued. An inaccurate or incomplete W-9 may result in an issued rebate being revoked. If a W-9 is required, Scottsdale will send 1099 forms to customers after December 31st each year. For more information on rebate credits, contact a tax professional.

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CHOOSE YOUR QUALIFYING DEVICE TYPE

The applicant is responsible for determining the appropriate device for their property and needs. Check with the manufacturer for product descriptions and documentation.

1. [Flo Smart Water Monitor and Shutoff by Moen](#)
2. [Flume: Whole Home Water Monitor + Leak Detector](#)
3. [Phyn Smart Water Assistant](#)
4. [Phyn Plus Smart Water Assistant + Shutoff](#)
5. [StreamLabs: Home Water Monitor](#)
6. [Stream Labs: Control](#)

CONSIDERATIONS FOR SMART HOME WATER MONITORS CAPABLE OF AUTO SHUT OFF

- If the chosen Smart Home Water Monitoring device includes an “automatic shut off” component, the applicant/owner is responsible for ensuring the shut off component does not hinder fire sprinklers, irrigation systems, or other water-dependent systems or devices on the property. Any property or landscape damage or loss that results from this device will be the applicant’s/owner’s responsibility and not the responsibility of the city of Scottsdale or its representatives.
- Devices that require a plumber and/or require tapping into an existing plumbing system must be downstream of the city’s meter(s) and outside of the meter box.

IMPORTANT INFORMATION ABOUT CITY INFRASTRUCTURE AND DEVICE INSTALLATION

- Tampering with or damaging a city-owned water meter or water meter box is forbidden.
- Damage incurred to the meter or meter box due to the installation of a device or the device itself is the responsibility of the applicant/owner and subject to cost of damage.
- If the device is placed in the water meter box, the city may require the removal of the device to conduct maintenance activities and is not responsible for any consequences to the device, including the possibility of rendering the device useless.
- Water meter boxes may occasionally contain insects, reptiles, or other small animals. Be cautious when removing the water meter box lid and when working around the meter. Be sure to replace the lid when you are not working on your project.

DATA SECURITY AND BILLING INFORMATION

- For billing purposes, the only reading accepted for determining water usage and charges is from the water meter owned by Scottsdale Water. Water monitoring devices may provide readings in different units of measurement and conduct their own accuracy testing, which Scottsdale Water does not verify. The city does not guarantee the accuracy or reliability of the data from the rebated devices.
- For data security purposes, if a customer installs a monitoring device on their meter, the city is not responsible for the release of any data to a third-party who might access it.

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ELIGIBILITY & REBATE AMOUNT

Monitoring devices purchased before the rebate program begins on May 5, 2025, are ineligible.

- Property must receive water services from Scottsdale Water.
- New construction is ineligible.
- Limited to one per property.
- All components must be in new condition and not reconditioned/refurbished or purchased after market.
- Rebates are for the device only (installation, parts, tax, shipping etc. are excluded).
 - Cost, up to \$100 per device.

REBATE DISBURSEMENT

- The rebate is a credit is applied to the active water account within two billing cycles. Rebate credits will stay on the account until depleted. Look for your rebate on your utility billing statement.



[**CLICK HERE TO APPLY ONLINE**](#)

REBATE SUBMITTAL REQUIREMENTS

- Itemized receipt** is required and must:
 - Show the purchase date on or after May 5, 2025.
 - List the make and model or SKU.
 - Show the cost of each item.
 - If the monitor, labor, and other costs are in one lump sum, obtain an itemized receipt from your vendor.
- Post installation photo** is required and must:
 - Show a clear view of the smart home water monitor after installation.
 - ◊ Photos of the boxes/packaging or the product prior to installation do not qualify.
- Screenshot of the home screen of your device's app/portal is required and must:**
 - Show device is active and transmitting data.
- If you are not the property owner, submit written permission from the owner** allowing you to act as their designated representative.
 - ◊ Altered or mis-represented receipts, photos, screenshots, etc. will be considered fraudulent, and the rebate will be denied.

Apply Between	Rebate Amount	Required Service	Limit per Property	Qualifying Device Type Chosen (1, 2, 3, 4, 5 or 6)	Itemized Receipt Included?	Required Photo Included?	Required Screenshot Included?
5/5/2025 - 3/31/2026	COST, UP TO \$100	WATER	1	#	<input type="checkbox"/> YES, RECEIPT IS ITEMIZED	<input type="checkbox"/> YES	<input type="checkbox"/> YES
NAME ON ACCOUNT				PROPERTY OWNER'S NAME (IF DIFFERENT)			
PROPERTY ADDRESS				ZIP	OWNER'S PHONE		
SCOTTSDALE UTILITY ACCOUNT NUMBER				OWNER'S EMAIL			
<input type="checkbox"/> I HAVE READ AND UNDERSTAND THE PROGRAM DESCRIPTION AND REQUIREMENTS ON PAGES 1 AND 2. I UNDERSTAND PHOTOS MAY BE ACCEPTED IN PLACE OF AN INSPECTION; HOWEVER, I AGREE TO ALLOW ON-SITE INSPECTIONS AS REQUESTED.							
SIGNATURE:				DATE:			