

Detailed Follow Up Report - Auditor Determined Status

Rec#	Recommendation	Auditor FollowUp	City Auditor's Status	Closed
2407 Bridge Infrastructure Assessments			Issued: 6/14/2024	
1A	The Transportation & Streets Director should establish monitoring processes to ensure all ADOT inspection reports are received and reviewed in a timely manner. Verify that the most recent inspection reports have been received for all ADOT-inspected structures.	Jan 2025: The Transportation and Streets department reported that it has requested to upgrade or reclassify a position to monitor bridge inspections and work orders. June 2025: A position has been assigned to handle the ADOT inspection reports. Some inspection reports completed in 2024 and 2025 continue to be missing and the department will be working to request these from ADOT. A process for monitoring inspection status is still needed. Sept 2025: Street Operations is finalizing their standard operating procedures to reflect updated processes. Auditors will review the SOP's at the next status update. Jan 2026: The department has finalized their standard operating procedures for bridge inspection and maintenance and completed a verification of current inspection records.	Implemented	<input checked="" type="checkbox"/>
1B	The Transportation & Streets Director should review the NBIS bridge inventory and determine if two unreported bridges meet reporting requirements; submit structure information to ADOT as determined.	Jan 2025: No updates have been provided on this recommendation. June 2025: No updates on the Pima Rd pedestrian underpass or the Dynamite Rd box culvert were provided. Auditors will follow-up at the next status update. Sept 2025: This work is in progress. Jan 2026: The department reported that it is actively reviewing the two bridges to determine whether they meet National Bridge Inspection Standards (NBIS) criteria for inclusion in the ADOT and City of Scottsdale bridge inventories.	In Progress	<input type="checkbox"/>

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1C	The Transportation & Streets Director should establish procedures for identifying new structures, submitting them to ADOT, and updating information for existing structures.	Jan 2025: The department reported that updated bridge information has been sent to ADOT. Auditors will verify at the next follow-up. June 2025: Auditors requested a copy of bridge data submission. Detailed procedures are pending. Sept 2025: Street Operations is finalizing their standard operating procedures to reflect updated processes. Auditors will review the SOP's at the next status update. Jan 2026: The new SOP's identifies responsibilities and procedures registering new structures and maintaining up-to-date inventory records.	Implemented	<input checked="" type="checkbox"/>
1D	The Transportation & Streets Director should establish stronger work order management practices to ensure that work orders are entered for all ADOT recommendations, including improving the quality of the information entered in order to better monitor work order status and completion.	Jan 2025: The department reported that the new work order system is expected to go live in Feb 2025 and data transferred to the new system will be verified in the field. June 2025: The new system is in production, but work orders have not yet been entered. Auditors will review at next follow-up. Sept 2025: Street Operations has completed its migration to the new work order system and updated system descriptions and codes to align with ADOT codes. Auditors observed that recent inspection reports had been uploaded, and new work orders had been added, prioritized, and assigned in the system.	Implemented	<input checked="" type="checkbox"/>

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1E	The Transportation & Streets Director should follow-up on deferred work orders.	<p>Jan 2025: The department reported that it is requesting to reclassify a position to monitor bridge inspections and work orders. June 2025: A position has been assigned but work orders have not yet been entered into the new system. Auditors will review status of deferred work orders in the next follow-up. Sept 2025: The Department reported that deferred work orders are being reviewed and standard operating procedures are being updated to reflect this process. Auditors will review the finalized SOP's at the next status update. Jan 2026: The department reported that it has implemented a new work order management system that no longer allows work orders to be deferred. As such, all work orders must be assigned and tracked, and completion status are monitored by the T&I Director and Street Operations Manager.</p>	Implemented	<input checked="" type="checkbox"/>
1F	The Transportation and Streets Director should clarify roles and responsibilities relating to the review of inspection reports to ensure work is prioritized by risk, including requiring engineering review to assess criticality of inspections with low condition ratings and evaluate the need for larger repair projects.	<p>Jan 2025: No changes reported. Current practices need to be aligned with stated procedures. June 2025: Streets reported that a position has been assigned to manage the inspection reports and procedures will be under development. Sept 2025: Street Operations is finalizing their standard operating procedures to reflect updated processes. Auditors will review the SOP's at the next status update. Jan 2026: Roles and responsibilities are clarified and formalized in the new SOP's.</p>	Implemented	<input checked="" type="checkbox"/>
1G	The Transportation & Streets Director should obtain further assessment of the culvert rated in poor condition and, if needed, work with Capital Project Management to evaluate next steps.	<p>Jan 2025: The department reported that the City Engineer has assessed the Bridge and recommended regular monitoring. Auditors have requested the assessment. June 2025: After review from Engineering in Oct 2024, a CIP project was requested to replace the existing CMP pipe with a multi-barrel concrete box culvert to also address drainage backing up. The project has been rated lower priority and department will continue to monitor the bridge condition.</p>	Implemented	<input checked="" type="checkbox"/>

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2A	Public Works Director should work with City departments to define roles and responsibilities over inspection and maintenance of non-NBIS City bridges. As part of the program, inventory non-NBIS bridges and establish a plan for periodic structural assessments.	Jan 2025: The department reported that non-NBIS city bridges will be separately identified in the new Asset Management System. Public Works will work on coordinating maintenance responsibilities. June 2025: No updates were reported. Sept 2025: Street Operations is updating their standard operating procedures for this new program, but funding for additional inspections has not been resolved. Jan 2026: SOP's for inspection and maintenance of non-NBI structures has been finalized. The department plans to use an ADOT-approved consultant to perform inspections using the standard ADOT inspection format.	Implemented	<input checked="" type="checkbox"/>