







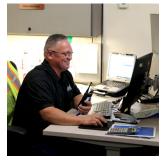


Scottsdale Overview

FISCAL YEAR 2024/25















ATTORNEY'S OFFICE **STADIUM**





LIBRARY AND HUMAN SERVICES PARKS AND RECREATION AND PRESERVE **AUDITOR'S OFFICE**

MANAGER'S OFFICE



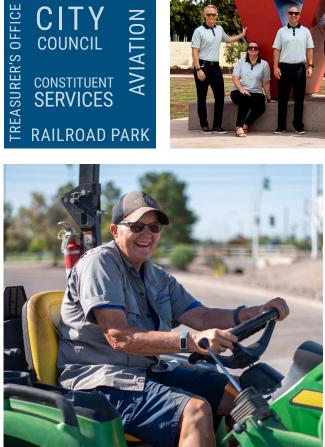


COUNCIL

CONSTITUENT SERVICES









HUMAN DEVELOPMENT RESOURCES PLANNING AND DEVELOPMENT

EMERGENCY MANAGEMENT COURT

COMMUNICATIONS



TOURISM AND EVENTS INFORMATION TECHNOLOGY SOLID WASTE







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Respect Character and Culture



Conserve and Preserve the Environment



Collaborate and Engage



Foster Well-Being



Connect the Community



XHUNEMON SUBULLAN

Revitalize Responsibly



Advance Innovation and Prosperity









Executive Summary

With 22 departments and 2,818 employees, Scottsdale's professionals work side by side each day to deliver exceptional services to our residents, visitors and businesses. From our frontline workers in public safety, water and libraries, to behind-the-scenes departments like information technology and facilities management, each city work group is an integral part of the larger engine of local government providing services to the community.

This Annual Report to Our Community highlights outstanding achievements and successes over the past year, which would not be possible without the dedication of Scottsdale's staff, engaged constituents and community partners. The City of Scottsdale is proud to deliver on its mission: Simply Better Service for a World-Class Community.

Report To Our Community

for Fiscal Year 2024/25



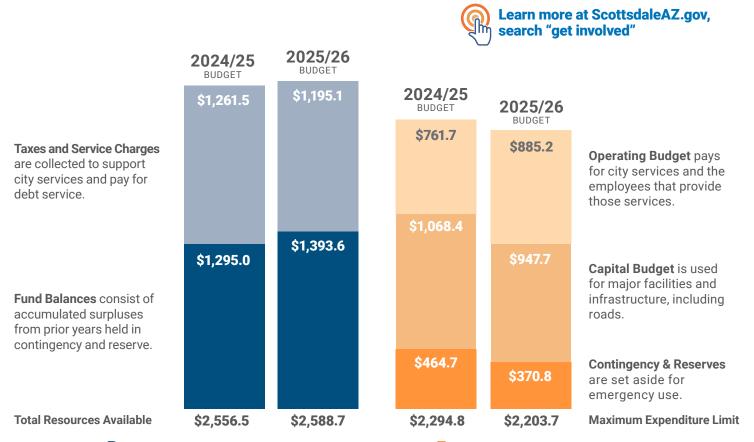
Moving Scottsdale Forward

Scottsdale's passionate professionals work on the frontlines and behind the scenes to provide exceptional customer service. The city's workforce is spread out in a variety of roles to ensure Scottsdale is a safe place to live, work and play. From public-facing departments, such as planning and development and human services, to departments like human resources, fleet management and information technology; all are critical in running the city.



Resources and Expenses

Scottsdale is required by law to adopt a budget each year and cannot spend more than the total budgeted amount. This includes all city funds for the fiscal year ending June 30. City Council adopted the Fiscal Year 2025/26 budget in June 2025.



Resources (in millions of dollars)

Expenses (in millions of dollars)

Spotlighting Our Departments

Highlighted Accomplishments

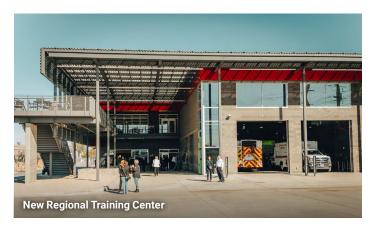
- Parks and Recreation and Preserve achieved national accreditation from the Commission for Accreditation of Park and Recreation Agencies, maintaining its distinction as the longestaccredited agency in Arizona and one of the top five in the nation.
- The McDowell Sonoran Preserve had its grand opening of the Brown's Ranch Interpretive Trail, highlighting ranching in the early 1900s through the eyes of the Brown's family to present day Scottsdale.



- ➤ From potholes to mediation services, **Constituent Services** allows residents to submit digital requests 24/7.
- In March 2025, the **Scottsdale Food Bank** expanded from Vista del Camino Community Center to a new warehouse location at 7601 E. McKellips Road.



▶ The Scottsdale Fire Department Regional Training Center opened in 2025, hosting its inaugural class in January. This state-of-the-art facility enhances the department's training capabilities and offers a centralized location equipped with advanced resources and technology.



The Office of Emergency Management completed the 2025 Scottsdale Emergency Operations Plan, enhancing the city's ability to prioritize critical services and resources during emergencies.





The Hontz Training Facility expansion was completed for the **Scottsdale Police Department**, delivering upgraded firing ranges, classrooms and equipment storage to support officer development and longterm readiness.

Highlighted Accomplishments

➤ Scottsdale Airport was awarded the 2025 Airport Business of the Year for the construction of NetJet's new executive terminal, large aircraft storage and maintenance hangar.



- The city's **Economic Development Department** was one of 86 organizations accredited by the International Economic Development Council.
- Scottsdale Stadium completed construction of a revitalized Left Field Berm in February 2025 and opened the Left Field Day Park in April. The park provides a unique opportunity for constituents and visitors of Old Town to soak in the sights and sounds of the ballpark.
- 110 Scottsdale Stadium

- The Facilities Management Department replaced the emergency generator for the Police Department District 3.
- The Fleet Maintenance Department closed 8,832 vehicle repair orders, 97% of which were completed and available the very same day.



- The Information Technology Department and City Treasurer's Office implemented a new, modern citywide enterprise financial platform that streamlines how Scottsdale manages its accounting, budgeting, procurement and financial reporting, enhancing efficiency and transparency.
- Scottsdale's Transportation and Infrastructure Department completed the Indian Bend Wash Underpass at Chaparral Road, improving safety and connectivity for pedestrians and bicyclists.



Reporting issues is EZ SCOTTSDALE **EZ**

Residents made 54,879 requests using Scottsdale EZ last year. The number one request? Electric scooters. Have concerns about electric scooters or other issues? Report it at ScottsdaleAZ.gov, search "EZ".

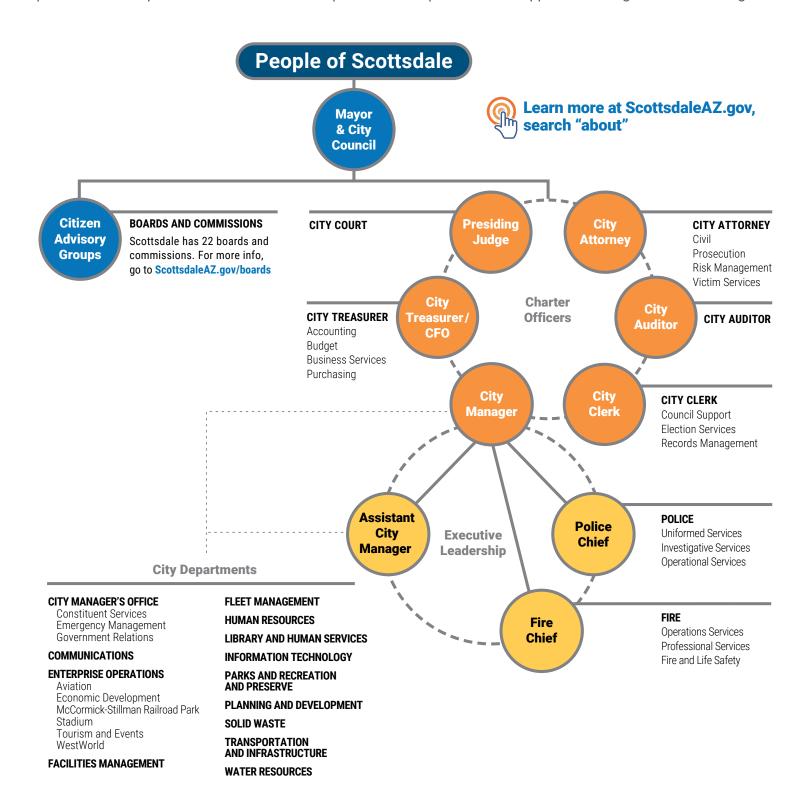
City Organization

for Fiscal Year 2025/26



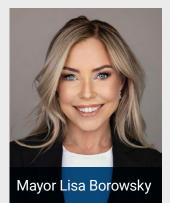
Meet Our Leadership

The voter-approved City Charter established the council-manager form of government which combines the strong political leadership of elected officials with the professional experience of an appointed local government manager.



Scottsdale City Council

The City Council consists of the mayor and six council members who are elected to represent the city at large and serve overlapping, four-year terms. These seven citizens oversee city government and set policies, approve programs, appropriate funds, enact laws, select charter officers and appoint residents to serve on advisory board. The mayor serves as the chair of the Scottsdale City Council and presides over its meetings, which are typically held on Tuesdays in the City Hall Kiva Forum located at 3939 N. Drinkwater Blvd. in Old Town Scottsdale.



Lisa Borowsky began her first term as mayor of Scottsdale in January 2025.

She is a lifelong Scottsdale resident and is dedicated to keeping Scottsdale a worldrenowned tourist destination while prioritizing a community that residents are proud to call home.

Lisa attended Scottsdale public schools, obtained her undergraduate degree from Arizona State University and her J.D. at St. John's University School of Law in New York.

She returned home to begin her career in commercial litigation. Throughout her legal career, Lisa represented homeowners plagued by construction failures, recovering millions of dollars on their behalf.

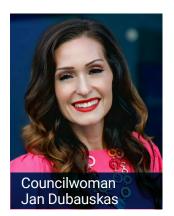
Lisa's most important accomplishment, however, is raising her daughter here in Scottsdale. They enjoy spending time with their family, dogs and horses and playing tennis.

Lisa served on the Scottsdale City Council from 2008 to 2012, leading efforts for meaningful structural changes to the city budget process and securing a voter-approved amendment to the City Charter to strengthen fiscal accountability to taxpayers.

She grew up competing in quarter horse shows and still enjoys riding and spending time at Scottsdale's great restaurants, resorts and events.

She loves meeting and hearing from residents. Please reach out with ideas, concerns or to become a city volunteer.

MBorowsky@ScottsdaleAZ.gov | 480-312-2433



Jan Dubauskas began her term on the Scottsdale City Council in January 2025.

She has lived in Arizona since 1998 and been a Scottsdale resident for more than 10 years.

Jan has been practicing law for nearly 20 years. She served as general counsel and chief operating officer for a health insurance carrier and regularly appeared on national cable

news as a health insurance expert.

Prior to that, she served as director of compliance for a life insurance company.

Jan has a bachelor's degree from the University of Oregon and a J.D. from Arizona State University's Sandra Day O'Connor College of Law.

She is a graduate of Scottsdale 101 Citizen Academy and the city's police and water citizen academies.

Jan and her husband have a blended family with five children ranging in age from 7-27. Their youngest daughters attend school in the Scottsdale Unified School District.

JDubauskas@ScottsdaleAZ.gov | 480-312-7402



Barry Graham began serving on the Scottsdale City Council in January 2023.

A Scottsdale native and Chaparral High School allstate athlete, Barry now lives in southern Scottsdale with his wife and their twin sons. He is a Certified Public Accountant with expertise in auditing and financial performance analysis for Arizona-based businesses.

Barry has long been active in the community—he is a Scottsdale Leadership graduate, former planning commissioner, and past chairman of both the Transportation Commission and Building Advisory Board of Appeals. A proud Scottsdale Fire Citizens' Academy alum, Barry also led the successful 2015 "Yes to Bonds" campaign that improved local public safety infrastructure.

Barry holds degrees in economics and international relations from Boston University and a master's in accounting from the University of Massachusetts, where he delivered the commencement address. He has served as a precinct committeeman since 2012 and twice as treasurer of his local legislative district.

BGraham@scottsdaleaz.gov | 480-312-7454



Adam Kwasman began his first term on the Scottsdale City Council in January 2025.

He serves as the president and managing attorney of Kwasman Law.

Adam previously served in the Arizona House of Representatives where he was vice chairman of the Ways & Means committee and sat on the Appropriations, Commerce

and Joint-Legislative Budget committees. He earned the "Hero of the Taxpayer" award from Americans for Prosperity, the "Champion of Small Business" award by the National Federation of Independent Businesses, and the "Friend of the Family Award" by the Arizona Family Project.

Adam earned his bachelor's degree (cum laude) from Tulane University, his Master of Arts in Economics from George Mason University, and his J.D. from Arizona State University's Sandra Day O'Connor College of Law.

He draws inspiration from his wife and their four children. The Kwasmans are members of Congregation Beth Tefillah and Chabad of Arizona.

AKwasman@SwcottsdaleAZ.gov | 480-312-2374



Maryann McAllen began her first term on the Scottsdale City Council in January 2025.

Becoming a city councilwoman has been a lifelong goal for Maryann who dreamed of serving her community since she was a student at Supai Elementary School.

Maryann has lived in Scottsdale for 60 years. She attended Coronado High School and

is now the president of the Coronado Foundation for the Future, which funds scholarships for current students.

She earned a bachelor's degree in communication and nonprofit studies from Arizona State University. After graduation, she began a 14-year career in the city's Parks and Recreation and Human Services departments.

Maryann has been married to her husband for 32 years. They raised their four children in Scottsdale.

Maryann is a graduate of Scottdale Leadership and the past chair of the Scottsdale Parks and Recreation Commission.

She is also a proud small business owner in Scottsdale.

MMcallen@ScottsdaleAZ.gov | 480-312-7456



Kathy Littlefield began her third term on the Scottsdale City Council in January 2023.

A Scottsdale native and Arizona State University graduate, she brings over 25 years of financial and management experience to the role. She co-founded and manages NetXpert Systems, Inc., a successful Scottsdalebased computer company.

Her professional background includes work in the City of Plano's Budget Office and several Scottsdale businesses and nonprofits.

Councilwoman Littlefield has long been active in civic life, serving in leadership roles with the Civitan Club, Special Olympics, North Scottsdale Little League, and her local legislative district. She's a proud member of the Daughters of the American Revolution and the Mayflower Society. Deeply committed to her community, she has supported youth programs and veterans' initiatives throughout her career.

She and her husband, former Councilman Bob Littlefield, have been married over 46 years and have two children and one grandchild.

KLittlefield@ScottsdaleAZ.gov | 480-312-7412



Solange Whitehead began her second term on the Scottsdale City Council in January 2023.

An electrical engineer, businesswoman, and conservationist, she moved to Scottsdale in 1996 and quickly made it home. Councilwoman Whitehead is committed to community-first policymaking, bringing diverse stakeholders together to find

solutions that protect public health, enhance quality of life, and use tax dollars wisely. She is known for her hands-on approach, regularly engaging with residents, businesses, and neighborhoods across Scottsdale.

A former preserve commissioner and "Conservationist of the Year" honoree, she helped pass the Protect Our Preserve initiative and supports sustainability through policy and action. She serves on the board of Waste Not, volunteers at the Granite Reef Senior Center, and championed the 3D printer lab at Scottsdale Community College.

Councilwoman Whitehead and her husband have three grown children and enjoy spending time outdoors.

SWhitehead@ScottsdaleAZ.gov | 480-312-7423

Charter Officers

The City Council hires six officers to advise them on policy issues and run day-to-day operations. They are collectively known as the charter officers because their positions are spelled out in the City Charter, a voter-approved document which describes the organization and authority of the city government in Scottsdale. These positions are the city manager, city attorney, city auditor, city clerk, city treasurer/chief financial officer and presiding city judge. The city manager is the chief executive officer and is responsible for about 90 percent of the city's workforce.



Greg Caton
City Manager
GCaton@ScottsdaleAZ.gov
480-312-7759



Luis Santaella Interim City Attorney LSantaella@ScottsdaleAZ.gov 480-312-7771



Lai Cluff
Acting City Auditor
LCluff@ScottsdaleAZ.gov
480-312-7851



Ben Lane
City Clerk
BLane@ScottsdaleAZ.gov
480-312-2411



Sonia Andrews
City Treasurer & Chief
Financial Officer
SAndrews@ScottsdaleAZ.gov
480-312-2364



Marianne Bayardi Presiding Judge MBayardi@ScottsdaleAZ.gov 480-312-7604

Awards and Recognitions

- Scottsdale ranked the No. 1 Digital City for the second year in a row by the Center for Digital Governance.
- Scottsdale Airport received the FAA Western-Pacific Region Outstanding Airport Award, showcasing excellence in operations, safety and community engagement.
- Scottsdale's Accounting Division earned its 51st consecutive Certificate of Achievement in Financial Reporting from the Government Finance Officers' Association, a testament to the city's transparent and comprehensive annual reports.
- Scottsdale's Short-Term Rental Resource Center received a 2025 CIO 100 Award, reflecting the city's continued innovation and commitment to addressing community concerns.
- **Scottsdale's Procurement Division** earned the prestigious 2025 Achievement of Excellence in Procurement® Award from the National Procurement Institute.



Financial Overview

for Fiscal Year 2025/26



Making Cents of Numbers

The City of Scottsdale implements the priorities of residents through funding programs and services. The budget is the highest form of policy approved by the City Council and is presented in multiple formats to accommodate a variety of audiences. The city invites Scottsdale residents to provide input annually throughout the budget development and adoption.



*Difference between resources and uses is allocated to the city's contingencies and reserves.

Scottsdale's Budgets

Scottsdale's annual budget includes two main components, one is for capital projects that become long-time assets and the other is for city operations, which fund services for the public.



Capital Budget

Funds long-term investments in the city such as building, acquisition and improvement of infrastructure and facilities.



All other uses of funds: \$222.0



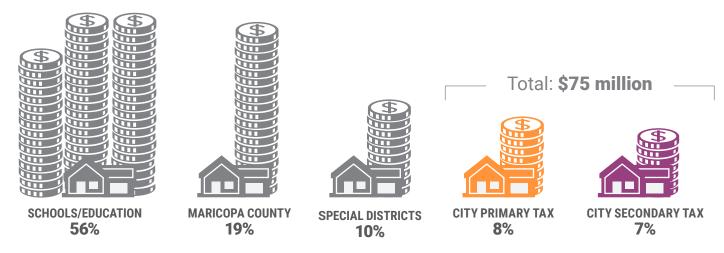
Operating Budget

Funds the day-to-day operations and services of the city.



All other uses of funds: \$806.3

Where Do My Property Taxes Go?

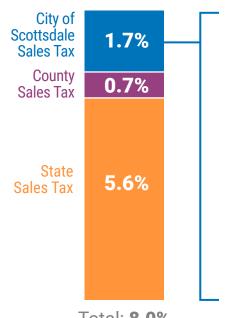


*Some property tax numbers may vary based on location in Scottsdale



*Average of the eight largest cities in the Valley. The housing figures are reflective of the assessed value.

Where Do My Sales Taxes Go?



Total: 8.0%

Understanding Scottsdale's Sales Taxes

- General Fund (1.00%) Available for any municipal purpose.
- Public Safety (0.10%) Dedicated exclusively to public safety.
- Transportation (0.30%) Dedicated to transportation improvements and approved by voters in 1989 (0.20%) and 2018 (0.10%).
- Parks and Preserve (0.15%) -Dedicated to the purchase of land and construction of essential preserve necessities such as trailheads within the McDowell Sonoran Preserve and approved in 2004.
- Preserve (0.15%) Dedicated to parks and recreational facilities and maintenance and protection of the McDowell Sonoran Preserve and approved by voters in 2024.

Simply Better Service

for Fiscal Year 2025/26



MILLION GALLONS OF DRINKING WATER **DELIVERED DAILY**

1,539 **MILES OF SANITARY SEWERS**

135 MILES OF PAVED PATHWAYS **168 UNPAVED**

FREE TROLLEY

FIRE HYDRANTS

SIGNALIZED INTERSECTIONS

LANE MILES OF ROADS

FIRE RESPONSE

30,500 **ACRES OF**

SPORTS COURTS

POLICE VEHICLES

BASEBALL STADIUM

COMMUNITY

RAILROAD TOTAL ACRES OF PARKS

SKATE **PARKS**

CENTERS

URBAN

OFF-LEASH AREAS

OUTDOOR EQUESTRIAN ARENAS

O PUBLIC schools **20,940 ENROLLMENT**

SENIOR

ATHLETIC FIELDS AQUATIC

SPRAY **FEATURES**

9 TOTAL SPECIAL EVENTS AT WESTWORLD

GOLF COURSES 41 PLAYGROUNDS

28,167 **COMPANIES DOING BUSINESS IN SCOTTSDALE** 11 TRAILHEADS AND 230 MILES OF NON-MOTORIZED TRAILS IN THE PRESERVE

7 MUSEUMS

184 ART GALLERIES & ART DEALERS

1AIRPORT

55 HOTELS 10.073 ROOMS



Community Profile

for Fiscal Year 2025/26



Welcome to Scottsdale, Arizona

A World-Class Community

Scottsdale is a premier community nestled at the foot of the McDowell Mountains in the Valley of the Sun. Residents enjoy a high quality of life with attractive residential, recreational and shopping areas in a city that has earned its enviable reputation as an internationally recognized visitor destination and a thriving location for businesses of all kinds.

Scottsdale consistently ranks among the nation's best places to live, with top-rated schools, award-winning parks, low crime rates and a vibrant economy. Old Town Scottsdale is home to many restaurants, retail shops, art galleries and resort hotels. Scottsdale's McDowell Sonoran Preserve is a permanently protected Sonoran Desert habitat encompassing nearly 48 square miles. There are recreational opportunities for everyone with many golf courses, tennis and pickleball courts, parks, pools and hundreds of miles of bike paths and trails.

Scottsdale was founded by Army Chaplain Winfield Scott in 1888 but was not incorporated until 1951 when Scottsdale was a small community of 2,021 residents situated on about two square miles of land. Today, Scottsdale is home to more than 246,000 residents enjoying the rich diversity of experiences offered within the city's 185 square miles.









Scottsdale Top Attractions



1 Pinnacle Peak Park



2 Preserve Gateway and Scottsdale's McDowell Sonoran Preserve



(3) TPC Scottsdale



4 WestWorld



5 Scottsdale Airport/Airpark



6 McCormick-Stillman Railroad Park



(7) Indian Bend Wash Greenbelt



8 Scottsdale Fashion Square



9 Scottsdale Waterfront



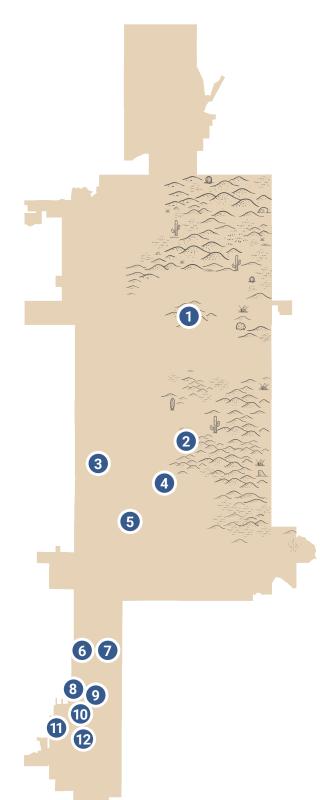
10 Civic Center



(11) Scottsdale's Museum of the West



12 Scottsdale Stadium

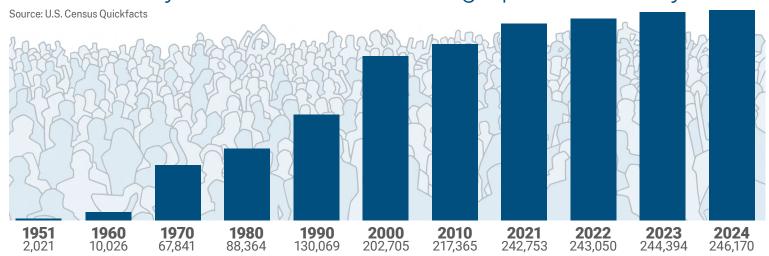


Demographics

for Fiscal Year 2025/26

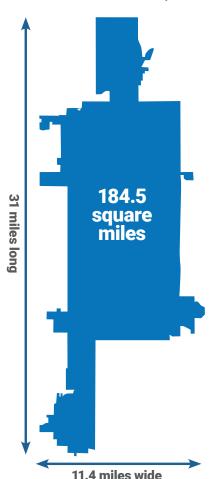


Scottsdale by the Numbers: A Demographic Summary



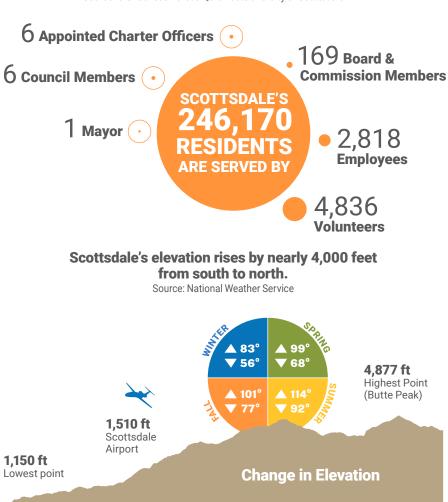
Scottsdale is the 48th largest city in the U.S. by area.

U.S. Census Bureau Quickfacts and City of Scottsdale



Over 7,800 people directly serve the residents of Scottsdale.

Source: U.S. Census Bureau Quickfacts and City of Scottsdale



Scottsdale Residents

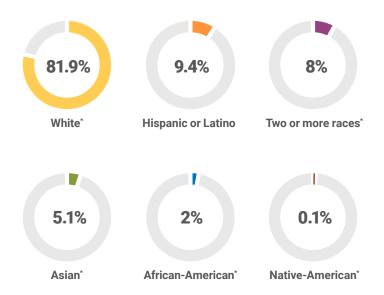
Scottsdale's median age of 49.8 is more than 10 years older than the U.S. median age of 38.4.



<5 **9,983** 5-19 **28,119** 20-24 **13,929**

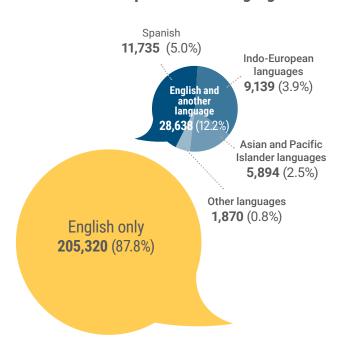
25-54 **87,198** 55-74 **58,582** 75+ **29,982**

Scottsdale Population by Race and Ethnicity

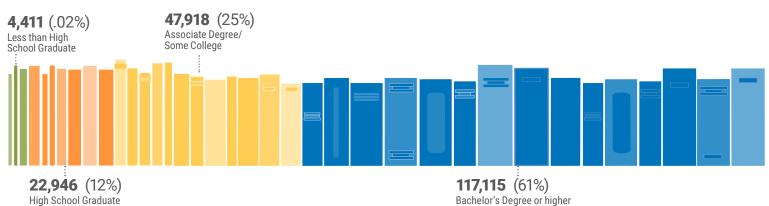


^{*}Non-Hispanic or Latino

While most Scottsdale residents speak English, 1 in 5 can also speak another language.



3 in 5 Scottsdale residents over age 25 have earned a bachelor's degree or higher.



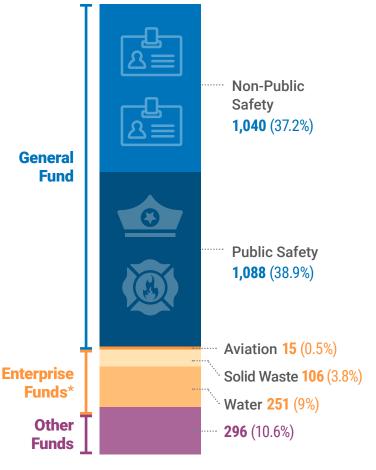
HONORHEALTH... 7,451 employees Healthcare and finance firms lead the list of top employers. Source: City of Scottsdale Economic Development Department (2025) anguard MAYO CLINIC Scottsdale Unif GENERAL DYNAMICS 3,073 2,818 employees 2,557 employees 2.475 **AXON** employees employees Hairmon[1.752 CVSHealth Nationwide® 1,559 employees 1,413 1.250 employees 1,134 employees employees employees

City of Scottsdale Full-time Employees and Their Funding Sources

More people come to work in Scottsdale each day than leave to work in other communities.

Source: U.S. Census Inflow/Outflow Analysis

Scottsdale businesses and organizations have **211,885** employees



^{*}An Enterprise Fund operates similarly to a private business. Instead of taxes, revenues are generated from user fees or charges which cover all operating and capital expenses.

To view additional demographic information, visit ScottsdaleAZ.gov and search "about"



Capital Improvement Plan

for Fiscal Year 2025/26

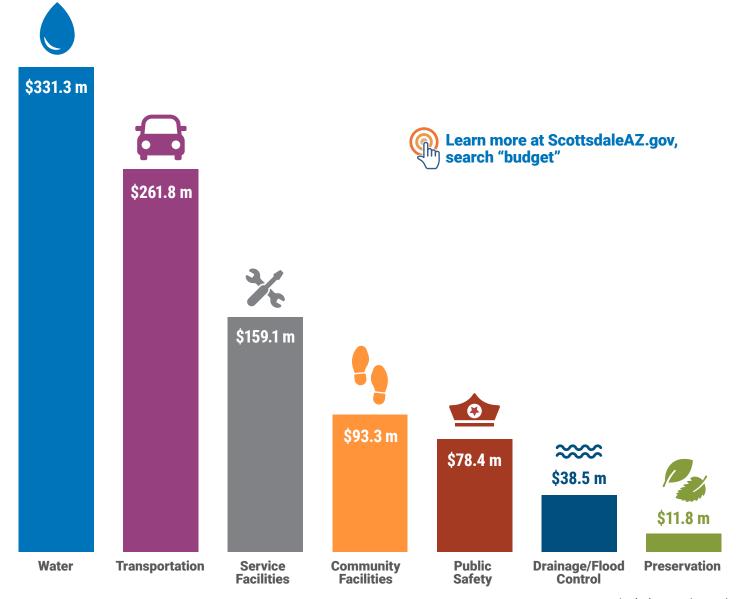


Behind the Build

The Capital Improvement Plan (CIP) consists of the projects the city needs to build, repair, expand or maintain to serve the community. A five-year CIP is developed and updated annually, including budgeted funding sources. \$974.2 million has been adopted in the FY 2025/26 CIP budget, which is a decrease from the prior year's budget of \$1.1 billion. These projects address City Council priorities and critical capital infrastructure needs in a variety of areas and are supported by different funding sources.

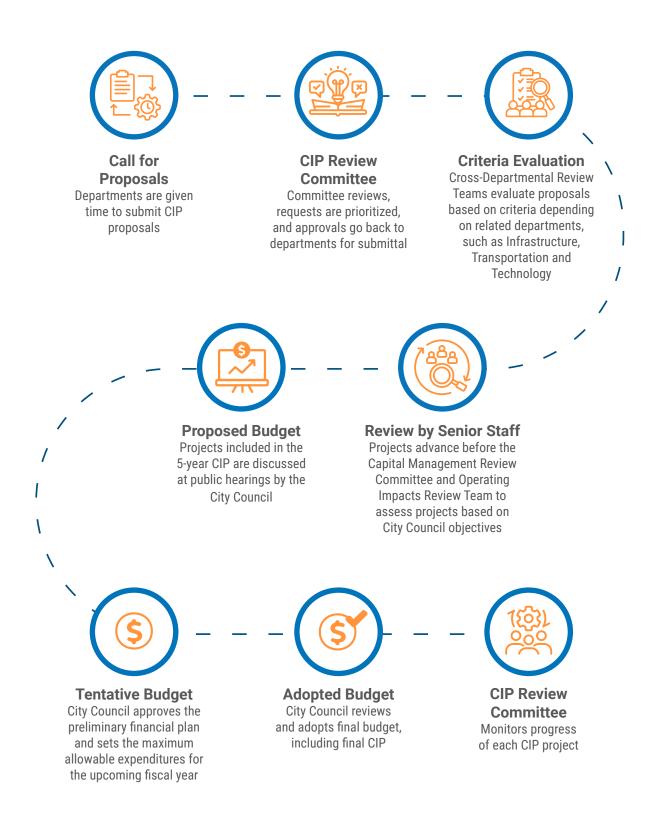
FY 2025/26 Adopted Capital Improvement Plan \$974.2 Million Budgeted Program Expenditures

(in millions of dollars)



Scottsdale's Capital Improvement Plan (CIP) Review Process

Ever wonder how capital improvement projects are approved? Scottsdale's collaborative approach follows eight primary steps to ensure fairness and transparency throughout review process.



Scottsdale Services for our World-Class Community

Get Help with City Services for All Needs

Have issues you need to report or have any questions? Scottdale's Constituent Services team is here to make it easier for residents to get help, report concerns and connect with city services. Whether you need quick self-service or one-on-one support, Constituent Services is your go-to resource for resolving community issues.

Where to get help:

- **Report issues anytime** with **ScottsdaleEZ**, our self-service tool for things like potholes, graffiti, or code concerns—available 24/7.
- Speak to our Call Center by calling 480-312-3111, Monday through Friday, 8 a.m. to 5 p.m., for general questions or help navigating city services.
- Get personalized support from our Constituent Services team for more complex concerns. They'll guide you through your issue and work across departments to find solutions.
 Receive support from the Constituent Services team by emailing ConstituentServices@ScottsdaleAZ.gov.
- Neighbor-to-neighbor help through our mediation program, offering support to resolve community conflicts. Reach out to the Call Center directly or email the Constituent Services team at ConstituentServices@ScottsdaleAZ.gov.

The City of Scottsdale welcomes feedback from the community. If you have comments or suggestions on how we can improve the Annual Report, please contact the City Manager's Office: 480-312-2800 | CityManager@ScottsdaleAZ.gov.









