TOTAL COMPLAINTS: 268

INCLUDED IN THE ABOVE NUMBER ARE:

INTERNALLY GENERATED INVESTIGATIONS: 46

- EXONERATED: 2
- UNFOUNDED: 3
- NOT SUSTAINED: 4
- SUSTAINED: 35
- PARTIALLY SUSTAINED: 2
- PENDING DISPOSITION: 0

EXTERNALLY GENERATED INVESTIGATIONS: 11

- EXONERATED: 0
- UNFOUNDED: 0
- NOT SUSTAINED: 0
- SUSTAINED: 10
- PARTIALLY SUSTAINED: 1
- PENDING DISPOSITION: 0

INFORMAL EXTERNALLY GENERATED INVESTIGATIONS (CITIZEN COMPLAINTS): 80

- EXONERATED: 1
- UNFOUNDED: 36
- NOT SUSTAINED: 7
- SUSTAINED: 2
- PARTIALLY SUSTAINED: 2
- COMPLETED: 27
- UNDETERMINED: 0

VEHICLE ACCIDENTS: 120

- NOT PREVENTABLE –EMPLOYEE: 61
- PREVENTABLE –EMPLOYEE: 53
- UNDETERMINED: 6
- PENDING: 0
VEHICLE PURSUITS: 0

- IN POLICY: 0
- OUT OF POLICY: 0
- PENDING: 0

FIREARM DISCHARGES: 12

- DISPATCH OF ANIMAL/IN POLICY: 11
- ACCIDENTAL DISCHARGE/OUT OF POLICY: 1
- OFFICER INVOLVED SHOOTING: 0

There were 57 formal complaints investigated in 2017; 20% came from a citizen or an outside source, whereas 80% were generated within the organization.

Internal Affairs assesses every citizen complaint, including walk-ins, phone calls, e-mails, letters and anonymous submittals. Internal Affairs monitors all complaints for biased based profiling to ensure all policies are upheld. Internal Affairs monitors employees related to training and policy compliance.

Formal investigations are generally handled by Internal Affairs and informal complaints are referred to the related supervisor or manager. Informal investigations are not assigned an IA number but are documented as citizen complaints in our internal Blue Team and IA Pro systems.

In 2018 all Legal Update training will be broadened to include more information on biased-based profiling.

In addition, we are now fully deployed with on-body-cameras for patrol officers which will assist in investigating any biased-based complaints.

If in the instance an allegation of a biased-based complaint is sustained, disciplinary actions will result.

Additional Comments:

- 10,684 Custodial Arrests (Increased 2% from 2016)
- 1529 Uses of Force in 916 Incidents involving Use of Force (8.6% of all custodial arrests)
- 3 Excessive Force Complaints
  - 1 external complaint – Sustained
  - 2 internal complaints – 2 Unfounded