Chair Eng called the meeting to order at 5:00 p.m.

Members present as listed above.

There were no members of the public who were interested in speaking.

Regular Meeting - May 9, 2019

COMMISSIONER PORTNOY MOVED TO APPROVE THE MAY 9, 2019 HUMAN SERVICES COMMISSION REGULAR MEETING MINUTES. COMMISSIONER CAMPBELL SECONDED THE MOTION, WHICH CARRIED SIX (6) TO ZERO (0). CHAIR ENG, COMMISSIONERS BLAINE, CAMPBELL, HUBBARD, PORTNOY AND SONG VOTED IN THE AFFIRMATIVE. THERE WERE NO DISSENTING VOTES.

REGULAR MEETING AGENDA

1. FY 2020/2021 Funding Process Revisions
Justin Boyd, Housing Supervisor, facilitated an overview of the funding process revisions for FY 2020/2021. He noted that the following revisions have been incorporated into the funding application process:

- Each agency will be limited to submitting one proposal per funding source, with applications being verified through the agency’s tax identification number;
- Scottsdale Cares agencies will receive no more than 15 percent of the total funding amount available;
- General Funds agencies will receive no more than 20 percent of the total funding amount available;
- All agencies are required to submit a form 990;
- All scoring sections of the evaluation tool have been simplified to a zero to three scoring range.

Each agency is required to submit two different agency contacts, including email addresses. Human Services Staff evaluations will be emailed to agency contacts in late November, offering an opportunity to agencies to present additional information. Agencies that fail to attend and present during the presentation period will receive zero points. Any agency that fails to respond to the Human Services staff evaluation or submits their response after the December deadline will receive a ten-point reduction. Any agency that fails both to attend the agency presentations and fails to submit a response to the staff evaluation will be disqualified from the FY 2020/21 funding process.

In an effort to make the scoring process easier, Commissioners will no longer be required to enter their email addresses when entering the Survey Gizmo system and once scoring has been submitted the funding source will be removed from the list.

Commissioners were given an opportunity to ask questions. Mr. Boyd said that Commissioners are responsible for six scoring components. The demonstrated capacity section will be completed and scored by staff.

Discussion ensued regarding changing the funding process timing in order to give Commissioners more time to review the packets. Director Bestgen explained that because of HUD requirements, it would be difficult to change the schedule. Mr. Boyd added that staff is already well into the FY 2020/21 funding process and that in addition, because of the timing of holidays in November and December, it would be difficult for the non-profit agencies to accommodate a more restrictive time frame.

Commissioners will receive iPads and training during the January 23, 2020 work study session. Presentations are scheduled for February 4th and 6th.

2. **Paiute Neighborhood Center Update**

Kristine Hahn-McDonald, Paiute Human Services Manager, reported on programs, events, and trends at Paiute Neighborhood Center. She said that the facility is aging. In the past year alone over 100 work orders were submitted. As part of the kitchen remodel planning, in November of 2018, the City invited Maricopa County Environmental Services to give an evaluation of the kitchen space. The report indicated that many areas of the kitchen space were not up to code. Ms. Hahn-McDonald shared photographs of the completed kitchen remodel.
Phase 2 of the Ali Ortega Active Learning Space is expected to be completed over the next three months. The improvements are made possible through a grant from Partners for Paiute. Building 2 bathroom renovations have been completed and the facility now meets the 2010 ADA standards for design and includes energy efficient and low-flow plumbing fixtures.

Ms. Hahn-McDonald gave an update on the Family Resource Center. Receipt of the grant requires that the facility serve a minimum of 720 families with children zero to five years old in zip codes 85251 and 85257 and that a minimum of 288 classes be offered. Currently, 466 families are being served and approximately 321 classes have been made available. Ms. Hahn-McDonald shared photographs of the Family Resource Center remodel.

Ms. Hahn-McDonald presented a graph outlining FY 2016/17 through FY 2018/19 Community Trends, including "Ready to Eat Bags" distribution, "No Zip Code" individuals, and "$10,000 or Less Income" individuals. She noted that on-site agencies are experiencing wait lists due to limited capacity.

Efforts are being made to evaluate how best to meet the needs of the community. Homeless initiative efforts are ongoing, and efforts are being made to partner with behavioral health agencies that could provide on-campus services.

Special events and new classes for the coming season include:
  - Mommy and Me Yoga
  - Open house - August 15, 2019 from 6:00 p.m. to 8:00 p.m.
  - Fall Festival - October 25th from 4:30 p.m. to 7:00 p.m.
  - Meditation Classes
  - Paiute Toy Program
  - Housing Education Classes

Strategic planning efforts will begin over the next few weeks. Further updates will be made to the Commission based on the results of the Paiute project CIP Bond election.

Commissioners were given an opportunity to ask questions. Ms. Hahn-McDonald said that because of inaccurate census data and changes occurring in the community, it has proven difficult to determine how many families are in the area served by Paiute Neighborhood Center. The majority of families being served by Paiute also access services available through Vista del Camino and Housing.

Commissioner Song requested that the Commission be provided with information regarding the square footage of space that has been renovated. Director Bestgen noted that since the City acquired the Paiute facility in 1996, all of the 30,000 square feet of usable space has been updated at some point in time. The primary concern is aging infrastructure requiring ongoing maintenance/repairs. He opined that long-term benefit could be achieved by making the facility more energy efficient.

Director Bestgen said that staff has been charged with setting performance goals in response to the County requesting that the City focus on more intensive case management, in addition to the regular emergency rent and utility assistance.
Commissioner Hubbard suggested that staff reach out to MAG for more in-depth census and trend projections.

Discussion ensued regarding the increased numbers of people experiencing homelessness and efforts being made by the City and the church neighboring Paiute Neighborhood Center.

Discussion continued regarding services available through Paiute and Vista del Camino, the effort to fill Community Assistance Office positions with people who are adept in counseling and social work. Efforts are being made work with Mission of Mercy to provide medical services on a monthly basis. Currently, University of Arizona provides a dentistry van once a month and the WIC program offers a variety of different services.

Updates on the Paiute Master Plan will be provided as they are available.

3. Director Reports

Greg Bestgen, Director, gave an update on the 2019 Back to School event. He thanked staff and volunteers who dedicated their time to organizing and executing the event. Approximately 188 volunteers worked with 997 families the day of the event. Families who were not able to attend are being offered continuing opportunity to pick up supplies. NOAH provided 605 dental screenings. First-Things-First distributed 60 bags and nutrition surveys were conducted, which will help staff determine how many families have nutritional needs. Director Bestgen said that neighboring communities have expressed interest in holding similar events.

Director Bestgen announced that Kevin McKee is acting as the Granite Reef Interim Human Services Manager. He is currently working on updating the licensing agreements with brokerage agencies for the Senior Centers.

With the help of the Scottsdale Association of Realtors, the City is implementing a free lockbox program for seniors to allow Police and Fire personnel to enter the home in an emergency.

Via Linda Senior Center will hold their Senior Luau on September 5th at 12:30 p.m. Granite Reef Senior Center will hold their Senior Luau on September 6th at 12:30 p.m.

Director Bestgen introduced new Via Linda Senior Center Manager Deanna Owens. She will be working with staff member Jennifer Murphy and Commissioner Hubbard to bring forward the City's goal to move forward as a Dementia-Friendly Community.

Goals for the upcoming year include building partnerships with Community businesses. Through a new partnership, Hartford Insurance Company donated $18,500 to the Beat the Heat Program and provided volunteers who accompanied social workers on home visits.

Director Bestgen announced that Mike Lopach has been assigned to work full-time on a homeless initiative to find long-term sustainable solutions. A new rehabilitation effort will be brought forward involving the Brick-by-Brick program. Director Bestgen and Mr. Lopach will attend the East Valley Managers Homeless Coalition meeting and will report on areas where cities can collaborate.
Director Bestgen gave a report on his visit to the Human Services campus and the excellent services that they are providing.

Human Services facilities throughout the City have been asked to develop a strategic plan that will meet City Council, division, department, and center goals. Plans will include three- to five-year plans, narrowed down to one-year and 90-day smart goals for each step.

4. Adjournment

COMMISSIONER PORTNOY MOVED TO ADJOURN THE MEETING. COMMISSIONER SONG SECONDED THE MOTION, WHICH CARRIED SIX (6) TO ZERO (0). CHAIR ENG, COMMISSIONERS BLAINE, CAMPBELL, HUBBARD, PORTNOY, AND SONG VOTED IN THE AFFIRMATIVE. THERE WERE NO DISSENTING VOTES.

With no further business to discuss, being duly moved and seconded, the meeting adjourned at 6:13 p.m.

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