CITY OF SCOTTSDALE
HUMAN SERVICES COMMISSION
Regular Meeting Minutes
Thursday, October 11, 2018
City Hall Kiva Forum
3939 N. Drinkwater Boulevard
Scottsdale, AZ 85251

PRESENT: Chair Janice Eng, Vice-Chair Denny Brown, Commissioners: Jayne Hubbard, Edmund Portnoy, Andrew Song

ABSENT: Commissioner James Campbell

STAFF: Director Greg Bestgen; HS Managers Michelle Albanese, Tim Miluk, Eugenio Munoz-Villafane; HS Coordinator Joanne Meierdirks; Supervisor Deanna Zuppan; Senior Management Analyst Mike Murphy

Call to Order

Chair Eng called the meeting to order at 5:01 p.m.

Roll Call

Members present as listed above.

Public Comment

There were no members of the public who wished to speak.

Minutes

Regular Meeting – September 13, 2018

Chair Eng noted that on the last page it should say that the SRPMIC grant was given to Community Services.

COMMISSIONER PORTNOY MOVED TO APPROVE THE SEPTEMBER 13, 2018 HUMAN SERVICES COMMISSION REGULAR MEETING MINUTES AS AMENDED. VICE-CHAIR BROWN SECONDED THE MOTION, WHICH CARRIED FIVE (5) TO ZERO (0). CHAIR ENG,
VICE-CHAIR BROWN, COMMISSIONERS HUBBARD, PORTNOY AND SONG VOTED IN THE AFFIRMATIVE, WITH NO DISSENTING VOTES.

REGULAR MEETING AGENDA

1. **Budget Recap for Fiscal Year 2017/18**

Mike Murphy, Senior Management Analyst for Community Services, reviewed key Human Services metrics from Fiscal Year 2017/18. He reviewed the past three years by quarter, noting that Human Services contacts increased by 16.5 percent this year, with 178,176 contacts.

He reviewed revenues and expenses. FY 2017/18 showed $519,000 of revenue, which is up from the prior year's $359,707. Expenditures were $4.8 million, which was under budget. Cost per contact is $27.36. Mr. Murphy said that at this point they have not done a comparison with other cities. Commissioners expressed interest in seeing year-over-year comparison.

Director Bestgen said that the City of Scottsdale is different than many municipalities in that almost every human service center in the City of Scottsdale has a social worker available on property.

Mr. Murphy continued his presentation, highlighting areas in which opportunities for brokerage contacts to offer services at various centers and special events. Last year special events provided services to 2,540 community members at a total value of $364,632. He talked about the value of assistance and compared year-over-year the benefits to individuals and families receiving assistance through City programs.

Mr. Murphy mentioned that the benefits expected from SRPMIC grants next year are uncertain because of the resort/casino's recent long-term closure. Director Bestgen noted that department managers are evaluating programs and services and will submit recommendations in spring regarding areas where adjustments can be made.

Mr. Murphy noted that public donations reached approximately $250,000 in cash and gift card donations this year. There were 758 individuals who volunteered time to Human Services, donating approximately 30,000 hours at a total value of $676,000.

Commissioner Song suggested that it would be beneficial to collect age information from volunteers, so that the city could do targeted volunteer recruiting.

2. **Highlights of Adaptive Services**

Deanna Zuppan, Operations Supervisor for Adaptive Services, gave an overview of the programs and services provided to people with disabilities from age 2 to 102 years old through the Adaptive Services Center. The top five disabilities being seen in Scottsdale Unified School District are autistic spectrum disorder, Down syndrome, developmental disabilities, emotional disabilities, and ADHD/ADD. She talked about the Adapted Services program, including sports opportunities, interpretive services, and dances. She noted that the Mighty Mighty Bobcats flag football team took fourth in the nation this year. She talked about one of the participants who took an interest in DJ-ing with the regular DJ at the monthly dances. He had opportunities to work with several local DJ's and now has his own following, drawing people who are not special needs to the monthly dances to see him.
Population specific programs provide staff who are trained to work with children with disabilities to work with individual participants, helping them learn how to be a friend and communicate. Inclusion programs provide opportunities to integrate with peers in the least restrictive environment. Social community integration programs include a variety of clubs and leisure education classes. Adaptive Sports is divided into age groups of 8 to 15 years old and 16 and older.

City partnerships include SUSD, Scottsdale Community Opportunities for Real-World Education (SCORE) Program; Special Education Parent Advisory Council of Scottsdale (SEPAC); State of Arizona Special Olympics; Arizona State University; and University of Arizona.

Commissioners were given an opportunity to ask questions and make comments. Commissioner Portnoy suggested that Ms. Zuppan consider using the services of the alternate print shop at ASU. Ms. Zuppan noted that the Foundation for the Blind has just reopened the coffee shop at Civic Center Library.

Ms. Zuppan said that comments being reported from SEPAC indicate that many parents are concerned about how to address the aging population. Many parents are aging and are unsure of what path to take to find care for their aging adult children. Another need is for more employment programs for the adult children.

Ms. Zuppan reviewed the evolution of the Adapted Services Center, which was made possible through grants and donations. She said that current needs are for more accessible gardens, a barbecue pit, and sliding doors. She hopes that at some point in the future the center could be given an opportunity to utilize the storage area across the street for housing that could be in conjunction with the community center.

The new garden is expected to be complete by spring. Seniors from the Senior Centers will be invited to work with participants to maintain the garden and learn to compost.

3. **Director Reports**

Greg Bestgen, Director, distributed information on how to find information on the internet regarding each individual center. He noted that each center also has a link on the Community Services Commission page.

He noted that he will be a panel member in St. Patrick’s Church Interfaith Breakfast, focusing on how Scottsdale is addressing the issue of people experiencing homelessness.

Director Bestgen thanked Vice-Chair Brown for participating in the Back-to-School program evaluation last week. He noted that because the stadium will be under construction, the program will be held at the Center for Performing Arts next year.

Director Bestgen read a letter addressed to Michelle Albanese from the Department of Housing Authority, thanking her and the City of Scottsdale for their participation in the Section 8 program. He and the Commission commended Ms. Albanese for her hard work and dedication.
4. **Adjournment**

VICE-CHAIR BROWN MOVED TO ADJOURN THE MEETING. COMMISSIONER PORTNOY SECONDED THE MOTION, WHICH CARRIED FIVE (5) TO ZERO (0). CHAIR JANICE ENG, VICE CHAIR DENNY BROWN, COMMISSIONERS: JAYNE HUBBARD, EDMUND PORTNOY, AND ANDREW SONG ALL VOTING IN THE AFFIRMATIVE, WITH NO DISSENTING VOTES.

With no further business to discuss, being duly moved and seconded, the meeting adjourned at 6:17 p.m.

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