CITY OF SCOTTSDALE
HUMAN SERVICES COMMISSION

MINUTES

Thursday, November 12, 2015

City Hall Kiva
3839 N. Drinkwater Blvd
Scottsdale, AZ 85251

PRESENT:
Raoul Zubia, Chair
Dustin Thomas, Vice-Chair
Donald Nordlund, Commissioner
Janice Eng, Commissioner
Enid Seiden, Commissioner

ABSENT:
Marty Day, Commissioner
Josina Tishler, Commissioner

STAFF:
Greg Bestgen, Human Services Director
Eugenio Munoz-Villafane, Human Services Manager
Neal Hallihan, Human Services Manager
Michelle Albanese, Community Assistance & Paiute Center Manager
Justin Boyd, Housing Coordinator
Tim Milluk, Human Services Manager
Joanne Meierdirks, Human Services Coordinator
Madaline Clemann, Transportation Planning & Transit Operations Manager
Janice Bladine, Assistant City Attorney

GUESTS:
Nancy Cohrs
Elizabeth Banta
Judy Lehr
Mindy Wakefield
Barbara Armstrong
Glen Spencer
Call to Order

Chair Zubia called the meeting to order at 5:01 p.m.

Roll Call

Members present as noted above.

1. Approval of the October 22, 2015 Minutes - Regular Meeting

COMMISSIONER SEIDEN MOVED TO APPROVE THE OCTOBER 22, 2015 HUMAN SERVICES COMMISSION REGULAR MEETING MINUTES. COMMISSIONER ENG SECONDED THE MOTION, WHICH CARRIED FIVE (5) TO ZERO (0).

2. Foothills Caring Corps - Senior Services Without Walls

Nancy Cohrs, Assistant Director-Volunteer/Neighbor Coordination, provided an overview of services provided by Foothills Caring Corps for older adults and adults with disabling conditions, which enables them to remain living independently and safely in their homes. The program offers a health advocacy, mobile meals, door-to-door transportation to and from doctors appointments and activities, friendly visiting, grocery shopping, care giver relief, business and computer help, minor home repair, and a lockbox program implemented by the Scottsdale Fire Department. Ms. Cohrs noted that home delivered meals are prepared by Honor Health Thompson Peak Hospital, and that Foothills Caring Corps recently became Scottsdale's addition to the Cab Connection program.

Commission members were given an opportunity to ask questions. Ms. Cohrs said that Foothills Caring Corps operates primarily on donations with the exception of the home delivered meal program, which is subsidized by the Area Agency on Aging. People who are interested in the lockbox program can contact Foothills Caring Corps, who will then contact the Scottsdale Fire Department. The Fire department will install the lockbox and keep the combination on file in case of an emergency.

3. Duet: Partners in Health & Aging

Elizabeth Banta, Duet Executive Director, gave a presentation outlining the needs facing isolated elders and adults with disabilities within the City of Scottsdale. She highlighted the efforts that are underway to "scale up" existing organizations to help more people age in place with dignity. Duet serves the areas from Bell Road north to Frank Lloyd Wright Blvd. The organization offers support groups for family care givers and grandparents raising children. Initiatives to address Scottsdale's aging population are being carried out through the Age Friendly Scottsdale Task Force. Recently, over 1,200 citizens participated in a survey about their concerns about aging and transportation was the top concern. A team is creating a medical ambassador program that will equip medical facilities with information about services so they can share it with their patients. There is also a task force that is working to expand existing services.

A video PSA that will be airing on Channel 11 and the Scottsdale city website was shown to the Commission.
Barbara Armstrong from Tempe Community Action Agency (TCAA) spoke about congregate and home delivered meals. The Congregate lunch program in the FY 2014/15 served 235 seniors 9,180 meals and offered 380 activities. Programs that are offered in addition to Congregate and home delivered meals include an on Monday, Wednesday, Friday breakfast program; educational health talks; special interest programs such as "Healthy Drumming Rhythms", gardening, games, dances, and a walking program. TCAA, together with Granite Reef Senior Center's social services department, are able to direct seniors to resources for a variety of needs.

4. **Jewish Family and Children Services**

Judy Lehr, MA, CMC, Older Adult Care Manager, gave a presentation on serving seniors in Scottsdale, addressing critical needs, trends, and gaps in service. She said that she provides counseling and care management to Scottsdale residents 62 and over, many of whom are homebound, which offers the opportunity to assess situational needs. Many seniors could benefit from care giving services, but those services are not affordable and they do not qualify for Arizona Long Term Care. Ms. Lehr discussed the need for housing and transportation assistance, and trends being seen because people are living longer and running out of money. She commented that the City of Scottsdale offers a good senior support system, noting that more volunteer services are needed to address the number of seniors in need.

Commission members were given an opportunity to ask questions. Ms. Lehr briefly talked about the Village Concept. Mr. Bestgen noted that the Village Concept is one of the five age-friendly initiatives in Scottsdale. The City is attending a meeting with Bill Jenkins next week.

5. **Alzheimer's Disease Facts and Resource Needs**

Mindy Wakefield, Program Manager Alzheimer's Association, Southwest Chapter, gave a presentation. She briefly described the debilitating disease affecting primarily persons over the age of 65, and which will affect at least 15 million by the year 2050. Alzheimer's is the fifth leading cause of death in Arizona. Core programs that are available include a 24/7/365 live help line; family care consultation; free education courses; support groups; medical alert identification bracelets and medallions; and an "early stage" program. The Annual Education Conference will be held in Scottsdale in March and will have a $50 to $55 fee.

Commission members were given an opportunity to ask questions. Ms. Wakefield said that at the Alzheimer's Association offers counseling on respite and daycare choices but does not provide those services.

6. **Making Transportation Accessible for Scottsdale Seniors**

Madeline Clemann, Transportation Planning and Operations Manager, gave a presentation on transportation options meeting the increasing needs of seniors in Scottsdale. The City's goal is to prevent isolation, keep people in touch with social activities, and help Scottsdale's seniors and persons with disabilities engage in the community by providing transportation services. Services Ms. Clemann discussed include the East Valley Dial-a-Ride, City of Scottsdale Cab Connection, and Scottsdale
Trolley. City of Scottsdale cost to provide transportation programs is approximately $10 million per year, which is funded through the transportation department with the use of sales tax and federal transit grants.

7. Successful Senior Services in Scottsdale Versus Unmet Needs

Glen Spencer, Benefits Assistance Program Director for Area Agency on Aging, Region One, gave an overview of successful senior services being delivered in the City of Scottsdale. The Area Agency on Aging offers an information and referral line that is available 24/7/365 to help seniors, caregivers, and persons with disabilities connect with services throughout the community. The agency provides congregate meal funding and partners with other organizations to offer Medicare counseling. In-home services are not fully funded and there are approximately 700 people currently on the waiting list. The agency partners with other organizations to deliver health insurance counseling.

The Healing at Home program is a Center's for Medicare and Medicaid Services demonstration project started as a result of the Affordable Care Act. The service promotes care transition services for individuals who have been discharged from hospitals, supporting them so they do not end up back in the hospital. Honor Health Scottsdale Osborn Medical Center is the Scottsdale partner for this program.

Additional programs offered by the Area Agency on Aging include a long-term care ombudsman program, care coordination and respite; legal support and referral, the Ageworks program, which helps seniors who want to go back to work; and the Los Ancianos AmeriCorps program.

8. Housing Rehabilitation Program Set-Aside Request for FY 2016/17

Justin Boyd, Housing Coordinator, proposed goals and set-aside funding for FY2016/17 for the City's Housing Rehabilitation Program, Emergency Repair Program, and Roof Repair and Replacement Program. The purpose of the program is to improve the lives of Scottsdale residents through the administration of the Community Development Block Grant program, providing safe and sanitary conditions to low and moderate income families. Mr. Boyd briefly described each program's structure and discussed income eligibility guidelines. The total cost for contracted services for the three rehabilitation programs is $290,000 and personnel services salaries and EREs for 1.5 positions is approximately $100,000, making total proposed program expenses for FY2016/17 $390,000.

VICE-CHAIR THOMAS MOVED TO SET ASIDE FUNDING FOR THE CITY'S HOUSING REHABILITATION PROGRAM AS REQUESTED. COMMISSIONER ENG SECONDED THE MOTION, WHICH CARRIED FIVE (5) TO ZERO (0).

9. Additional HOME funds for Habitat for Humanity for FY 2015/16 contract

Justin Boyd, Housing Coordinator, proposed to allocate an additional $93,519 in HOME funds to Habitat for Humanity's FY2015/16 contract #2014-148-COS. Mr. Boyd explained that the Home Investment Partnership Program final rule for 24-CFR-925000 requires that participating jurisdictions have 24 months to legally bind HOME written agreements. The current allocation with Habitat for Humanity is $100,000 to the housing
reconstruct program and $12,901 for HOME administration. Mr. Boyd said it would be advantageous for the City to allocate additional funds, bringing the total for FY2015/16 to $206,420, in order to finalize the contract.

COMMISSIONER SEIDEN MOVED TO ALLOCATE AN ADDITIONAL $93,519 IN HOME FUNDS TO HABITAT FOR HUMANITY'S FY 2015/16 CONTRACT #2014-148-COS AS REQUESTED. VICE-CHAIR THOMAS SECONDED THE MOTION, WHICH CARRIED FIVE (5) TO ZERO (0).

10. Paiute Fence Project Set-Aside Request for FY 2016/17

Justin Boyd, Housing Coordinator, proposed CDBG Non-Public Services set-aside funding for FY 2016/17 for the Paiute Fence Project.

VICE-CHAIR THOMAS MOVED TO FUND THE PAIUTE FENCE PROJECT AS REQUESTED. COMMISSIONER ENG SECONDED THE MOTION, WHICH CARRIED FIVE (5) TO ZERO (0).

11. Staff and Commission Updates

Tim Milluk, Human Services Manager, reminded the Commission that the Granite Reef Senior Center Arts and Crafts Fair will be held on Saturday, November 21st from 9:00 a.m. to 3:00 p.m. He noted that there will be 175 vendors and that this is the first year that the vendor tables sold out. The Adopt-a-Senior program is still looking for donations. Anyone interested in participating in the program can contact one of the senior centers.

Neal Hallihan, Human Services Manager, gave an update on Adapted Recreation activities, participation statistics, and volunteer numbers.

Eugenio Munoz-Villafane, Human Services Manager, announced that Maricopa County Human Services allocated an additional $6,400 to Scottsdale for utility assistance, bringing the annual available total to $250,781. He noted that the Scottsdale Firefighter Turkey Drive benefitting Vista del Camino, is ongoing. Distribution to families will occur on November 18th, 19th, and 20th. The Holiday Adopt-a-Family program has 400 families screened and is anticipating up to 500 families. Additional volunteers and families are needed.

Joanne Meierdirks, Human Services Coordinator gave an update on the Mayor's Youth Council activities. In October, members participated in the Adopt-a-Road program, picking up trash on greenway Hayden Loop, helped with the McCormick-Stillman Railroad Park Veteran's recognition event, and will be packing Thanksgiving food bags at Vista del Camino on Monday. Applications for the 2016/17 school year for Scottsdale Mayor's Youth Council will be available beginning in January.

Michelle Albanese, Community Assistance & Paiute Center Manager, gave an update on the Paiute Toy program, which has 140 applicants. The waitlist will open on November 19th and toy distributions will begin on December 14th. As part of the Paiute Toy program, the City is partnering with Scottsdale Community College to offer an Angel Tree geared towards "tweens" ages 9 through 15.
The Community Assistance Office deadline for proposals to apply for FY2016/17 is November 13th at 5:00 p.m. Ms. Albanese noted that since July housing rehabilitation projects have included completion of 18 emergency repair projects, nine roof repair projects, and three major home repair projects. Two additional rehabilitation projects are currently ongoing.

Greg Bestgen, Human Services Director, said the City of Scottsdale is partnering with the Town of Paradise Valley and the Scottsdale Police Department to host a cruiser event on Saturday, November 14th, in the Safeway parking lot on Shea and Scottsdale Road. Event proceeds will benefit the Vista del Camino food bank.

Mr. Bestgen commented that partnerships are one of the things that sets the City of Scottsdale apart and speaks to the quality and depth of programs offered in Scottsdale. He noted appreciation for the hard work of Commission members and Human Services staff. He acknowledged that Assistant City attorney Janice Bladine was in attendance and wished everyone a Happy Thanksgiving.

12. **Open call to the Public**

There were no members of the public who wished to speak.

13. **Adjournment**

Being duly moved and seconded, the meeting adjourned at 6:53 p.m.

Respectfully submitted,

A/V Tronics, Inc. DBA AVTranz.