



City of Scottsdale
Human Services Commission
Regular Meeting

SUMMARIZED MINUTES

5:00 P.M., Thursday, April 10, 2008
City Hall Kiva
3939 N. Drinkwater Blvd.
Scottsdale, AZ 85251

Call to Order

Chairwoman Reid called the meeting to order at 5:00 PM

Roll Call

Present: Chairwoman Donna Reid, Vice-chair Kathleen Hemmingsen
Commissioners: Dave Bachmann, Angela Bowers, Katherine Weaver and Carol Erickson

Also Present: Connie James, Cindy Ensign, Valerie Kime Trujillo and Hugh McGill

Absent: Commissioner: Jo Ann Woodward

1. Approval of the March 13, 2008 Minutes – Regular Meeting.

Chairwoman Reid called for a motion to approve the March 27, 2008 minutes.

Approved 6-0; Commissioner Weaver moved to approve the March 27, 2008 minutes; seconded by Commissioner Bachmann

2. Mental Health America of Arizona

Ann Marie Berger, Executive Director of the Mental Health America of Arizona, gave a presentation on the agency's mission, program structure and services including Peer Support, Information and Referral and David's Hope.

Commissioner Bachmann asked if they have their Peer Support groups organized by age (i.e. teens, adults).

Ms. Berger responded that they do have Peer Support groups organized by sex and age but not by ethnicity.

Commissioner Bachmann asked what type of groups they have for teens.

Ms. Berger responded that they are just starting one for teens and is unsure of the name, but she would be happy to get back to the Commission with the information.

Commissioner Bachmann asked if there is any cost and where the support groups were conducted.

Ms. Berger responded that there is no cost and the locations vary and can be found on their website: www.MHAArizona.org.

Commissioner Bowers asked how often the Peer Support groups meet, do they meet in the summer and where does the group for college students meet.

Ms. Berger replied that the groups meet once a week, throughout the entire year including the summer and that there is a support group for college students which are facilitated by a college student and open to all held at the Methodist Church just off campus near Arizona State University.

Chairwoman Reid asked what the content of their referrals were that they received through their Information and Referral Service.

Ms. Berger responded that main topics were "How do I get services?", "Are there free services available?" and "Where can I get my medications?" She also gave the agencies phone number: (480) 994-4407 and her extension 11.

3. Magellan Health Services

Mary Robson, Ombudsman for Magellan Health Services, the new Regional Behavioral Health Association (RBHA) in Maricopa County, gave an overview of how her position of Ombudsman came to be including her main role of community outreach. She then went on to give an overview of the criteria used for Magellan's public sector program including the various advisory committees that have been formed. Next, she gave an overview of what services are provided and how they are provided and closed with a look at the agency's website.

Commissioner Weaver asked how this new RBHA relates to the community?

Ms. Robson responded they worked hard to make the transition easy by getting the same phone number as the former RBHA. She gets individual calls and provides facilitation services if needed. It is a continued work in progress.

Commissioner Bowers asked if there is a mental health team that goes out to individual homes.

Ms. Robson replied that there are and they are part of the Maricopa Crisis Recovery Network. They go out and assess the need in order to see what the response needs to be. They are on call 24/7 and called the Assertive Community Treatment Team (ACT).

Commissioner Bowers asked what is the number to call.

Ms. Robson responded with the Crisis Recovery Network number (800) 631-1314 or (602) 222-9444 which was provided during the PowerPoint presentation.

Commissioner Erickson asked how many volunteers does the agency have or do they have volunteers.

Ms. Robson replied that they do not use volunteers due to the protected health information. They do however; have Peer and Family Mentors which do outreach with clients. These are paid positions.

4. Police Crisis Intervention Services/Domestic Violence Action Team

Tracey Wilkinson, Police Crisis Intervention Specialist, provided an overview of the work performed by the Police Crisis Unit, services offered and new areas of work being developed. Ms. Wilkinson has been with

the unit for 20 years and will be assuming the supervisor position at the end of the month when Phil Riccio retires.

Commissioner Bowers asked where the location of the holding area was for people who have petitioned for urgent psychiatric care.

Ms. Wilkinson responded that they are taken to the Urgent Psychiatric Care Unit that Ms. Robson mentioned in the previous presentation.

Chairwoman Reid asked if you can obtain an Order of Protection through Scottsdale Municipal Court or does it have to be through the Superior Court.

Ms. Wilkinson replied that you can obtain through any court in the state, including Scottsdale Municipal Court. An exception is that, if there is an existing family court issue, then you must file at the Superior Court.

Commissioner Erickson asked if other cities have the same type of intervention services or is Scottsdale way ahead.

Ms. Wilkinson responded that Scottsdale is way ahead and that when the Intervention Program was started in 1975, only the City of Glendale and Pima County had one. Some cities have units that use volunteers. The nature of Scottsdale's unit with staff allows for continued follow up after an incident.

5. Human Services Five Year Plan

Cindy Ensign, Human Services Planner/Budget Specialist, went through the current draft of the Human Services Five-Year Plan - 2008 Update and asked the Commission if they had any input or suggested changes that they would like to communicate tonight. Ms. Ensign stated that the proposed final draft document will included in the May 8th meeting packets and reiterated that the Commission will be asked to formally vote to approve the 2008 Human Services Five-Year Plan at the May 8, 2008 meeting.

Chairwoman Reid asked the Commissioners if they had any comments or suggestions.

Commissioner Weaver asked about the growing senior needs in the north area of the City and whether the plan addressed that or was it included somewhere else.

Ms. Ensign asked Ms. James, Human Services Director, if she would like to respond.

Ms. James responded that included in the plan is that proposed future community centers planned by the Parks and Recreation Division which will allow for space for Human Services programs and brokerage agency offices. At this point in time, two centers are planned for the future and are located at Troon North Community Park and Grayhawk Community Park.

6. Intergovernmental Agreement With Scottsdale Unified School District

Hugh McGill, Human Services Manager of Youth and Family Services, requested a motion to approve the Intergovernmental Agreement (IGA) with Scottsdale Unified School District (SUSD) for school year 2008-2009 in the amount of \$238,000 to provide funding for substance abuse and violence prevention services to District students. Mr. McGill stated that this is the same agreement that the Commission received at their last meeting held on March 27, 2008.

Chairwoman Reid called for a motion to approve the IGA and Commissioner Erickson made the motion and Vice-Chair Hemmingsen seconded the motion. The motion passed 6-0.

7. Staff and Commission Updates

Ms. James reminded the commission that the next commission meeting will be April 24, 2008. It will be a tour of the East Valley Child Crisis Center. We will leave the Pepperwood Parking lot at 4:45 pm. She also thanked Valerie Kime Trujillo for putting together the panel tonight, to Cindy Ensign for her work on the Five Year Plan and Hugh McGill for his work on the IGA for SUSD.

8. Open call to the Public (A.R.S. §38-431.02)

Chairwoman Reid made an open call to the public for comments/announcements or other business. There were no requests.

9. Adjournment

Chairwoman Reid called for a motion to conclude the meeting. Commissioner Weaver made the motion and Commissioner Bowers seconded that motion.

Meeting Adjourned at 6:30 PM.

This information is available in an alternate format upon request.

Note: In accordance with provision of the Arizona Revised Statutes, the summarized minutes of the Human Services Commission Meetings are not verbatim transcripts. Only the actions taken and discussion appearing with quotations marks are verbatim.

*Signatures needed when APPROVED by Commission

Officially approved by the Human Services Commission at the _____ meeting.

Submitted by:

Cindy Ensign
Human Service Planner/Budget Specialist

Reviewed by:

Connie James
Human Services Director

Date:

Date: