

Application and additional program information is available at [ScottsdaleAZ.gov](http://ScottsdaleAZ.gov), search "rebates" or by calling 480-312-5650. Submit a paper copy via email by taking a photo of your application and required documentation with your smart phone or tablet and send to [WaterConservation@ScottsdaleAZ.gov](mailto:WaterConservation@ScottsdaleAZ.gov).

Name on account:		Property owner's name (if different):	
Property address: (where items were installed or removed):		Phone number:	
Scottsdale Water account number:		Email:	
If your HOA pays your water/sewer bill, please provide your HOA's contact information. Approved rebates are credited to utility bills within two (2) billing cycles. Scottsdale Water cannot guarantee reimbursement by the HOA, however we will provide the HOA with approved rebate documentation.			
HOA name (if HOA pays utility bill):		Management company:	
Property manager or HOA contact:		Phone number:	

Installations				
WaterSense Labeled:	Showerheads	Toilets	Urinals (waterless qualify)	Irrigation Controller
Required receipt included?	Yes	Yes	Yes	Yes
Number requested (please choose):				
Purchase price per device (minus tax, shipping, labor):				
OFFICE USE ONLY				

Removals		
Exterior:	Pool/Spa	Turf
To be removed:	Pool Spa Both	Front Back Side
Before photos included? (See page 2)	Yes	<input type="checkbox"/> Yes
Estimated square feet:	(surface)	
Interior:	Water Softener	
Required photos included? (See page 2)	Connection Location Brine tank	
OFFICE USE ONLY		

- **Interior** rebates: Property must receive **water** or **sewer** from Scottsdale Water and is limited to two (2) each **WaterSense** labeled: showerheads, toilets, and/or urinals (waterless qualify), and one (1) water softener removal.
- **Exterior** rebates: Property must receive **water** service from Scottsdale Water and is limited to one (1) **WaterSense** labeled irrigation controller, and one (1) each in-ground pool/spa and/or turf removal.
- Receipts must list the following: make, model, and/or SKU number.
- **Turf** and **pool/spa** rebates are calculated at \$0.50 per square foot of turf or pool/spa surface area removed, up to \$1,500 each.
- Turf removal requires a minimum removal of 500 square feet.
- A **pre-inspection** is required before pool/spa, turf, and or water softener is removed to verify eligibility. Water Conservation will contact applicants regarding inspections within two (2) weeks of receiving application.
- Applications processed on a first-received, first-served basis until funds are depleted. To expedite processing, **email** completed application with all required documentation to: [WaterConservation@ScottsdaleAZ.gov](mailto:WaterConservation@ScottsdaleAZ.gov)
- Otherwise **mail** to Scottsdale Water, Conservation Office, 9312 N 94<sup>th</sup> St, Scottsdale AZ 85258.

Search WaterSense labeled products at:  
[www.epa.gov/watersense](http://www.epa.gov/watersense)



Approved rebates are credited to utility bills within two (2) billing cycles following Water Conservation approval.

I have read and understand the program description and requirements on page 2 and agree to allow inspections during normal business hours as requested.

Applicant's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

## What are the rebate eligibility requirements?

- All rebates listed began on July 1, 2016.
- The applicant must be the current property owner or tenant.
- Check your (or HOA's) utility bill for "Water" or "Sewer" fees. Exterior rebates are limited to water customer, while interior rebates apply to water or sewer customers. New construction is ineligible.
- Pool/spa and turf removals require covering exposed soil. If granite top dressing is used, a minimum 2-inch layer must cover the soil. Do not use impermeable plastic sheeting. Project must be completed (including required ground coverage) within six (6) months from pre-inspection date. Contact us prior to this date if you require a one-time four-month extension.
- Receipts for installations must be received within six (6) months from date on receipt. Rebate is for device only, not parts, shipping, tax, or installation.

## How do I receive rebates?

- Approved rebates are property specific and credited to the property's active account within two (2) billing cycles. Property owners may apply for rebates for rental properties, however, it is the owner's responsibility to coordinate rebate funds and inspections with the tenant.
- Water softener rebates are credited in two (2) \$125 installments: one after an initial inspection and a second approximately one (1) year later, following a second confirmation inspection. Water Conservation staff will attempt to notify you via email or phone for your second installment. However, if we are unable it is your ultimate responsibility to contact us to arrange your second inspection and \$125 installment.

## Do I need an inspection?

Interior and exterior removals require free pre-inspections (during normal business hours). Water Conservation staff will contact removal rebate applicants within two (2) weeks of receiving application. Upon project completion, contact us for your required final inspection.

## How do I dispose of old devices?

Visit [ScottsdaleAZ.gov](http://ScottsdaleAZ.gov), search "bulk collection" for bulk and brush requirements. Be sure to remove and bag any unused salt and crack or smash the toilet tank and/or water softener canister (to prevent re-installation) before placing at curb.

Interior Installations					
Water or Sewer Customers	Max. per Property	WaterSense Labeled	Itemized Receipt	Rebate Amt.	Max. Amt.
Showerheads	2	required	required	cost	\$25
Toilets	2	required	required	cost	\$75
Urinals	2	required*	required	cost	\$200
Interior Removals					
Water or Sewer Customers	Max. per Property	Pre-removal Photos	Pre & Post Inspection	Unit Type	Max. Amt.
Water Softener	1	required	required	salt	\$250
Exterior Installations					
Water Customers	Max. per Property	WaterSense Labeled	Itemized Receipt	Rebate Amt.	Max. Amt.
Irrigation Controller	1	required	required	cost	\$250
Exterior Removals					
Water Customers	Max. per Property	Pre-removal Photos	Pre & Post Inspection	Min. Sq. Ft.	Max. Amt.
Pool/Spa	1	required	required	no min.	\$1,500
Turf	1	required	required	500	\$1,500

## How do you determine square footage?

Water Conservation staff will use aerial imagery to determine turf, in-ground pool and/or spa square footage. Rebates are based upon \$0.50 per square foot, up to \$1,500. If for some reason aerial imagery is not available, we may schedule a pre-inspection (see website for details). Do not remove your turf, pool and/or spa until after you receive a pre-eligibility confirmation.

## Do I need a permit to remove my pool/spa?

A minimum electric permit is required for in-ground pool/spa removal. Contact the [One Stop Shop](http://OneStopShop) (480-312-2500) before you begin your project. Inspection services will inspect your project upon completion. Be sure to contact us once your project is complete and provide your permit number and inspection date.

## What are the required pool/spa and turf pre-removal photos?

Take two (2) photos of each removal area. Be sure to capture both the pool and the spa (if applicable):

1. Standing at the edge of your property line facing your home
2. Take a second one from a different angle



## What are the required water softener pre-removal photos?

Take three (3) photos of your existing water softener prior to removal showing its: 1) plumbing connection, 2) location in your home/garage, and 3) brine (salt) tank.



## How is a water softener considered "removed?"

Upon water softener removal, you (or your plumber) must install a hard pipe permanent closure (soldered), thus closing the loop, unless a non-salt using water treatment/conditioner is installed where the water softener was once connected.

