

Application and additional program information is available at [ScottsdaleAZ.gov](http://ScottsdaleAZ.gov), search "rebates" or by calling 480-312-5650. Submit a paper copy via email by taking a photo of your application and required documentation with your smart phone or tablet and send to [WaterConservation@ScottsdaleAZ.gov](mailto:WaterConservation@ScottsdaleAZ.gov).

Name on account:		Contact name and title:	
Property address: (where items were installed or removed):		Phone number:	
Scottsdale Water account number:		Email:	

Installations				
WaterSense:	Showerheads	Toilets	Urinals	Irrigation Controllers
Required receipt included?	<input type="checkbox"/> Yes	<input type="checkbox"/> Yes	<input type="checkbox"/> Yes	<input type="checkbox"/> Yes
Number requested:				
Number of devices on property:				Include area map (See page 2)

OFFICE USE ONLY

Removals	
Turf	
Area map included? (See page 2)	<input type="checkbox"/> Yes
Copy of contractor's bid included?	<input type="checkbox"/> Yes
Est. cost of conversion per contractor bid:	\$
Estimated square feet (min. 2,000):	
Required Staff Approval Number:	

Water Softener	
Required photos included? (See page 2)	<input type="checkbox"/> Connection <input type="checkbox"/> Location <input type="checkbox"/> Brine tank
Number of devices on property:	

OFFICE USE ONLY

- **Interior** rebates (showerhead, toilet, urinal installation, and water softener removal) are available to properties that receive water or sewer services from Scottsdale Water.
- **Exterior** rebates (irrigation controller installation and turf removal) are limited to water customers.
- **Installation** rebates and **water softener removal** rebates and are limited to number of devices installed at the property. Installed devices must be **WaterSense** labeled (waterless urinals qualify).
- Search **WaterSense** labeled products at: [www.epa.gov/watersense](http://www.epa.gov/watersense)
- Receipts must list the following: make, model, and/or SKU number.
- **Turf removal** rebate requires a minimum removal area of 2,000 square feet. The rebate amount is equal to 25% of the conversion cost (excluding taxes) up to \$5,000 and it is limited to one (1) rebate per property per calendar year, with a maximum of three (3) total rebates.
- **Pre-removal** and **post-removal** inspections are required to verify eligibility for both turf and water softener removal. Water Conservation will contact applicants regarding inspections within two (2) weeks from application receipt.
- Applications processed on a first-received, first-served basis until funds are depleted. To expedite processing, **email** completed application with all required documentation to: [WaterConservation@ScottsdaleAZ.gov](mailto:WaterConservation@ScottsdaleAZ.gov)
- Otherwise **mail** to Scottsdale Water, Conservation Office, 9312 N 94<sup>th</sup> St, Scottsdale AZ 85258.

### More ways to save with Scottsdale Water:

- Water Budgets & Reports
- Landscape Consultations
- Water Efficiency Classes
- Corporate/HOA Presentations



Approved rebates are credited to utility bills within two (2) billing cycles following Water Conservation approval.  
 I have read and understand the Program Description and requirements, and agree to allow inspections during normal business hours as requested.

Applicant's Signature:

Date:

## What are the rebate eligibility requirements?

- All rebate programs listed began on July 1, 2016.
- The applicant must be the current property owner, board member, or property manager.
- Check the property’s utility bill for “Water” or “Sewer” fees. Exterior rebates are limited to water customers, while interior rebates apply to water or sewer customers. New construction is ineligible.
- Turf removal project must be completed within six (6) months from pre-inspection date. Contact us prior to this date if you require a one-time four-month extension.
- Receipts for installations must be received within six (6) months from date on receipt. Rebate is for device only, not parts, shipping, tax, or installation.

## How do I receive rebates?

- Approved rebates are property specific and are credited to the property’s active account within two (2) billing cycles.
- Water softener rebates are credited in two (2) \$125 installments: one after an initial inspection and a second approximately one (1) year later, following a second confirmation inspection. Water Conservation staff will attempt to notify you via email or phone for your second installment. However, if we are unable it is your ultimate responsibility to contact us to arrange your second inspection and \$125 installment.

## How do you determine square footage?

- Water Conservation staff will use aerial imagery to determine turf square footage.
- Turf removal requires a minimum removal area of 2,000 square feet. If we cannot determine turf area via aerial imagery, we may schedule a pre-inspection to verify eligibility.
- Water Conservation will contact applicants within two (2) weeks from receiving application.

## Do I need an inspection?

Interior and exterior removals require free pre-inspections (during normal business hours). Water Conservation staff will contact removal rebate applicants within two (2) weeks of application receipt. Upon project completion, contact Water Conservation for your required final inspection.

## Why do I need a Staff Approval?

Planning and Development Services requires a Staff Approval for any exterior improvements, including upgrading landscaping on commercial or multifamily properties. The Staff Approval Application, with processing fee, must be submitted to the [One Stop Shop](#) (480-312-2500). Most Staff Approvals are processed within four (4) weeks.

## Do we need a minimum encroachment permit?

A minimum encroachment permit is required if any work is done in the city of Scottsdale’s easement or right-of-way. Contact the [One Stop Shop](#) (480-312-2500) for more information.

## What should the required area map show?

- Indicate where each irrigation controller is installed and/or the turf areas you plan to remove on an aerial image.
- If you have only replaced some irrigation controllers, indicate which ones are new.
- Aerial images can be obtained from most free online map applications. If you are unable to obtain an aerial image, please contact us at [WaterConservation@ScottsdaleAZ.gov](mailto:WaterConservation@ScottsdaleAZ.gov) and we’ll provide one via email.

## What are the required water softener pre-removal photos?

Take three (3) photos of your existing water softener prior to removal showing its: 1) plumbing connection, 2) location in building, and 3) brine (salt) tank.



## How is a water softener considered “removed?”

Upon water softener removal, you (or a plumber) must install a hard pipe permanent closure (soldered), thus closing the loop, unless a non-salt using water treatment/conditioner is installed where the water softener was once connected.



Interior Installations					
Water or Sewer Customers	Max. Allowed	WaterSense Labeled	Itemized Receipt	Rebate Amt.	Max. Amt.
Showerheads	See below*	required	required	cost	\$25
Toilets		required	required	cost	\$75
Urinals		required**	required	cost	\$200
Interior Removals					
Water or Sewer Customers	Max. Allowed	Pre-removal Photos	Pre & Post Inspection	Unit Type	Max. Amt.
Water Softener	See below*	required	required	salt	\$250
Exterior Installations					
Water Customers	Max. Allowed	WaterSense Labeled	Itemized Receipt	Rebate Amt.	Max. Amt.
Irrigation Controller	See below*	required	required	cost	\$250
Exterior Removals					
Water Customers	Max. Allowed	Pre-removal Photos	Pre & Post Inspection	Min. Sq. ft.	Max. Amt.
Turf Removal	3	required	required	2,000	\$5,000

\*Limited to the number of devices installed on the property.

\*\*Waterless urinals qualify.