

PUBLIC SERVICES & FACILITIES ELEMENT[†]

Scottsdale provides high-quality community services to its residents, businesses, and visitors, including refuse disposal, recycling, human services, local utilities, and libraries. The city continually pursues new ways to deliver these services in the most efficient and cost-effective ways, while ensuring that levels of service are maintained. Wherever possible, the city works to enhance levels of service according to the variable needs of our geographically and economically diverse population.

Demand for public and human services, like child and senior care, education, utilities, public safety, and emergency services, fluctuate with the population. Technology has changed the way the city provides services, and now other public entities, nonprofit agencies, and private companies provide services once provided only by government. Therefore, many future public services will be provided through partnerships and coordination efforts to effectively meet the increasingly complex needs of the community.

The Public Services and Facilities Element guides the provision of programs, services, and physical facilities that protect the health, safety, and welfare of the community.

Goals and Policies

Goal PSF 1 ‡

Maintain an innovative, sustainable solid waste collection, recycling, and disposal delivery system.

- PSF 1.1 Seek new, cost-effective, and environmentally-friendly methods of solid waste collection, recycling, and disposal, including waste diversion and composting. [Cross-reference Safety and Environmental Planning Elements]
- PSF 1.2 Provide a diverse selection of services that meet solid waste disposal needs.
- PSF 1.3 Use Scottsdale's Transfer
 Station to reduce miles driven
 by solid waste collection
 vehicles, improve operational
 efficiency, and expand the
 options for future disposal sites.
 [Cross-reference Environmental Planning
 Element]



Goal PSF 2 ‡

Provide and maintain utility and infrastructure systems that match the character of Scottsdale and deliver reliable, efficient service.

- PSF 2.1 Cooperate with all utility companies in installing and maintaining services and facilities, and ensure that the energy grid will be functional in times of need by performing regular stress tests.
- PSF 2.2 Minimize the visual impact of existing and proposed utility facilities. [Cross-reference Character & Design and Open Space Elements]
- PSF 2.3 Encourage the undergrounding of all new and existing electrical distribution lines carrying voltages of 69kV and lower. [Cross-reference Cost of Development and Character & Design Elements]
- PSF 2.4 Locate major utilities outside of washes, 100-year floodplains, and drainage easements. [Cross-reference Open Space and Safety Elements]
- **PSF 2.5** Support the safe expansion of telecommunications services, choices, and future technologies.
- **PSF 2.6** Maintain adequate water, wastewater, and stormwater services to the city's service areas. [Cross-reference Water Resources and Conservation Element]



Goal PSF 3

Efficiently plan and manage infrastructure, facilities, and public service operations.

Policies

- PSF 3.1 Analyze public service operations and facilities for the whole city, and identify the most efficient use of available resources to maintain and replace infrastructure.

 [Cross-reference Cost of Development Element]
- **PSF 3.2** Set priorities for new facilities and service operations based on greatest need. [Cross-reference Cost of Development Element]
- **PSF 3.3** Explore new mechanisms and public-private partnerships to fund and provide public services and facilities. [Cross-reference Cost of Development Element]
- PSF 3.4 Ensure infrastructure, facilities, and public services grow in proportion with population increases to maintain the same or superior levels of services and facilities. [Cross-reference Cost of Development; Growth Areas; and Land Use Element]
- **PSF 3.5** When financially and operationally feasible, design and construct public facilities and infrastructure to meet ultimate capacity to avoid the need for future upsizing.

Goal PSF 4

Provide a state-of-the-art library system that serves the community's informational, educational, and creative aspirations for all age groups.

- PSF 4.1 Maintain and expand an adaptable and accessible library technology infrastructure to accommodate community needs.
- PSF 4.2 Adapt to changing communication and information technology needs.
- PSF 4.3 Focus on youth and their families as essential customers of library services through enrichment, early literacy, and school readiness programming. [Crossreference Healthy Community Element]



- PSF 4.4 Partner with other libraries, and recreational and social service providers to ensure efficient service delivery, and collaborate with community agencies to market library resources to specialized audiences. [Cross-reference Recreation Element]
- PSF 4.5 Use libraries as community resources for education, career readiness, co-working spaces, public meetings, social gathering, and idea sharing, as well as for reading, computer use, and quiet study. [Cross-reference Healthy Community; Public Building and Recreation Elements; and Community Centers and Libraries Map]
- PSF 4.6 Support multilingual and non-English speaking library customers by providing programs and materials of interest to various cultures. [Cross-reference Healthy Community Element]
- PSF 4.7 Support and develop partnerships, collaboration, and growth of library services to encourage community-building. [Cross-reference Healthy Community; Economic Vitality; and Neighborhood Preservation & Revitalization Elements]

Goal PSF 5

Partner with other jurisdictions and agencies to achieve the greatest efficiency in city service delivery.

- PSF 5.1 Encourage partnerships that seek effective solutions to shared problems and community service needs. [Cross-reference Healthy Community; Housing; and Recreation Elements]
- PSF 5.2 Cooperate with neighboring communities in providing municipal services, such as police and fire protection, emergency medical and human services, waste and recycling services, libraries, and recreation. [Cross-reference Healthy Community; Housing; Safety; Public Buildings; and Recreation Elements]
- PSF 5.3 Encourage active participation of local businesses in the provision of community services. [Cross-reference Healthy Community and Economic Vitality Elements]
- **PSF 5.4** Coordinate services locally and regionally with other public agencies, non-profits, and the private sector to reduce overlap, enhance services, and maximize resources.
- **PSF 5.5** Market city services and space for non-profit use to maximize community resources.

