

FSA Ticket # 46413 6/26/2023 Workorder # 38407 Region: ~204~ Vendor Ref #

www.fsaservice.com/forms/warranty.pdf



How likely are you to recommend Full Spectrum?

		SITE	BILL TO:			
LOCATION						
City of Scottsdale, Police Department			Customer			
7601 East McKellips Road, Scottsdale, AZ 85257 United						
States						
Lori Abbott, labbott@scottsdaleaz.gov						
Service Rep:		Service Type: Repair		Quality Level: Standard		
Billing Type: Non-Billable		Payment Method: Service Contract		PO#: N/A		
System ID	Manufactu	rer	Model	Serial#		
Headspace GC	Agilent		G3440A		CN14160045	
Additional Instruments					·	
PROBLEM DESCRIPTION:						
A vial broke while in the hea as well as blood.	adspace ope	n. The broken vial ha	s been removed; how	ever, ther	e are glass shards in the oven	

WORK PERFORMED:

Instrument head space autosampler had broken a vial in the entry and exit pathway for vial transport to oven. HS sampler was disassembled and all broken vial pieces and residue was removed. Oven, shutter, transport, pneumatics, and surfaces were cleaned and confirmed to be debris free. It was noted that a few vials had rounded base surfaces, which can contribute to irregular movement during operation. After reassembly, the instrument was reconfigured for operation with no errors detected during startup. Confirmed Instrument system continued to operate correctly throughout several sample cycles. Instrument continuing with operation and Customer satisfied with results.

Parts Total:

HOURS	RATE	TOTAL			
Labor Hours: 7.8	Labor Rate: \$390	Labor Total:	\$3042		
Travel Hours: 2.0	Travel Rate: \$390	Travel Total:	\$780		
	Extended Travel: \$0	Misc. S&H:	\$0.00		
		Total Labor:	\$3822		
l CR_h	NOT AN INVOICE, TAXES NOT	Report Total:	\$3,822.00		
	INCLUDED	Credit Amount:	\$3822.00		
		Balance Due:	\$0.00		

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