

Scottsdale Police Department's Moments of Truth



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Letter to Chief Rodbell

August 28, 2012

Dear Chief Rodbell and Commander Ciolli:

Please convey our message to the Scottsdale Police Department. On behalf of the Islamic Center of Northeast Valley and the Scottsdale Muslim community, we would like to extend our warmest appreciation to you, the men and women of the Scottsdale Police Department, for your service and dedication to our community. We would like to thank you for your continued commitment throughout the years. We are especially grateful for your efforts and support during this year's Ramadan events.

The Scottsdale community is fortunate to have a dedicated and professional police force with officers that show respect and understanding and go above and beyond to keep our community safe.

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Kindest Regards, Nasir Ahmed, President, ICNEV Board

An email to Communication Manager Karen Sutherland

On Monday, 09-10-12 at 0727 hours, I was dispatched to a missing person, on E. Mighty Saguaro Wy., DR#12-20042. Comments stated the missing person was 86 years old, he had cancer and Alzheimer's and was suicidal. He had left his residence the previous day in his vehicle, and he had his cell phone with him.

While I was driving to the scene, the Dispatchers, including **Kathy Steinke** and others, were very helpful! They called the RP back to see if the car had GPS or On Star, which it did not. They called AT&T for their help. They made numerous calls for me to Tucson PD, a couple of Hotels and a couple of Wells Fargo Banks.

When I was at the scene, **Lisa Farver** helped me on my cell phone to get him entered as a Missing Person. Not long after I was on scene, because of all the work the Dispatchers were doing while I was driving and talking to the man's 80 year old wife, Dispatch guided the Tucson Police and they found our missing person!! He was making suicidal statements to the Tucson Police, and voluntarily agreed to check into a Hospital, and was transported.



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I believe that because of all the hard work, effort and team work by the people in Dispatch that day, he was found safe and was able to be taken to get the help he needed!! Dispatch made all the phone calls for me that I would have had to do, after I got back to the Police station later, which would have taken valuable time away from finding the man safe.

I'm not sure who the Supervisor was that day, but would you please be able to pass this along to all who helped me with this call, as well as their Supervisor. I truly appreciate and would like to thank everyone, for all the assistance I was given and Dispatch are the ones who found the elderly suicidal person! Dispatch truly did all the work that day! I just had to write the report of what they did.

Thank you all to those I knew who to mention, as well as everyone else who assisted me, for an excellent job done!!

Submitted by PA Janet Blocher, B700