





Quick thinking officers save man

On Saturday, March 23rd at 0841 hrs, Officer Vince Johnson #1281 and Officer Ed Chrisman #1158 were dispatched to an accident at 8200 block of N. Via Paseo Del Norte reference an accident with injuries. When they arrived, they noticed the driver was not responsive and lying on the floorboard of the truck. Officers Johnson and Chrisman pulled him from the truck, placed him on the ground and started CPR. After several minutes of performing CPR, the victim took a deep breath. They continued to perform CPR until personnel with Scottsdale Fire Dept. Engine 603 and Professional Medical Transport #P-607 arrived on scene to provide further care. City Manager David Richert received this email from a citizen who just happened to be in the location of this accident. The email said, "Around nine o'clock in the morning on Saturday, a man suffered a heart attack and became unconscious at the wheel of his truck. The vehicle was leaving L.A. Fitness parking lot and crossed Vial Paseo del Sur entering the Chase Bank parking lot where it rammed an automobile and ended up in the bushes separating the bank's lot and that of the Desert Schools Credit Union. Within minutes, the Scottsdale Police responded and the officer and his partner ripped open the passenger side door and pulled out the injured occupant. This officer performed external cardiac massage until relieved by Fire Dept. personnel. I was impressed with their professionalism."

Scottsdale Fire Department is happy to say that the driver who suffered the heart attack has fully recovered and is alive today. They believe the actions of Officer Johnson and Officer Chrisman on that day had a significant impact in keeping the patient alive.

Officer Johnson impresses our citizens

Commander Walther received an email regarding the exceptional customer service of Officer Vince Johnson #1281 and his compassion for dealing with a traumatic incident. The email stated that his best friend's adult daughter had been assaulted by her boyfriend in Scottsdale but was afraid to go to the police with the information. The email read: "Her father talked her into going over to the police station closest to her, (Via Linda Station), and accompanied her there for moral support. Once there they met with Officer Vince Johnson who sat with them and took the initial report. According to the father, he and his daughter could not have been more impressed with Vince and his understanding of the situation and how he treated his daughter, who was very embarrassed by the entire incident. Moreover, he was blown away when Vince took the information that his daughter provided and tracked down the suspect and gained a full confession about the crime. With that in hand, Vince arrested the suspect and booked him into jail and then relayed that information to the father and his daughter. Needless to say, the father and his victim daughter could not be more impressed with how Vince went out of his way to take care of this family during a very uncertain time in their lives. Some officers may have simply taken the initial report and then sent it on its way to Detectives and gone to the next call. Officer Johnson isn't that kind of cop and holds himself to a higher standard of service and truly appears to embrace

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the traditional notion of "Protect and Serve." Please extend my thanks to Officer Johnson for providing exceptional service to this family and for leaving them with a lasting positive impression of SPD."

An amail from DCIC to Corgoont Tom Myora

An email from PCIS to Sergeant Tom Myers

I went out today and met with the parents of the young man who drowned last night. The parents had nothing but good things to say about **Detective Manore**. They wanted me to pass along their gratitude to you and to Detective Manore for a job well done! They said that it had to be so difficult for him to come to their door and tell them that their son had died but he delivered the news in a very informative and compassionate manner. They told me that although, they will never forgot that night, it will always be imprinted in their memory about how well he delivered the news to them.

Death notifications, I believe are one of the most difficult calls we go out on and it sounds like Detective Manore made a huge impact in their lives during a really tough time.

They were very emphatic that I made sure that you knew what a great job he did and how kind he

was.

Sincerely, Kelly Wills

An email from a thankful citizen

Officer Manore -

I don't imagine too often you have someone take the time to thank you after being arrested. However, let this be the exception from the norm. Thank you, **Detective Manore.** Putting this whole ordeal to rest has eased my conscience and really helped me to sleep better the last two nights. Furthermore, I realize based upon the circumstances of that horrible evening you could have been a lot harsher in filing charges in its aftermath. Thank you for giving me the benefit of the doubt to cooperate. I consider myself fortunate and even a bit lucky that I could not be dealing with a "nicer person" as you stated a few days ago. Thankfully, the universe works in strange ways sometimes. Moreover, I'm glad that you recognize that I am working diligently to provide for my daughter and get

myself back on my feet. I think you understand in a split second decision I panicked. I was wrong and I'm sorry. I'll try calling the prosecutor this afternoon to see if the DR made it over to the court house yet. I (am) also planning on obtaining paperwork from DMV to show the prosecutor that I am due to get my license back on 8/19/12. It's been a very painful and arduous six years without my license. I've never realized how much I took my driving privileges for granted in the past.







CSS personnel help officer gather evidence in abuse case

An email reference DR 12-07898

I want to take a moment to thank **Amber (Metz)** for her fantastic work on the above-noted case. This was a domestic violence incident in which officers arrived to find a male resident with multiple scrapes and scratches about his upper body, multiple broken items and other personal effects strewn about the house and no female half to be found. After searching the property and neighborhood for over an hour for the female party to this disturbance, the overriding concern became this woman "s location and her health and welfare. It is not an exaggeration for me to tell you that more than one of us at that house began wondering if this case would spin into far more than a "simple" domestic dispute.

As soon as Amber arrived, I took her aside and explained our fears for the woman "s safety and asked that she attempt to gather swabs, buccal, genital and fingernail bed, from the male party to this incident, who incidentally, had been extremely confrontational with the 911 operator to begin with! I also picked Amber s brain regarding the possibility of black light as a way of helping to determine whether or not a body had been placed at some point earlier in one of the vehicles present. Amber answered all of my questions and was confident that she could obtain the necessary evidence with the male half s consent. Amber managed to gather ALL of the evidence I asked her for from BOTH parties, as the woman eventually turned up safe and sound, both of whom provided it with their consent. Not only did she do a fantastic job gathering evidence that would have been crucial to detectives had this case become far more involved, she did it without a single complaint and accomplished it without either party to this incident even questioning why she was asking for it. As a final note, I had a phase 4 OIT with me on that call and I was able to use Amber s work to illustrate how important evidence collection is in all cases, but especially in a case in which we may be suspecting the worst, but have a very narrow window of opportunity to collect certain kinds of evidence before they are gone forever.

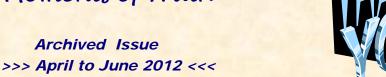
Thank you, Amber, for always providing first-rate customer service and professional crime scene processing when I need you!

Submitted by	Brian Reyno	olds 1290	

D4 Officer helps stranded motorist

On 3/25/12 at about 2254 hours, **Ofc. Menge #677** was on routine patrol when he came across a disabled vehicle occupied by a subject named Ronald. Ronald scar had run out of gas while he was on his way home to Tempe from his job at The Spotted Donkey located at Scottsdale and Carefree Highway. Ofc. Menge, in speaking with Ronald, learned that Ronald also works at Macayo's in Tempe. Ronald told Ofc. Menge that he works two jobs just to survive. Ofc. Menge







found out that Ronald had no money and no gas. Compounding Ronald's problem was that Ronald was not set to get paid until the following day. Ronald's cell phone was a pay-as-you-go phone, and it was disconnected as well.

Upon learning of the difficult situation Ronald was in, Ofc. Menge gave Ronald \$10 of his own money for gas. He also provided him a ride to the Superpumper gas station at Scottsdale and Pinnacle Peak. After getting gas with the money Ofc. Menge provided, Ronald was brought back to his car, put the gas in his tank, and was able to drive home.

It is my belief that Ofc. Menge went beyond the reasonable expectations we have of our officers, and he should be commended for it. Based on this demonstration of a compassionate moment of truth, which falls squarely into the community policing model we strive for, I believe Ofc. Menge's actions should be publicly acknowledged and commended.

Submitted by Officer Jason Glenn

Employees helping where they can

I want to make sure that **Officer Menge and Police Aide Craith** receive recognition for their actions on May 21st at approximately 0212hrs. Ofcr. Menge was on a CP at the Target in Beat 20. He came across an elderly gentleman that was trying to get to Scottsdale Healthcare Osborn but had gotten lost. Ofcr. Menge went to PD1 to raise a free unit that could meet the elderly male at the Loop 101/Indian School and assist him the rest of the way to Scottsdale Healthcare Osborn. P.A. Craith answered the request without hesitation. Ofcr. Menge escorted the gentleman from the Target to the freeway onramp; P.A. Craith took over at Indian School. Their combined efforts ensured the gentleman got to the hospital safely so that he could be with his sick wife in the emergency room. Ofcr. Menge and P.A. Craith's moment of truth could have easily gone unnoticed due to the emergency situation that was going on in District 2. However, the nature of the request was so exemplary of our department's mission that I could not help but notice and be very proud to be working amongst individuals that go above and beyond to provide service to our citizens to ensure their safety and to gain their respect and trust through small actions.

Please pass along my appreciation,

Kim Nguyen, Police Communications Supervisor

The following is an excerpt of a voicemail I received from a woman that Officer **Steve Capone** had assisted with in a time of crisis.

Officer Capone. I'm going to jog your memory just for a quick second. My mom actually called 911and you guys came to the house. Out with your intervention thing and I gave you all kinds





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of attitude. It was about three to four weeks ago. If you remember my mom, (She called) about going to Aurora. I ended up going that day as soon as you left the house. I was being pretty difficult. I said I was going to do it on my time and go tomorrow. I ended up leaving maybe 20 minutes after you left the house. I told my mom pack the bag, let's go. I just have been wanting to call you and tell you thank you from the very, very, very bottom of my sober heart for saving my life, for being there for my mom, for doing what you do ... you saved my family, and my mom and I are rebuilding our relationship. Thank you. Thank you. Thank you.

Submitted by Ofc. Jason Glenn

An excerpt from a letter from a grateful citizen

Dear Chief Rodbell and Chief Olson,

My son attended the Police and Fire Public Safety Teen Academy last week. Lead Recruit Training **Officer Dan Antrim** (SRO at Mountainside Middle School) approached my son before school was dismissed and encouraged him to apply.

I am not one to write letters but I feel so strongly about this program that I felt it was well worth my time to send a letter of appreciation to both of you. Words cannot explain how amazed I was every evening at our dinner table to hear about the dedication of your exceptional staff and the daily experiences my son spoke about at the end of each day! He was excited to come home and share his day—and likewise our entire family was just as excited to hear about his experiences as he described in detail the adventures and knowledge he gained from your academy. I am so impressed with the attention to detail your staff created as he ventured through your curriculum for the week. My son would wake everyday at 5am on his own initiative to be there by 6:30am. He was intrigued, curious, educationally inspired, physically challenged and rewarded by being in the presence of amazing role models and character builders each day. He came home proud, determined, confident and ready to take on whatever the following day had in store for him. He has already told me he can't wait to attend it next year too!

I cannot say enough about Officer Antrim, Captain Mike MacCrine, **Det. Toni Moag, Det. Jen Kinsey**, PEO Lori Schmidt, who coordinated and executed the entire week, and all the Police and Fire Department employees who participated daily in everything from horse patrols, PT, extrication demos, alcohol simulations, search and rescue/water barrel soccer, fire science and SWAT to helicopter demonstrations. I give all of them a standing ovation for their dedication and passion!

Best regards,		
Tamara B.		
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The following letter was received by **Officer Daniel Antrim** #1160, SRO, concerning a student's experience at the recent Police and Fire Teen Academy.

Dear Mr. Antrim

Thank you very much for letting me participate in the Police and Fire Teen Academy. I had learned so many good things in that program. From the Police side to the Fire side, I learned the role each one plays.

Allowing me to do all of the activities was a true privilege. It is not often for a kid to be allowed to shoot a tazer. This opportunity was a once in a lifetime opportunity. Everything I got to do was truly memorable and knowledgeable.

However, SWAT day was a dream-come-true. Having the opportunity to be called out by the SWAT team was unforgettable. I will never forget a moment like that even if I lose interest in the SWAT Team. That moment was indescribable. The patch I got was framed and is on my wall.

Thank you

Q.K.