

An email to Sgt. Brown reference Community Policing

On Saturday, April 16th, Frank, a citizen here in Scottsdale called into dispatch to request some information. According to Frank, he is 88 years old and lonely. He was looking for the senior center and didn't quite know where to go. As the call taker speaking with Frank, I realized that he had difficulty hearing the information I was attempting to give him.

I created a call for service requesting the officer speak with him and give him the information that he couldn't hear on the phone from me. Frank was asking about the senior center because he was lonely and wanted to meet new friends who perhaps would like to go to a Broadway show with him. **Officer Dittman** (#1146) responded to the call and spent time chatting with him about the Granite Reef Senior Center and also ASU Gammage Center (for the Broadway shows.) Officer Dittman sent me a message afterwards and I wanted to commend him for showing his excellence and initiative in community policing.

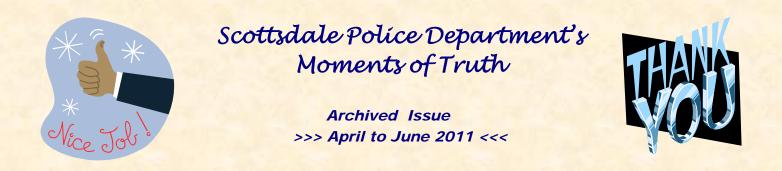
On Monday, April 18th, Officer Dittman proceeded to do a follow-up call with Frank and escorted Frank to the Senior Center. Frank met employees and new friends. Officer Dittman also ensured that Frank made it safely back to his home later that day. Community policing doesn't have a standard protocol. Officer Dittman provided a service not only to Frank but to others there to witness that we as a Police Department care for the people in our community. Dittman raises the bar in what we can do for our citizens to show the value of community policing in our neighborhoods.

Sincerely, Chelly Maniuszko, Communications

Assisting man's best friend

On 4/2/11 Patrick Lambert was hiking with his dog, Bocci, on the Windgate Pass Trail, in the McDowell Mountain Preserve. They were roughly one half mile from the trailhead when Bocci became injured and unable to walk. Bocci is a large German Shepherd, weighing in excess of 100lbs, and Mr. Lambert called 911 for assistance. Myself (Sgt. Kane), Ofc. Carlucci, and Ofc. Loveless responded to the trailhead and were met by McDowell Mountain Preserve Coordinator, Claire Miller. We were concerned that the dog owner would attempt to rescue the dog himself, risking injury, and quickly devised a plan to extricate the dog from the desert. Ms. Miller produced a sling that the Preserve employees use to move cacti, that could also be used as an improvised stretcher to safely carry the dog down the trail. Ms. Miller, Ofc. Carlucci, and Ofc. Loveless started up the trail with the sling. In addition I requested that Ofc. Teeter respond to District 4 and re-trieved the Polaris ATV to assist with the rescue.

Officers Carlucci and Loveless, and Ms. Miller arrived at the trailhead with Bocci as Ofc. Teeter



arrived with the ATV. Bocci was loaded into the back seat of Mr. Lambert's vehicle and transported to a veterinary hospital where it was later learned that Bocci had an underlying medical condition that was not discovered until after the injury. Unfortunately she had to be put down.

This call for service was initiated by a citizen in need of help and Ms. Miller, and Ofcs. Carlucci and Loveless rose to the challenge without hesitation. Mr. Lambert, though saddened by the loss of his pet, was profoundly grateful for our efforts.

Sgt. Tom Kane

Filling-In is a Team Effort

I wanted to personally thank the Sergeants that took a week of Squad A shifts to cover for Sgt. Conway while he was out for surgery and on transitional duty. What an outstanding team effort and help with our OT budget too. You guys ROCK!!! Sgt. Minor, Sgt. Evans, Sgt. Henderson, Sgt. Rincon and Sgt. Leduc. Sgts. Moore and Bonnette also took a couple shifts to assist with coverage.

Thanks guys, Commander Haenel

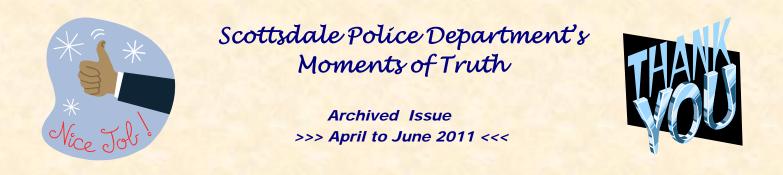
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Lt. Ron Bayne makes an impression

While many times our moments of truth result from actions or duties related to our daily roles and assignments within the police department, we cannot forget the strong representation and valuable influence that Scottsdale Police Officers have on a daily basis throughout the entire criminal justice field. The following is part of a specified e-mail from the College Chair of the Criminal Justice Program at the University of Phoenix to all criminal justice adjunct faculty in order to highlight the outstanding work of a few outstanding adjunct faculty members. Specifically identified in this e -mail was Lieutenant Ron Bayne #559 who was listed and highlighted as outstanding faculty. The statement below was written and submitted by a student and directly highlights a moment of truth by Lieutenant Ron Bayne #559 and his influence on students who are the future practitioners within the criminal justice field:

Student End of Course Survey for Criminal Justice Adjunct Faculty Ronald Bayne:

"Ron brought something different to this class. He really helped this class define and refine our definitions of justice. He also gave us a new understanding of what justice meant in terms of the legal system in the United States. His assignments were thoughtful and helpful when



encompassing everything we have learned to date. I highly recommend this instructor to others. His knowledge base and real world experience are assets to the University of Phoenix."

Submitted by Lt. Todd Larson

Helping others is what we do!

I just wanted to commend one of your Crime Scene Specialists. **CSS Wood** sent me a referral yesterday regarding a woman who had her car broken into. This victim was a DV victim staying at a local shelter, and her car was broken into, resulting in a broken window. For many people, a broken window is a minor inconvenience, solved with a quick phone call to an insurance company. For a victim of DV, with children, who is staying in a shelter, paying for a broken window could be the difference between having essential supplies or going without.

CSS Wood had the compassion and caring to make a referral to PCIS to explore if we had any options to assist this person. As of this writing, Vista Del Camino is working on helping identify funds that may be used to replace the window. In addition, I understand that CSS Wood gave the victim money so she could vacuum out all the broken glass out of her car, so her children wouldn't get hurt. This kind of compassion and caring is not part of most cities crime scene response, but here in Scottsdale CSS Wood took it upon herself to care and act empathically towards this crime victim. It is easy for me to connect people to the correct resources, but without people like CSS Wood, we would never know about them. I have noticed in my time here with SPD how kind and caring your CSS team is, and this is a great example of that. CSS Wood's actions are in keeping with Scottsdale Police Department's commitment of Excellence, Initiative, and Integrity.

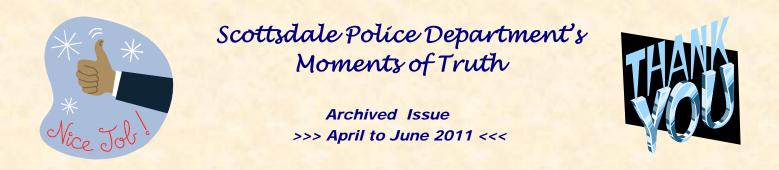
An email to Tracie Paolillo from Anthony M. Pagliuca of PCIS

An email from Ofc. Joshua Haines

Sgt. Conway,

I am writing you to pass along a thank you to **Officer Whitcomb** from one of my neighbors. Last night, my wife and I were playing basketball at our community park in (Adjacent City) when I was contacted by one of my neighbors. He approached me and stated that he is very impressed with the quality of work that the Scottsdale Police Department performs. He is a loss prevention officer for Safeway and works at stores in multiple cities.

On April 27, at about 2200 hours he observed multiple shoplifters inside of the Safeway store at



11275 Via Linda and he contacted the Police Department. Officer Whitcomb responded within ten minutes, gathered information, and then tracked down the offenders, eventually placing 3 people under arrest. Lee states that Officer Whitcomb was professional and provided exceptional customer service, calling him multiple times to give updates, and also calling when the subjects were placed in custody. Lee states that the Adjacent Police Department won't even show up half the time when they are called. He also states that if they do respond they always refuse to physically arrest the suspects.

Lee was impressed with the efforts of Officer Whitcomb and states that he believes that it is those efforts that make Scottsdale a great place to work, and live. Please pass the thanks on to Mike.

Sincerely, Joshua Haines, C squad, D3

Mike,

Nice going. What a great impression you made on Mr. Cook. Thanks for taking the extra effort to perform in "Scottsdale" fashion.

Commander Haenel

An email of appreciation

I had the pleasure of meeting **Officer Matt MacArthur** on May 19, 2011. My wife and I lost our 11 year old dog somewhere in the neighborhood that morning. Not knowing what to do, we contacted the local shelters to see if he was turned in; however he had not been seen or returned. I drove to your sub-station located near Scottsdale and Shea to see if anyone reported a found dog or a dog or even a dog that may have been killed since we are so close to Shea Blvd. As I pulled into the parking lot, Ofc. MacArthur was on his way out and I explained to him the situation.

Ofc. MacArthur showed a genuine level of interest to our situation and mentioned that he would send a message out to the other officers on duty with the description of our pet. He also mentioned that he would send himself a message so he would remember to pass the message on to the shift that would start later that day. I continued driving street by street to see if I could find my dog, I passed Officer MacArthur on several streets as he was also assisting in my search on his own account. He called me on my cell phone to report the areas he had searched so we wouldn't duplicate our efforts.

My dog later returned by home on his own, however I wanted to thank you and Officer MacArthur for going above and beyond the call of duty to help a member of the community. Its individuals like Officer MacArthur that keep our community safe and give back to our neighborhoods. He is



an excellent reflection of your department and I wish you and him both the very best and sincerely thank you for hiring individuals like MacArthur. Thank you for all that you do and provide to our community.

Appreciative Citizen