



# Scottsdale Police Department's Moments of Truth



Archived Issue  
>>> April to June 2009 <<<

Kudos to Officer Brian Steel for assisting a stranded passenger while off duty.

"Officer Steele is one of the most thoughtful, considerate and kind young man I have met. I have told many of my friends this story and their reaction was like mine, "yes, how wonderful, that there are still good Samaritans in this world."



Our hats off to Sergeant Tom Myers and his entire D Squad for going above and beyond and showing compassion to others.

"On April 15th, Sergeant John Zobel made contact with a gentleman on a bike pulling a trailer with his belongings and two small dogs. He had a sign explaining his situation and the cause for which he was drawing attention. He is a victim of cancer and had his voice box removed. He came from California and is riding to Washington, DC with the hope of making many aware of the dangers of smoking. It was a windy and stormy night and he was looking for a hotel in the area that would put him up for \$50 or less. Sergeant Zobel advised him of a shelter to get him off the road and safe. Sergeant Tom Myers pulled up during the conversation and heard that the gentleman had been the victim of theft during his travels and had his bible stolen.

Shortly after, while on his way home, Sergeant Myers called some members of his squad. They responded to the park and had brought food, dog food and even a bible to present to this gentleman and his dogs. This is just one example of things that Sergeant Myers and the D Squad do on a regular basis."



Chief Rodbell received a letter from the grandparent of one of the Special Olympians at the Torch Run.

"This letter is coming your way to say a big "Thank You" to the officers and civilian employees of the Scottsdale Police Department who participated in the Law Enforcement Torch Run to benefit Special Olympics on May 1st. We watched as police officers and other staff members interacted with Special Olympians. There was a high degree of recognition exhibited all along the route by bike officers, motor officers and patrol officers alike. The staff was also on hand snapping pictures, shaking hands and congratulating the Olympians. This make the experience extra special for them. A good time was had by all during the pizza celebration as we shot hoops, visited and just hung out. Please pass on our gratitude for a job well done."

Special thanks to Sergeant Mike Reardon and everyone who participated for making this a great event.



# Scottsdale Police Department's Moments of Truth



Archived Issue  
>>> April to June 2009 <<<

911 operator, Angela Harris along with Officers Wendy Field, Carlos Valenzuela, Eric Leonhardt, Craig Rohm were just doing their jobs when earlier this month they handled a situation with a suicidal subject in a store parking lot near Scottsdale and Shea. The contact resulted in the man getting the help he desperately needed. The man was thankful for the kindness and compassion showed by the call taker, Angela, when he dialed 911 and told her about his feelings of depression and how he wanted to harm himself. He also wanted to thank the responding officers, who even though they didn't know what they were dealing with at first, treated him with respect and care as they brought the situation to a safe conclusion. He was so grateful for the response he contacted Ed Montini from he newspaper who wrote an article about that occurrence.

Thank you all for representing The Scottsdale Police Department as well as you do. Montini in his final line mentions that this type of "good news" happens all the time in this city.



Great customer service is what most companies strive to achieve. The Scottsdale Police Department is no different. On May 20th at 5:41 a.m., District III Police Officer David Stanley stopped to assist a driver with a disabled vehicle at Shea and Via Linda. Officer Stanley not only made sure the driver and her vehicle were in a safe location, he helped her with a flat tire. Later that day, the driver of the vehicle called the police department to thank Officer Stanley for his help and said he went "over and above" in helping her.



On the morning of June 15, 2009, a resident came in to the RECORDS UNIT for a Record of Search on herself to give to an employer. She had been arrested in 2008 for Domestic Violence - Criminal Damage and the case had been diverted at the court. She was under the impression that it would not show up on her record. When she read the results of the search, she became quite hysterical. Records Supervisor Susan Frausto heard the situation escalating and came out to assist at the Records Customer Service Window, where she then heard her comment that she was going to lose her current job, had already lost her teaching certificate and had nothing left. The woman stated that she was leaving the office and would kill herself.

Susan immediately had another employee contact PCIS for assistance. Susan then entered the lobby where the distraught woman was and convinced the woman to join her on the couch. Susan spoke quietly with the woman for quite a long period of time until Natalie Summit was able to arrive and take over the situation. Natalie drove with the woman to the court to help her gather the needed paperwork to submit to her employer. The result remains to be seen, but the care and compassion shown by Susan and Natalie most certainly diffused the situation, gave this woman some hope and possibly saved her life.

Update: A letter was received from the woman helped on June 15th. "Susan, Thank you for taking the time to be so supportive during such a difficult time. I have not contacted my employer since leaving there and don't know what I am going to do for work. One thing I know is that you gave me the strength I needed to go one more day. It only takes one person to make a difference and you were that person for me. Continue to be as special as you are."