

CITY COUNCIL REPORT



Meeting Date: September 10, 2013
General Plan Element: **Safety**

General Plan Goal: ***Promote high quality public health, safety, and welfare services to secure a safe and enjoyable environment for the citizens, businesses and visitors of Scottsdale.***

ACTION

Adopt Ordinance 4109 adding Article IV, Sections 23-50 through 23-76 to Chapter 23 of the Scottsdale Revised Code for the imposition and regulation of Public Safety Plans..

BACKGROUND

Following the brutal attack and murder of Tyrice Thompson, a civilian security officer at Martini Ranch, Mayor Lane convened a series of meetings with the Arizona State Restaurant Association, the Arizona Licensed Beverage Association, the Downtown Entertainment District Association, the Scottsdale Police Department, Scottsdale Fire Department and additional City staff to discuss what steps should be taken to continue improving standards for the overall safety of downtown workers, visitors and residents.

The mission of these meetings was to examine Scottsdale's bar Security, Maintenance and Operations plans (SMO) along with current industry safety standards. The Mayor also wished to develop a holistic approach in addressing both security and fire safety. As a direct result of these meetings, the Mayor's Office, in concert with the City Attorney's Office, Scottsdale Police Department, Scottsdale Fire Department, Code Enforcement and the Planning Department, drafted the **Public Safety Plan Ordinance** to cover security and fire safety at various types of venues.

Currently, each new bar is required to submit a SMO plan (*see attachment #2*) as part of its Bar Use Permit application with the City of Scottsdale. It is the intent of the City of Scottsdale through these plans to provide an environment that enhances public safety and to limit the need for law enforcement involvement. However, it is the Mayor's belief that the current SMO plan does not go far enough to ensure the safety of patrons and employees. Additionally, other venues besides bars and nightclubs have similar security and safety concerns and it was felt that there needed to be a more comprehensive safety and security requirement put in place. For that reason, the Mayor directed his office to begin working with city staff to draft an ordinance that would establish stricter standards for venue security and safety.

Public Outreach

City staff and the Mayor's Office conducted numerous individual meetings with interested stakeholders. Additionally, the Mayor and city staff conducted three (3) public meetings to solicit input from residents and affected business owners on the ordinance. City staff also mailed a copy of the draft ordinance to over 100 potentially affected business owners inviting them to comment on the proposed ordinance via a public meeting or through the city's website.

July 16, 2013

10:00a.m.

Human Resources

Pinnacle Training Room

July 24, 2013

10:00a.m.

District 3 Police Station

Community Room

August 8, 2013

5:30p.m.

Human Resources

Pinnacle Training Room

ANALYSIS & ASSESSMENT

Public Safety Plan Ordinance:

The ***Public Safety Plan Ordinance*** (see attachment #1) addresses a number of deficiencies found in the current SMO plan. It also establishes strict new standards for the operation of venue security through crowd management, mandatory training of security personnel and a new mechanism for police to clamp down on establishments that do not maintain a safe environment.

Draft ordinance highlights:

Sec. 23-54. Public safety plan required; non-transferable.

- a. It shall be unlawful for any business required by this article to have a public safety plan to operate without a city approved public safety plan.
- b. A public safety plan required by this article is in addition to any other approval, license or permit required to engage in business by the city, county, state and federal governments, and shall be nontransferable, either person-to-person or location-to-location.

Sec. 23-52. Applicability.

This article is applicable to businesses within the city that operate any location or facility classified as an Assembly Group A-2, A-3 or A-4 Occupancy pursuant to Chapter 36 of this code and engage in one or more of the following activities:

- a. Age verification is requested for admittance;
- b. Provide a DJ;
- c. Provide an adult service as defined in Section 16-237;
- d. A teen dance center as defined in Section 16-391;
- e. Or utilize a promoter.

Sec. 23-55. Public safety plan submittal.

Every business requiring a public safety plan shall furnish to, on forms provided and developed by, the Chief of Police the following information:

- a. Plan of operation include crowd management plan and hours including a listing of peak hours;
- b. Site/building information;
- c. Copy of floor plan and city approved occupancy limit;
- d. Safety conditions;
- e. Patron parking, ingress and egress, vehicular and pedestrian traffic control, if applicable;
- f. Listing of management personnel;
- g. Staffing including the number of security and operations personnel;
- h. Contact person and information designating who can receive complaints from the public and/or city on behalf of the business;
- i. Evacuation routes; and
- j. Any additional criteria required by the Chief of Police.

Sec. 23-57. Special requirements.

No public safety plan shall be approved pursuant to this article that does not contain all of the following requirements:

- a. Staffing of at least one (1) security officer per fifty (50) patrons for the first five hundred (500) patrons and at least one (1) additional security officer per seventy five (75) patrons thereafter during peak hours except that:
 1. For businesses where sixty (60) percent or more of total gross sales are food sales, upon presentation of proof substantiating such sales and upon a finding of good cause taking into account the size, type and safety conditions of the venue, the Chief of Police may authorize such a business to have staffing of at least one (1) security officer per seventy five (75) patrons during peak hours; and
 2. For businesses where ninety (90) percent of the occupant load as determined by the Fire Chief is based on fixed seating and upon a finding of good cause taking into account the size, type and safety conditions of the venue, the Chief of Police may authorize such a business to have staffing of at least one (1) security officer per one hundred (100) patrons during peak hours.
- b. That all security personnel attend training provided by the city or an entity designated by the city within sixty (60) days of hire that at a minimum covers liquor law compliance, general security training, crowd management and fire safety.
- c. That all security personnel review and be familiar with the public safety plan for their employing business.

- d. That a business with two (2) or more public safety incidents within a one (1) week period or three (3) or more public safety incidents within a one (1) month period be required to retain the services of a minimum of two (2) off-duty peace officers to supplement existing security personnel during peak times for a minimum period of three (3) months or until at least three (3) consecutive months have gone by without two (2) or more public safety incidents, whichever period is longer. In the alternative based on the size and type of venue, occupancy and nature of the triggering public safety incidents, the Chief of Police may reduce the requirement above for two (2) off-duty peace officers to one (1) off-duty peace officer.
- e. That a business with one (1) or more public safety incidents involving the use or threatened use of a deadly weapon or deadly instrument or a death or catastrophic bodily injury be required to retain the services of a minimum of two (2) off-duty peace officers to supplement existing security personnel during peak times for a minimum period of three (3) months or until at least three (3) consecutive months have gone by without any public safety incidents involve the use or threatened use of a deadly weapon or deadly instrument, whichever period is longer. In the alternative based on the size and type of venue, occupancy and nature of the triggering public safety incidents, the Chief of Police may reduce the requirement above for two (2) off-duty peace officers to one (1) off-duty peace officer.
- f. That all security personnel wear an appropriately styled shirt or jacket with the word "Security" on both the front and back in three (3) inch lettering that is clearly visible. The Chief of Police may waive this requirement upon good cause, if the business is able to demonstrate to the Chief's satisfaction that this requirement can be met through alternative means such as the wearing of metal security badges, pins or embroidered patches.

Sec. 23-58. Duration and renewal.

- a. A public safety plan approved by the Chief of Police shall be valid for a period of two (2) years.

Sec. 23-61. Revocation; grounds.

- a. Failure to comply with the terms and conditions of an approved public safety plan on two (2) or more occasions within a one (1) year period constitute grounds for the revocation of a public safety plan approved pursuant to this article.
- b. Submitting false or misleading information in support of a public safety plan constitute grounds for revocation.
- c. The Chief of Police shall be responsible for initiating revocation proceedings. Any such proceedings shall follow the provisions for revocation found in Chapter 16, Article I.

Sec. 23-65. Onsite records required; inspections.

- a. Each business required to have an approved public safety plan shall maintain onsite a current copy of the plan, proof that all security personnel have completed the training

required by this article and proof that all security personnel have reviewed the public safety plan. These records shall be made available for inspection and review upon the request of the Chief of Police, the City Manager or designee or the Fire Chief whenever occupied.

- b. The premises of a business required to have a security and safety plan shall be open to inspection to verify compliance with an approved plan whenever occupied by the Chief of Police, the City Manager or designee or the Fire Chief.
- c. All security personnel that have completed the training required by this article shall carry proof of such completion upon their person while on duty and present it to any Scottsdale police officer upon demand.
- d. A violation of this section is a petty offense and shall be punished by a fine of fifty dollars (50) per violation. A second or subsequent violation of this section within one (1) year of a first violation is a class one misdemeanor.

Sec. 23-67. Mandatory Reporting.

- a. Any business regulated by this article shall immediately report to the Scottsdale Police Department any act constituting a public safety incident that occurs on its premises located within the City of Scottsdale.
- b. A violation of this section is a civil offense and shall be punished by a fine of not less than one thousand dollars (\$1,000.00) per violation. A second or subsequent violation of this section within one (1) year of a first violation is a class one misdemeanor and shall be punished, in addition to any other penalties authorized by law, by a fine of not less than two thousand dollars (\$2,000.00) per violation. The court shall not suspend any part of any fine required by this section.

Sec. 23-67. Penalties.

- a. A first violation of this article is a civil offense and shall be punished by a fine of not less than five hundred dollars (\$500.00) per violation.
- b. A second or subsequent violation of this article within one (1) year of conviction of a first violation is a class one misdemeanor and shall be punished, in addition to any other penalties authorized by law, by a fine of not less than one thousand dollars (\$1,000.00) per violation.
- c. The court shall not suspend any part of any fine required by this section.

RESOURCE IMPACTS

The adoption of the Public Safety Plan Ordinance does require significant amounts of staff time for the implementation and enforcement of the ordinance. The training requirement of the ordinance will be implemented through existing Scottsdale Police personnel via the crime prevention officer for each district. The Scottsdale Police Department will utilize a current vacancy to create a Liquor Detective position to administer the Public Safety Plan Ordinance.

OPTIONS & STAFF RECOMMENDATION

Options include approving or not approving the proposed ordinance.

RESPONSIBLE DEPARTMENT(S)

Office of the Mayor, Police Department, Fire Department, City Attorney's Office

STAFF CONTACTS (S)


J.P. Twist, Mayor's Chief of Staff, (480) 312-7806

Luis Santaella, Senior Assistant City Attorney, (480) 312-2405

Commander Jeff Walther (D-2), Scottsdale Police Department, (480) 312-2567

Deputy Chief & Fire Marshall, Jim Ford, Scottsdale Fire Department, (480) 312-1804

APPROVED BY



J.P. Twist, Mayor's Chief of Staff

480-312-7806, jptwist@scottsdaleaz.gov

8-28-13

Date

ATTACHMENTS

1. Ordinance #4109, Public Safety Plan Ordinance
2. Current Security, Maintenance & Operation Plan (SMO)

ORDINANCE NO. 4109

AN ORDINANCE OF THE CITY OF SCOTTSDALE, MARICOPA COUNTY, ARIZONA, ADDING ARTICLE IV, SECTIONS 23-50 THROUGH 23-76 TO CHAPTER 23 OF THE SCOTTSDALE REVISED CODE FOR THE IMPOSITION AND REGULATION OF PUBLIC SAFETY PLANS

BE IT ORDAINED by the Council of the City of Scottsdale as follows:

Section 1. Article IV, Sections 23-50 through 23-76 are hereby added to Chapter 23 of the Scottsdale Revised Code as follows:

Article IV. Public Safety Plans.

Sec. 23-50. Purpose.

The purpose of this ordinance is to promote the general health, safety and welfare of citizens, visitors, businesses and the community in general by requiring certain types of businesses within the city to file, follow and keep current a public safety plan.

Sec. 23-51. Definitions.

In this article, unless the context otherwise requires a different meaning:

Business means a corporation, limited liability corporation, company, partnership, any other type of fictitious person or in the event the business is not owned by a fictitious entity, the individual owners. A business does not mean a governmental agency or entity, or a non-profit organization organized for charitable or religious purposes.

Chief of Police means the Chief of the Scottsdale Police Department, or designee.

Fire Chief means the Chief of the Scottsdale Fire Department, or designee.

Disc jockey or DJ means a person who actively plays, mixes or arranges sounds or music by using turntable(s), computer(s), and/or other electronic device(s) and may emcee or otherwise perform for patrons within a business, whether or not that person interacts with patrons within a business. Disc jockey does not include karaoke.

Live entertainment means live entertainment as defined in Section 3.100 of Appendix B of this code.

Peak hours means those hours listed on an approved public safety plan as being a businesses' peak hours of operation.

Private event means an event not open to the general public where either live entertainment or a DJ perform and the event is by invitation only. Invitation only does not include an event where members of the public may purchase tickets in advance or at the door.

Promoter means a person who contracts for or arranges with a business, that either requires age verification for admittance or provides a DJ or live entertainment, to provide any activity, and who is responsible for or directly organizes the presentation of the activities or events.

Public Safety Incident means an incident classified as a felony under state law consisting of a riot, sexual assault, a brawl or a disturbance, in which bodily injuries are sustained by any person and such injuries would be obvious to a reasonable person, or tumultuous conduct of sufficient intensity as to require the intervention of a peace officer to restore normal order, or an incident in which a weapon is brandished, displayed or used. Public Safety Incident does not include the use of nonlethal devices by a peace officer.

Security officer means an employee of a business whose primary responsibilities include the security and safety of the employees, patrons and premises of a business regulated by this article.

Security personnel means security officers and management personnel responsible for the day to day activities of security officers.

Sec. 23-52. Applicability.

This article is applicable to businesses within the city that operate any location or facility classified as an Assembly Group A-2, A-3 or A-4 Occupancy pursuant to Chapter 36 of this code and engage in one or more of the following activities:

- a. Age verification is requested for admittance;
- b. Provide a disc jockey;
- c. Provide an adult service as defined in Section 16-237;
- d. A teen dance center as defined in Section 16-391;
- e. Or utilize a promoter.

Sec. 23-53. Exemptions; movie theatres; special and private events.

This article is not applicable to:

- a. Movie theatres;
- b. An event being held pursuant to a city issued special events permit provided that the business is operating in accordance with the conditions of that permit or an event held on city property approved by the city;

- c. Or a private event.

Sec. 23-54. Public safety plan required; non-transferable.

- a. It shall be unlawful for any business required by this article to have a public safety plan to operate without a city approved public safety plan.
- b. A public safety plan required by this article is in addition to any other approval, license or permit required to engage in business by the city, county, state and federal governments, and shall be nontransferable, either person-to-person or location-to-location.

Sec. 23-55. Public safety plan submittal.

Every business requiring a public safety plan shall furnish to, on forms provided and developed by, the Chief of Police the following information:

- a. Plan of operation including a crowd management plan, hours of operation and a listing of peak hours;
- b. Site/building information;
- c. Copy of floor plan and city approved occupancy limit;
- d. Safety conditions;
- e. Patron parking, ingress and egress, vehicular and pedestrian traffic control, if applicable;
- f. Listing of management personnel;
- g. Staffing including the number of security and operations personnel;
- h. Contact person and information designating who can receive complaints from the public and/or city on behalf of the business;
- i. Evacuation routes; and
- j. Any additional criteria required by the Chief of Police.

Sec. 23-55.1 Peak hours; rebuttable presumption.

In the processing of a public safety plan application, it shall be a rebuttable presumption that a businesses' peak hours of operation are between 9:00 PM and 2:00 AM, Thursdays, Fridays and Saturdays. Notwithstanding this presumption, the peak hours listed on an approved public safety plan shall control in the enforcement of this article.

Sec. 23-56. Public safety plan review and approval time frames.

- a. Administrative time frame: Unless the public safety plan has already been approved, within fifteen (15) days after receiving a public safety plan submittal under this article, the Chief of Police will determine whether the application is administratively complete, and notify the applicant as set forth in Chapter 16, Article I.
- b. Substantive review time frame: Within forty-five (45) days after the notice of administrative completion, the city will complete its substantive review of the license application.

c. Overall time frame: Within ninety (90) days, subject to any authorized extensions, after receiving a public safety plan submittal pursuant to this article, the Chief of Police will approve or deny the public safety plan.

d. The time frames provided for in this section are suspended if a public safety plan submittal has been determined to be administratively incomplete or a supplemental request has been made during the substantive review period until the applicant corrects any deficiencies or responds to a supplemental request for information.

Sec. 23-57. Special requirements.

No public safety plan shall be approved pursuant to this article that does not contain all of the following requirements:

- a. Staffing of at least one (1) security officer per fifty (50) patrons for the first five hundred (500) patrons and at least one (1) additional security officer per seventy five (75) patrons thereafter during peak hours except that:
 1. For businesses where sixty (60) percent or more of total gross sales are food sales, upon presentation of proof substantiating such sales and upon a finding of good cause taking into account the size, type and safety conditions of the venue, the Chief of Police may authorize such a business to have staffing of at least one (1) security officer per seventy five (75) patrons during peak hours; and
 2. For businesses where ninety (90) percent of the occupant load as determined by the Fire Chief is based on fixed seating and upon a finding of good cause taking into account the size, type and safety conditions of the venue, the Chief of Police may authorize such a business to have staffing of at least one (1) security officer per one hundred (100) patrons during peak hours.
- b. That all security personnel attend training provided by the city or an entity designated by the city within thirty (30) days of hire that at a minimum covers, general security training, liquor law compliance, crowd management and fire safety. All security personnel shall attend refresher training provided by the city or an entity designated by the city every two (2) years from the date of their initial training.
- c. That all security personnel review and be familiar with the public safety plan for their employing business.
- d. That a business with two (2) or more public safety incidents within a one (1) week period or three (3) or more public safety incidents within a one (1) month period be required to retain the services of a minimum of two (2) off-duty peace officers to supplement existing security personnel during peak times for a minimum period of three (3) months or until at least three (3) consecutive months have

gone by without two (2) or more public safety incidents, which ever period is longer. In the alternative based on the size and type of venue, occupancy and nature of the triggering public safety incidents, the Chief of Police may reduce the requirement above for two (2) off-duty peace officers to one (1) off-duty peace officer.

- e. That a business with one (1) or more public safety incidents involving the use or threatened use of a deadly weapon or deadly instrument or a death or catastrophic bodily injury be required to retain the services of a minimum of two (2) off-duty peace officers to supplement existing security personnel during peak times for a minimum period of three (3) months or until at least three (3) consecutive months have gone by without any public safety incidents involve the use or threatened use of a deadly weapon or deadly instrument, which ever period is longer. In the alternative based on the size and type of venue, occupancy and nature of the triggering public safety incidents, the Chief of Police may reduce the requirement above for two (2) off-duty peace officers to one (1) off-duty peace officer.
- f. That all security personnel wear an appropriately styled shirt or jacket with the word "Security" on both the front and back in three (3) inch lettering that is clearly visible. The Chief of Police may waive this requirement upon good cause, if the business is able to demonstrate to the Chief's satisfaction that this requirement can be met through alternative means such as the wearing of metal security badges, pins or embroidered patches.

Sec. 23-58. Duration and renewal.

- a. A public safety plan approved by the Chief of Police shall be valid for a period of two (2) years.
- b. All businesses required to have a public safety plan shall submit a new public safety plan at least ninety (90) days prior to the expiration of their current plan.

Sec. 23-59. Non-acceptance and denial.

- a. The Chief of Police shall not accept a public safety plan submittal if the application is incomplete.
- b. The Chief of Police shall deny approval of a public safety plan submittal if:
 - 1. All requirements for the public safety plan have not been completed; or
 - 2. The applicant is a corporation or other fictitious entity not qualified to transact business in Arizona; or
 - 3. False or misleading information was given or submitted in support of a public safety plan, or the applicant failed or refused to make full disclosure of all required information.

4. The applicant is delinquent in payment to the city or state of any taxes, fees, fines, or penalties imposed upon the applicant, or arising out of any other business activity owned or operated by the applicant and licensed by the city or state.

Sec. 23-60. Information update.

All businesses required to have a public safety plan shall give written notice to the Chief of Police of any material changes in information submitted in connection with a submittal or approved public safety plan. This information shall be provided to the Chief of Police within thirty (30) days of any such change.

Sec. 23-61. Revocation; grounds.

- a. Failure to comply with the terms and conditions of an approved public safety plan on two (2) or more occasions within a one (1) year period constitute grounds for the revocation of a public safety plan approved pursuant to this article.
- b. Submitting false or misleading information in support of a public safety plan constitute grounds for revocation.
- c. The Chief of Police shall be responsible for initiating revocation proceedings. Any such proceedings shall follow the provisions for revocation found in Chapter 16, Article I.

Sec. 23-62. Review and appeals.

Any person aggrieved by any decision with respect to either the denial of or a refusal to issue a public safety plan, or the revocation of a public safety plan, shall be entitled to the review and appeal procedures provided in Chapter 16, Article I.

Sec. 23-63. Additional regulations and criteria.

- a. The Chief of Police may develop reasonable regulations to implement this article as well as establish additional criteria for the submittal and approval of public safety plans.
- b. Any additional regulations and criteria developed by the Chief of Police shall be subject to approval by the City Attorney, filed with the City Clerk and posted on the city's website.
- c. No new regulation or criteria created by the provisions of this section shall be effective until thirty (30) days after being filed with the City Clerk.

Sec. 23-64. Authority to enforce violations of this article; means of enforcement.

- a. The City Manager or designee, Fire Chief, a Scottsdale police officer, or the City Attorney may issue civil complaints to enforce violations of this article.
- b. Any person authorized pursuant to this section to issue a civil complaint may also issue a notice of violation specifying actions to be taken and the time in which they are to be taken to avoid issuance of a civil or criminal complaint.
- c. A Scottsdale police officer or the City Attorney may issue criminal complaints to enforce this article.

Sec. 23-65. Onsite records required; inspections.

- a. Each business required to have an approved public safety plan shall maintain onsite a current copy of the plan, proof that all security personnel have completed the training required by this article and proof that all security personnel have reviewed the public safety plan. These records shall be made available for inspection and review upon the request of the Chief of Police, the City Manager or designee or the Fire Chief whenever occupied.
- b. The premises of a business required to have a security and safety plan shall be open to inspection to verify compliance with an approved plan whenever occupied by the Chief of Police, the City Manager or designee or the Fire Chief.
- c. All security personnel that have completed the training required by this article shall carry proof of such completion upon their person while on duty and present it to any Scottsdale police officer upon demand.
- d. A violation of this section is a petty offense and shall be punished by a fine of fifty dollars (50) per violation. A second or subsequent violation of this section within one (1) year of a first violation is a class one misdemeanor.

Sec. 23-66. Failure to follow public safety plan.

It shall be unlawful for a business to fail to follow the requirements of a city approved public safety plan.

Sec. 23-67. Mandatory Reporting.

- A. Any business regulated by this article shall immediately report to the Scottsdale Police Department any act constituting a public safety incident that occurs on its premises located within the City of Scottsdale.
- B. A violation of this section is a civil offense and shall be punished by a fine of not less than one thousand dollars (\$1,000.00) per violation. A second or subsequent violation of this section within one (1) year of a first violation is a class one misdemeanor and shall be punished, in addition to any other penalties authorized by law, by a fine of not

less than two thousand dollars (\$2,000.00) per violation. The court shall not suspend any part of any fine required by this section.

Sec. 23-68. Penalties.

- a. Unless otherwise specified a first violation of this article is a civil offense and shall be punished by a fine of not less than five hundred dollars (\$500.00) per violation.
- b. Unless otherwise specified, a second or subsequent violation of this article within one (1) year of conviction of a first violation is a class one misdemeanor and shall be punished, in addition to any other penalties authorized by law, by a fine of not less than one thousand dollars (\$1,000.00) per violation.
- c. The court shall not suspend any part of any fine required by this section.

Sec. 23-69. Remedies cumulative.

All remedies prescribed by this article shall be cumulative and supplemental and the use of one (1) or more remedies by the city shall not bar the use of any other remedy for enforcing this article.

Sec. 23-70. Conflicting provisions conditional use permits.

Where a provision of a public safety plan approved pursuant to this article is in conflict with a provision of a security, maintenance and operations plan included as a stipulation of a conditional use permit, the provision which establishes the higher standard for the protection of the public health and safety shall prevail.

Sec. 23-71. Peace officers; state registered security guards; training exemption.

Arizona POST certified peace officers and security personnel who hold a current security guard registration certificate or armed security guard registration certificate issued by the State of Arizona are exempt from the training requirements of this article.

Sec. 23-72. Security officer to patron ratios; supervisory personnel.

For calculating the ratio of security officers to patrons, supervisory security personnel employed in that capacity full time may be counted as security officers. A business may also include towards its security officer to patron ratio one (1) supervisor or manager not employed as a full time security supervisor, who has undergone the training required by this article and whose duties include supervision of on duty security officers.

Sec. 23-73. Applicability to existing businesses.

All businesses required to have a public safety plan pursuant to this article shall have ninety (90) days from the effective date of this article to comply with the provisions of this article.

Secs. 23-74 – 23-76. Reserved.

PASSED AND ADOPTED by the City Council of the City of Scottsdale this 10th day of September, 2013.

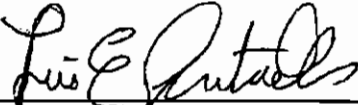
ATTEST:

CITY OF SCOTTSDALE, an Arizona
municipal corporation

Carolyn Jagger
City Clerk

W. J. "Jim" Lane
Mayor

APPROVED AS TO FORM:



Bruce Washburn, City Attorney
By: Luis E. Santaella, Senior Assistant City Attorney

Instructions for Security, Maintenance, and Operations Plans

Follow these steps for Review and Approval

Scottsdale Police Department Liquor Investigations

Step 1

Prepare Your Security, Maintenance, and Operations
Plan (SMO Plan)

Step 2

Send a Copy of Your SMO Plan to the Scottsdale Police
Department.

Detective John Miller

480.312.5252

JohMiller@scottsdaleaz.gov

Step 3

Contact Police Detective to Discuss Your Plan.

Step 4

Meet with Police Detective, If Necessary.

Step 5

Submit your reviewed plan to Scottsdale Planning and
Development.

SECURITY, MAINTENANCE AND OPERATIONS PLAN

For Bars and Live Entertainment Use Permits



Scottsdale Police Department, 3700 North 75th Street, Scottsdale, AZ 85251

480.312.5000

FAX 480.312.7701

City of Scottsdale Planning, 7447 E. Indian School, Scottsdale AZ 85251

480-312-7000

FAX 480-312-7088

Assigned Planner:

Police Detective:

Establishment:

Address:

Business Phone:

Business FAX:

Maximum Occupancy:

Effective Date of the Plan:

Date of Plan Review:

Use Permit Issue Date:

Liquor License Number:

Contact Person [1]:

Home Phone:

Contact Person [2]:

Home Phone:

Purpose of the Plan

To address security measures, maintenance/refuse and operations for an establishment whose use shall require a Security Plan pursuant to Scottsdale Revised Codes. These uses typically include a Bar Use Permit and a Live Entertainment Use Permit. The contents of this plan will address the listed concerns as well as community concerns regarding:

- Any significant increase in vehicular or pedestrian traffic, including effects on parking, traffic and circulation in the area.
- Adequate control of disruptive behavior both inside and outside the premises to include property damage and refuse issues.
- Compatibility with surrounding structures and uses.

It is the Intent of the City of Scottsdale to provide an environment that enhances the safeguarding of property as well as public welfare and to limit the need for law enforcement involvement.

The Permittee agrees that successful execution and enforcement of this Plan are a required condition of the use permit. Termination, cancellation, deviation or non-approval of the Plan constitutes a breach of the Plan and could result in the revocation of the use permit.

Operations and Hours

1. Permittee: _____
 Type of Organization: Arizona Corporation Corporation
 Sole Proprietorship LLC
 Partnership Other

2. Managing Agents Name: _____
 Title: _____
 Address: _____
 Phone Numbers: _____
 Fax or Other Numbers: _____

3. Business Owner(s) (if different than Managing Agent) Name, Address, Phone: _____

4. Property Owner or Property Manager (if different from Managing Agent) Name, Address, Phone: _____

5. Hours of Operation:

<u>Peak/Non- Peak Night</u>	<u>Open to Customers</u>	<u>Liquor Sale Begin</u>	<u>Liquor Sale Ends</u>	<u>Closed to Customers</u>
Monday				
Tuesday				
Wednesday				
Thursday				
Friday				
Saturday				
Sunday				

6. Promotional Events: *(Attach an addendum which describes week to week promotional events you plan to have throughout the year i.e. "Ladies night." Do no include special events)*

7. Program Format/Entertainment/Advertising: *(Complete for Live Entertainment Use Permit Only. Attach addendum that describes*

entertainment format i.e. DJ, Live music, Comedy acts etc.) See Scottsdale Revised Code – Appendix B, Zoning Ordinance for definitions.

8. **Special Events:**

Permittee must give notice to City of Scottsdale Planning and Development at least forty-five (45) days prior to conducting Special Events on the premises. "Special Events" are any program formats varying from the regular format and audiences described or provided above organized or planned by Permittee. Scottsdale requires separate licenses for outdoor special events.

9. **Cooperation/Complaints/Concerns:**

Permittee will maintain communications with establishments located on and adjacent to the premises, and with residents and other businesses that may be affected by patrons or operations of the Permittee. Permittee designates the following person to receive and respond to concerns or complaints from other residents or businesses:

Name: _____ Address: _____ Phone: _____

Permittee, managing agents, on-duty managers, supervisors and security personnel will cooperate closely with Scottsdale Police, City of Scottsdale Code Enforcement staff or other City staff as well as business and residential neighbors in addressing and investigating complaints, criminal acts, refuse issues and any other concerns.

Security and Maintenance

Security Attire

Security personnel must be readily identifiable to police, patrons, and other employees to ensure the safety of the security staff when engaged with patrons. Security personnel should wear an appropriate styled shirt with the word "security" on both the front and back, in two (2) inch lettering and clearly visible. During cold weather, a jacket with the same inscription should be worn.

The use of radios should be employed between security staff and management when the size of the establishment limits communication efforts.

Security Officer Responsibilities

The Permittee or management must clearly delineate the below responsibilities to all new security personnel and ensure these responsibilities are explained and understood.

Civilian Security Officers will be responsible for patrolling the full property of the liquor establishment during all hours when patrons are in the establishment, outside the establishment, and in the establishment parking areas.

On peak nights, there will be a minimum of ____ uniformed security officer(s). (Wearing the above-described uniform). The following responsibilities shall be agreed upon and adhered to:

1. ____ Security officer(s) will be responsible for roaming the interior of the business and identifying hazards, problems, and maintaining guest safety.
2. ____ Security officer(s) will be responsible for checking identifications at the front door. Acceptable identification are those listed in Arizona Revised Statutes Title 4, section 241A and apply to patrons accessing any area of the licensed premises, including the time period of After-Hours, if applicable. Additional responsibilities shall include: access control, counting of patrons, and prevention of intoxicated persons from entering the business.
3. ____ Security officer(s) will be responsible for conducting roaming patrol of the exterior in an effort to prevent criminal behavior, maintain the peace and prevent refuse issues. This patrol shall include all parking areas to prevent a gathering of patrons during business hours and up to thirty (30) minutes after closing.

In addition, security officers will report all acts of violence to management personnel, complete a written report, log the act of violence, and contact Scottsdale Police Department immediately. Liquor establishment management and/or ownership has the ultimate responsibility for the recording of the act of violence, logging of the act of violence, and reporting the act of violence to the police department and the State Department of Liquor Licenses.

Management Responsibilities

The Permittee must clearly delineate the below responsibilities to all managers, assistant managers, and person(s)-in-charge and ensure these responsibilities are understood and followed.

The manager(s) shall ensure that all employees, security staff and off-duty officers (if applicable) be trained and knowledgeable about the contents of this plan. The following shall be agreed upon and adhered to:

1. There will be a minimum of ____ manager(s) available during peak nights.
2. There shall be a general manager and one assistant manager on duty all hours while open for business and for thirty minutes after closing.
3. A manager shall be identified as the "Security Manager" for the establishment and be responsible for ensuring that a safe environment exists; for the supervision of all security personnel and that all security personnel as identified here shall meet or exceed the requirements established by A.R.S. 32-2621 through A.R.S. 32-2636, as amended, relating to security personnel and guards, and any regulation issued pursuant thereto.
4. At least one security manager will be on duty until one hour after closing or the last security officer is off duty, whichever occurs last.

Uniformed Sworn Officer Responsibilities:

If Off-duty law enforcement is used for security, it is the responsibility of the Permittee or management to clearly delineate the following responsibilities, which include at a minimum the following:

1. Conduct traffic control as needed.
2. Assist civilian security officer(s) in removal of disorderly and/or intoxicated guests and maintain the peace outside the establishment.
3. If necessary, patrol the exterior portions of the business to maintain the peace as well as prevent criminal acts.
4. If a valet is utilized, maintain the peace in the area of the valet.
5. Assist Security Officers with maintaining order in the entrance line and assist in discovery of underage patrons attempting admittance.

- ☐ I plan to hire _____ officer(s) during peak nights from (name of agency) _____.
- ☐ I do not plan to hire off-duty law enforcement.

Parking

In order to reduce criminal activity that negatively affects the nearby businesses, the Permittee is responsible for the designated parking area to include any lots used by the Permittee's contracted valet company. It is the Permittee's responsibility to ensure that parking areas utilized by patrons and employees will be routinely patrolled by security staff so parking areas are not used: as a gathering place; for consumption of spirituous liquor; for violations of state or city law; for acts of violence, or disorderly conduct. Management will ensure that all patrons have left the parking areas within thirty minutes after the designated closing time.

If valet is used, it is the Permittee's responsibility to ensure the valet company meets all the requirements of the City of Scottsdale and has a valid valet license and permit prior to conducting valet business.

Refuse Plan

It is the Permittee's responsibility to ensure refuse containers are properly used and the area in and around the business is kept clean. Failure to do so will result in an investigation and possible citation from the City of Scottsdale Code Enforcement or other governmental agencies.

At closing, management will be responsible for refuse pick-up and any appropriate cleaning, for any refuse found within a 300 foot (three hundred) radius of the business. This will also include patron parking lot(s), valet parking lot(s) and employee parking lot(s). All bottles, trash, bodily fluids or secretions and refuse found on streets, sidewalks, private property, and empty lots within the above designated areas will be placed in the refuse container or cleaned appropriately.

Enforcement of Security Plan

Violations of this Security Plan will be enforceable by City of Scottsdale Police Officers and/or Code Enforcement employees and may constitute grounds for revocation of applicable use permits relating to the establishment.

Violation, amendment, revocation, as defined in Scottsdale City Zoning Code Sec. 1.402.

Conditional use-permits, which have been approved by the City Council, shall be subject to the following procedures and criteria regarding any violation, amendment, or revocation.

- The violation of any condition imposed by the conditional use permit shall constitute a violation of this ordinance and shall be subject to the requirements of Section 1.1400 et seq.
- Conditional uses shall be developed in conformance to the approved plans as determined by the Zoning Administrator. An amendment to a conditional use permit is required before implementation of any material change in the scope and nature of an approved conditional use, material change in any conditions or stipulations to a conditional use permit or material change in the physical size, placement or structure of property subject to a conditional use permit. The Zoning Administrator shall have the discretion to determine if a proposed change warrants an amendment. An amendment must be approved as provided in Section 1.400 et seq. for the approval of conditional use permits.
- The Zoning Administrator may recommend to the City Council and the City Council may affect revocation of a conditional use permit pursuant to Section 1.402 of the Scottsdale Zoning Code for acts including but not limited to:
 1. A violation of the Plan.
 2. Violation of the conditions of the Use Permit.
 3. Violation of Scottsdale ordinances or law.
 4. Repeated acts of violence or disorderly conduct as reflected by police calls for service or offenses occurring on premises utilized by patrons of the Permittee, or failure to report acts of violence
 5. Failure of the Permittee to take reasonable steps to protect the safety of persons entering, leaving or remaining on the premises when the Permittee knew or should have known of the danger to such person, or the Permittee fails to take reasonable steps to intervene by notifying law enforcement officials or otherwise to prevent or break up an act of violence or an altercation occurring on the premises or on premises utilized by patrons and employees of the Permittee when the Permittee knew or reasonably should have known of such acts of violence or altercations.
 6. Any enlargement or expansion of the premises, plan of operation or program format without appropriate approval from the City.
 7. Misrepresentations or material misstatements of the Permittee, its agents or employees.

Dissemination of the Security Plan

- A copy of this security plan must be provided to each security officer and off-duty sworn law enforcement officer as well as the manager(s) and assistant manager(s) employed by the permittee.
- A reading log will be maintained and will be signed by each of the above persons, stating they have read and understood this plan. Each security employee must read the plan once per year, or when there are any changes to the plan.
- A current copy of this plan will be maintained on the premises at all times, and a copy of this plan must be made available upon request of any code enforcement officer or police officer.
- Failure to conform to this plan will be considered a violation of the use permit.

Termination of the Plan

This plan shall terminate when the applicant's Use Permit terminates.

Enclosures

- ☐ Addendums attached
- ☐ No enclosures

APPLICANT/MANAGEMENT:

Name:

Address:

Phone:

Date:

Signature: _____

APPROVED BY:

Detective:

Phone:

Date:

Signature: _____

Public Safety Plan Ordinance

Overview of Ordinance

Scottsdale City Council
September 10, 2013

Presenter:

J.P. Twist, Office of the Mayor

Public Safety Plan Ordinance

- Background
 - Timeline
 - Analysis & Goals
- Overview of the Ordinance
- Training
- Questions

Public Safety Plan Ordinance

Background:

- **January 27, 2013:** Tyrice Thompson, a civilian security officer at Martini Ranch was stabbed.
- **January 28, 2013:** Mayor Lane convened a meeting with city staff to discuss bar and nightclub safety.
 - *Staff included: Mayor's Office, City Attorney's Office, Scottsdale Police, Scottsdale Fire, Code Enforcement & Planning Department.*
- **February 11, 2013:** Mayor Lane conducted the first in a series of meetings with business owners to discuss his ideas for increased security.
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 - July 16, 2013: Human Resources Pinnacle Training Center – 10:00a.m.
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Public Safety Plan Ordinance

Analysis & Goals:

Scottsdale currently uses a Security, Maintenance & Operations Plans (SMO's).

- Some establishments may not have an SMO plan.
- No mandatory resubmittal.
- No set ratio for security officers to patrons.
- No triggers for hiring of off-duty officers.
- No training requirements.

Public Safety Plan Ordinance

Draft Ordinance

Sec. 23-52. Applicability.

Assembly Group A-2, A-3 or A-4 Occupancy pursuant to Chapter 36 of this code and engage in one or more of the following activities:

- a. Age verification is requested for admittance;
- c. Provide a DJ;
- d. Provide an adult service as defined in Section 16-237;
- e. A teen dance center as defined in Section 16-391;
- f. Or utilize a promoter.

Public Safety Plan Ordinance

Draft Ordinance

Sec. 23-54. Public safety plan required; non-transferable.

It shall be unlawful for any business to operate without a city approved public safety plan and shall be nontransferable.

Public Safety Plan Ordinance

Draft Ordinance

Sec. 23-55. Public safety plan submittal:

Every business requiring a public safety plan shall furnish to, on forms provided and developed by, the Chief of Police the following information:

- a. Plan of operation include crowd management plan and hours including a listing of peak hours;
- b. Site/building information;
- c. Copy of floor plan and city approved occupancy limit;
- d. Safety conditions;
- e. Patron parking, ingress and egress, vehicular and pedestrian traffic control, if applicable;

Public Safety Plan Ordinance

Draft Ordinance:

Sec. 23-55. Public safety plan submittal (continued)

- f. Listing of management personnel;
- g. Staffing including the number of security and operations personnel;
- h. Contact person and information designating who can receive complaints from the public and/or city on behalf of the business;
- i. Evacuation routes; and
- j. Any additional criteria required by the Chief of Police.

Public Safety Plan Ordinance

Draft Ordinance

Sec. 23-57. Special requirements

No public safety plan shall be approved pursuant to this article that does not contain all of the following requirements:

- a. Staffing of at least one (1) security officer per fifty (50) patrons for the first 500 (500) patrons and at least one (1) additional security officer per seventy five (75) patrons thereafter during peak hours.
 1. For businesses where sixty (60) percent or more of total gross sales are food sales, the Chief of Police may authorize such a business to have staffing of at least one (1) security officer per seventy five (75) patrons
 2. *For businesses where ninety (90) percent of the occupant load as determined by the Fire Chief is based on fixed seating and upon a finding of good cause taking into account the size, type and safety conditions of the venue, the Chief of Police may authorize such a business to have staffing of at least one (1) security officer per one hundred (100) patrons during peak hours.*

Public Safety Plan Ordinance

Draft Ordinance

Sec. 23-51. Definitions.

Peak hours means those hours listed on an approved public safety plan as being a businesses' peak hours of operation.

Sec. 23-55.1 Peak hours; rebuttable presumption.

In the processing of a public safety plan application, it shall be a rebuttable presumption that a businesses' peak hours of operation are between 9:00 PM and 2:00 AM, Thursdays, Fridays and Saturdays. Notwithstanding this presumption, the peak hours listed on an approved public safety plan shall control in the enforcement of this article.

Public Safety Plan Ordinance

Draft Ordinance

Sec. 23-57. Special requirements (continued):

- b. That all security personnel attend training provided by the city free of charge. (Training certification valid for two (2) years).
- c. That all security personnel review and be familiar with the public safety plan for their employing business.
- d. That a business with two (2) or more public safety incidents within a one (1) week period or three (3) or more public safety incidents within a one (1) month period be required to retain the services of a minimum of two (2) off-duty peace officers to supplement existing security personnel during peak times for a minimum period of three (3) months or until at least three (3) consecutive months have gone by without two (2) or more public safety incidents, whichever period is longer.

Public Safety Plan Ordinance

Draft Ordinance

Public Safety Incident means an incident classified as a felony under state law consisting of a riot, *sexual assault*, a brawl or a disturbance, in which bodily injuries are sustained by any person and such injuries would be obvious to a reasonable person, or tumultuous conduct of sufficient intensity as to require the intervention of a peace officer to restore normal order, or an incident in which a weapon is brandished, displayed or used.

Public Safety Plan Ordinance

Draft Ordinance

Sec. 23-57. Special requirements (continued):

- e. That a business with one (1) or more public safety incidents involving the use or threatened use of a deadly weapon or deadly instrument or *a death or catastrophic bodily injury* be required to retain the services of a minimum of two (2) off-duty peace officers to supplement existing security personnel during peak times for a minimum period of three (3) months or until at least three (3) consecutive months have gone by without any public safety incidents involve the use or threatened use of a deadly weapon or deadly instrument, whichever period is longer.

Public Safety Plan Ordinance

Draft Ordinance

Sec. 23-57. Special requirements (continued):

- f. That all security personnel wear an appropriately styled shirt or jacket with the word “Security” on both the front and back in *three (3) inch* lettering that is clearly visible.

Public Safety Plan Ordinance

Draft Ordinance:

Sec. 23-58. Duration and renewal

- a. A public safety plan approved by the Chief of Police shall be valid for a period of two (2) years.

Sec. 23-60. Information update.

All businesses required to have a public safety plan shall give written notice to the Chief of Police of any material changes in information submitted in connection with a submittal or approved public safety plan. This information shall be provided to the Chief of Police within thirty (30) days of any such change.

Public Safety Plan Ordinance

Draft Ordinance:

ENFORCEMENT

Sec. 23-61. Revocation; grounds.

- a. Failure to comply with the terms and conditions of an approved public safety plan on two (2) or more occasions within a one (1) year period constitute grounds for the revocation of a public safety plan approved pursuant to this article.*

Public Safety Plan Ordinance

Draft Ordinance:

ENFORCEMENT

Sec. 23-65. Onsite records required; inspections.

- a. Each business required to have an approved public safety plan shall maintain onsite:
 - a. A current copy of the plan
 - b. Proof that all security personnel have completed the training
 - c. And that all security personnel have reviewed the public safety plan
- b. These records shall be made available for inspection and review upon the request.

Public Safety Plan Ordinance

Draft Ordinance:

ENFORCEMENT

Sec. 23-65. Onsite records required; inspections. (Continued)

- c. *All security personnel that have completed the training required by this article shall carry proof of such completion upon their person while on duty and present it to any Scottsdale police officer upon demand.*

Public Safety Plan Ordinance

Draft Ordinance:

ENFORCEMENT (continued)

Sec. 23-68. Penalties

- a. A first violation of this article is a civil offense and shall be punished by a fine of not less than five hundred dollars (\$500.00) per violation.
- b. A second or subsequent violation of this article within one (1) year of conviction of a first violation is a class one misdemeanor and shall be punished, in addition to any other penalties authorized by law, by a fine of not less than one thousand dollars (\$1,000.00) per violation.
- c. The court shall not suspend any part of any fine required by this section.

Public Safety Plan Ordinance

Draft Ordinance:

ENFORCEMENT (continued)

Sec. 23-67. Mandatory Reporting.

Any business regulated by this article shall immediately report to the Scottsdale Police Department any act constituting a public safety incident that occurs on its premises located within the City of Scottsdale.

A violation of this section is a civil offense and shall be punished by a fine of not less than one thousand dollars (\$1,000.00) per violation. A second or subsequent violation of this section within one (1) year of a first violation is a class one misdemeanor and shall be punished, in addition to any other penalties authorized by law, by a fine of not less than two thousand dollars (\$2,000.00) per violation. The court shall not suspend any part of any fine required by this section

Public Safety Plan Ordinance

Further Updates

Sec. 23-51. Definitions.

Disc jockey or DJ means a person who actively plays, mixes or arranges sounds or music by using turntable(s), computer(s), and/or other electronic device(s) and may emcee or otherwise perform for patrons within a business, whether or not that person interacts with patrons within a business. *Disc jockey does not include karaoke.*

Public Safety Plan Ordinance

Further Updates:

Sec. 23-71. Peace officers; state registered security guards; training exemption.

Arizona POST certified peace officers and security personnel who hold a current security guard registration certificate or armed security guard registration certificate issued by the State of Arizona are exempt from the training requirements of this article.

Public Safety Plan Ordinance

Training

Presenters:

Commander Jeff Walther, *Scottsdale Police Department*

Deputy Chief & Fire Marshall Jim Ford, *Scottsdale Fire Department*

Security Officer Training (SPD)

- **Background:** Alcohol consumption contributes to poor decision-making and increases the likelihood of violence in and around bar and club environments.
- **Objective**
 - Reduce Violence
 - Collaborate with Businesses
 - Encourage and Promote Compliance
 - Develop Positive Working Relationships



Security Officer Training (SPD)

- 3-Hour Course Material Provided by SPD and SFD
- SPD Portion Covers:
 - Legal Issues (Responsibilities Under Law)
 - Liquor Law (Knowledge Increases Bars' Compliance)
 - Customer Service Perspective (Raises the Bar and Creates Expectations of Quality)

Security Officer Training (SFD)

Public Safety for Scottsdale Assembly Occupancies

**A Training and Crowd Management Program
for Owners, Managers and Security
Personnel**

Security Officer Training (SFD)

Objectives

The core components of this training was obtained from a certified class that was developed and delivered by the National Association of State Fire Marshal's (NASFM), with local experiences and modifications added.

Upon completion, each participant will have obtained the knowledge, skills and abilities to create a safe environment for occupants of their facility.

Security Officer Training (SFD)

Why Is This Training Important?

- To identify common issues and improve the safety levels of COS occupancies for the patrons and staff by:
 - Reducing the chance of an emergency incident.
 - Minimizing the impact of an incident should it occur.
 - Safe and effective handling of an emergency when it occurs.
- Training will also cover:
 - Common Industry and City Fire Code Definitions.
 - Typical Fire Code Violations for Night and Target Inspections.
 - Review of National & Local - Historical Incidents & Outcomes.
 - Club Responsibilities and Potential Impacts.
 - Overview of typical fire protection devices & systems

Public Safety Plan Ordinance

Questions?

Public Safety Plan Ordinance

Staff Contacts:

J.P. Twist, Office of the Mayor

jptwist@scottsdaleaz.gov

Luis Santaella, City Attorney's Office

lsantaella@scottsdaleaz.gov

Commander Jeffrey Walther

jwalther@scottsdaleaz.gov

Detective John Miller

johmiller@scottsdaleaz.gov

Assistant Chief/Fire Marshal Jim Ford

jford@scottsdaleaz.gov

Public Safety Plan Ordinance

Overview of Ordinance

Scottsdale City Council
September 10, 2013

Presenter:

J.P. Twist, Office of the Mayor

1

Public Safety Plan Ordinance

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Public Safety Plan Ordinance

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Draft Ordinance

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Public Safety Plan Ordinance

Draft Ordinance:

Sec. 23-55. Public safety plan submittal (continued)

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Draft Ordinance

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Draft Ordinance

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Public Safety Plan Ordinance

Draft Ordinance

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Public Safety Plan Ordinance

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ENFORCEMENT (continued)

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ENFORCEMENT (continued)

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Public Safety Plan Ordinance

Further Updates

Sec. 23-51. Definitions.

Disc jockey or DJ means a person who actively plays, mixes or arranges sounds or music by using turntable(s), computer(s), and/or other electronic device(s) and may emcee or otherwise perform for patrons within a business, whether or not that person interacts with patrons within a business. *Disc jockey does not include karaoke.*

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Further Updates:

Sec. 23-71. Peace officers; state registered security guards; training exemption.

Arizona POST certified peace officers and security personnel who hold a current security guard registration certificate or armed security guard registration certificate issued by the State of Arizona are exempt from the training requirements of this article.

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Training

Presenters:

Commander Jeff Walther, *Scottsdale Police Department*

Deputy Chief & Fire Marshall Jim Ford, *Scottsdale Fire Department*

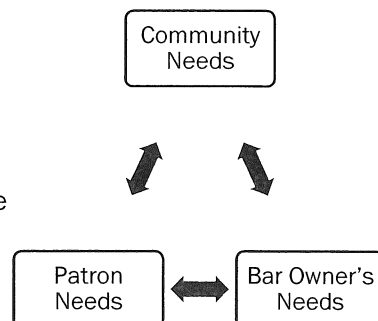
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Security Officer Training (SPD)

- **Background:** Alcohol consumption contributes to poor decision-making and increases the likelihood of violence in and around bar and club environments.

- **Objective**

- Reduce Violence
- Collaborate with Businesses
- Encourage and Promote Compliance
- Develop Positive Working Relationships



Security Officer Training (SPD)

- 3-Hour Course Material Provided by SPD and SFD
- SPD Portion Covers:
 - Legal Issues (Responsibilities Under Law)
 - Liquor Law (Knowledge Increases Bars' Compliance)
 - Customer Service Perspective (Raises the Bar and Creates Expectations of Quality)

Security Officer Training (SFD)

Public Safety for Scottsdale Assembly Occupancies

A Training and Crowd Management Program
for Owners, Managers and Security
Personnel

Security Officer Training (SFD)

Objectives

The core components of this training was obtained from a certified class that was developed and delivered by the National Association of State Fire Marshal's (NASFM), with local experiences and modifications added.

Upon completion, each participant will have obtained the knowledge, skills and abilities to create a safe environment for occupants of their facility.

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Security Officer Training (SFD)

Why Is This Training Important?

- To identify common issues and improve the safety levels of COS occupancies for the patrons and staff by:
 - Reducing the chance of an emergency incident.
 - Minimizing the impact of an incident should it occur.
 - Safe and effective handling of an emergency when it occurs.
- Training will also cover:
 - Common Industry and City Fire Code Definitions.
 - Typical Fire Code Violations for Night and Target Inspections.
 - Review of National & Local - Historical Incidents & Outcomes.
 - Club Responsibilities and Potential Impacts.
 - Overview of typical fire protection devices & systems

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Questions?

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