

HIGH-PERFORMANCE AND INNOVATION INITIATIVE TEAM STRUCTURE

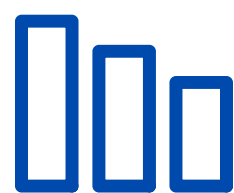
High-Performance and Innovation Team

CENTRAL TEAM

This team meets monthly to improve results by advocating for the integration of objective evidence in decision-making processes and to develop recommendations about the direction of the evidence-based decision making effort both division-and-citywide.

QPR/Benchmarking Team

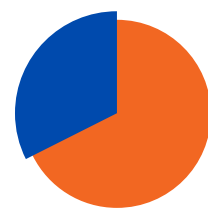
PARTNER TEAM



Meets monthly to review modifications to the Quarterly Performance Report (a quarterly deep-dive into selected performance measures from the city's budget book), makes recommendations for additional measures or reports and develops reports from regional and national benchmarking efforts.

Data Analytics Team

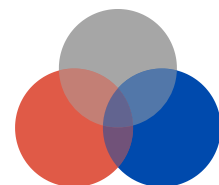
PARTNER TEAM



Meets monthly to support the use of open data within the city to advance the practice of evidence-based decision-making, in partnership with the business intelligence and the Open Data Leadership Team.

Process Improvement Team

PARTNER TEAM



Meets monthly to oversee the process improvement initiative, makes recommendations on process improvement training and facilitates process improvement efforts within departments.

Behavioral Insights Team Scottsdale

PARTNER TEAM

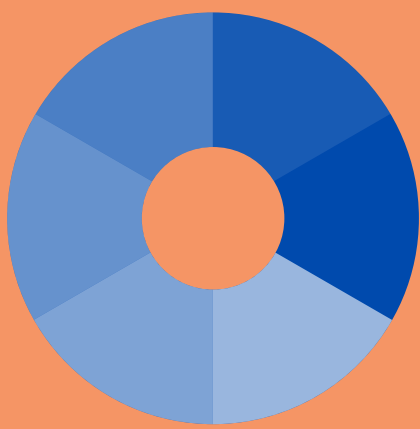


Meets monthly to encourage the use of behavioral insights to improve city programs and services, and coordinates behaviorally informed randomized control trials to improve performance and test what works.

SCOTTSDALE'S HIGH-PERFORMANCE AND INNOVATION INITIATIVE FOLLOWS THIS FOUR-STEP CYCLE

PLAN

Define results through strategic planning.



DO

Achieve results through performance measurement.

REVIEW

Assess your results using surveys, benchmarking/reporting and data analytics.



REVISE

Improve results through behavioral insights, goal setting and process improvement.

