



CITY AUDITOR'S OFFICE

Independent Review of Scottsdale City Court's Compliance with Minimum Accounting Standards

January 28, 2021

REPORT NO. 2104

CITY COUNCIL

Mayor David D. Ortega

Tammy Caputi

Tom Durham

Betty Janik

Kathy Littlefield

Linda Milhaven

Vice Mayor Solange Whitehead



January 28, 2021

Honorable Mayor and Members of the City Council:

This *Independent Review of Scottsdale City Court's Compliance with Minimum Accounting Standards* was included on the Council-approved FY 2020/21 Audit Plan. The Arizona Supreme Court, Administrative Office of the Courts (AOC), requires this independent review be performed at least once every three years. This report is intended solely for the information and use of the AOC in evaluating the Court's compliance with its minimum accounting standards.

Covering the three-year period of calendar years 2018 through 2020, we performed the agreed-upon procedures as specified by the AOC in its *Guide for Independent Review*. We conducted this work in accordance with applicable standards issued by the United States Government Accountability Office and the American Institute of Certified Public Accountants. The attached report details the AOC-required procedures and the results for each.

We would like to thank Presiding Judge Joseph Olcavage and City Court staff, including Ken Kung, Samantha Mounsey, Yolanda Potter, and Rennie Melarkey, for their cooperation and assistance during the review.

If you need additional information or have any questions, please contact me at (480) 312-7867.

Sincerely,

A handwritten signature in blue ink that reads "Sharron Walker".

Sharron E. Walker, CPA, CFE, CLEA
City Auditor

Audit Team:

Paul Christiansen, CPA, CIA – Senior Auditor

TABLE OF CONTENTS

INDEPENDENT ACCOUNTANT’S REPORT ON APPLYING AGREED-UPON PROCEDURES..... 1

BACKGROUND 3

AGREED-UPON PROCEDURES AND RESULTS 5

 Procedure: Administrative Requirements..... 5

 Procedure: Safeguarding Monies and Financial Records..... 5

 Procedure: Independent Review by Auditors 7

 Procedure: Segregation of Duties..... 7

 Procedure: Cash Handling 7

 Procedure: Disbursements 10

 Procedure: Bank Accounts and Deposits 11

 Procedure: Reconciliation of Financial Records..... 11

 Procedure: Outstanding Checks..... 13

 Procedure: Bonds..... 13

 Procedure: Reporting..... 13

MANAGEMENT RESPONSE 15

INDEPENDENT ACCOUNTANT'S REPORT ON APPLYING AGREED-UPON PROCEDURES

Arizona Supreme Court
Administrative Office of the Courts
Joseph Olcavage, Presiding Judge
Scottsdale City Court



We performed the procedures enumerated in the Minimum Accounting Standards, *Guide for Independent Review* (Revised May 30, 2018), which were agreed to by the Arizona Supreme Court, Administrative Office of the Courts, and the Scottsdale City Court. The Scottsdale City Court is responsible for maintaining effective internal controls and compliance with the Minimum Accounting Standards. The sufficiency of these procedures is solely the responsibility of the Administrative Office of the Courts. The procedures were performed solely to assist you in evaluating management's assertion that the Scottsdale City Court has maintained effective internal controls over financial accounting and reporting and complied with the Minimum Accounting Standards. We make no representation regarding the sufficiency of these procedures, either for the purpose for which this report has been requested or for any other purpose. The procedures and our findings are enumerated in the "Agreed-Upon Procedures and Results" section of this report.

We conducted the engagement in accordance with U.S. generally accepted government auditing standards, which incorporate the attestation standards established by the American Institute of Certified Public Accountants. We were not engaged to and did not conduct an examination or review, the objective of which would be the expression of an opinion or conclusion, respectively, on management's assertion. Accordingly, we do not express such an opinion or conclusion. Had we performed additional procedures, other matters might have come to our attention that would have been reported to you.

The purpose of this report is solely to describe the agreed-upon procedures performed and the results. Accordingly, this report is not suitable for any other purpose. However, this report is a matter of public record, and its distribution is not limited.

A handwritten signature in blue ink that reads "Sharron Walker".

Sharron E. Walker, CPA, CFE, CLEA
City Auditor
Scottsdale, Arizona
January 15, 2021

BACKGROUND

This *Independent Review of Scottsdale City Court's Compliance with Minimum Accounting Standards* was included on the Council-approved FY 2020/21 Audit Plan. The Arizona Supreme Court, Administrative Office of the Courts (AOC), established Minimum Accounting Standards (MAS) for all appellate, superior, justice and municipal courts to assist courts in ensuring the safety of public monies and define the role and responsibilities of court personnel in complying with the standards.

The *Minimum Accounting Standards* were established to ensure the safety of public monies and define the role and responsibilities of court personnel.

Source: Arizona Code of Judicial Administration § 1-401

The AOC requires an independent review of certain elements of the City Court's accounting records and financial procedures to be conducted at least once every three years. The City Auditor, a certified public accountant, is independent of the City Court based on applicable independence standards issued by the U.S. Government Accountability Office and the American Institute of Certified Public Accountants. As established in Scottsdale City Charter, the City Auditor is appointed by and reports directly to the City Council. This office's previous review of the Scottsdale City Court's Minimum Accounting Standards was completed in January 2018 for the three calendar years 2015 through 2017. This review is for the three-year period of calendar years 2018 through 2020.

The sufficiency of the agreed-upon procedures is solely the responsibility of the AOC, and the City Court is responsible for complying with the requirements.

As required by the standards applicable to agreed-upon procedures engagements, the Scottsdale City Court provided the following representations:¹

- a) The *Minimum Accounting Standards (MAS)* for Arizona Courts prescribes the standard accounting policies and procedures to assist courts in complying with applicable statutes and generally accepted accounting principles.
- b) The Administrative Office of the Courts' *Guide for Independent Review* (Revised May 30, 2018) contains the procedures and sample sizes agreed upon for this external review.
- c) The Court acknowledges its responsibility to establish and maintain effective internal controls over financial accounting, reporting and compliance with the MAS. Further, the Court has conducted the required annual self-assessments and asserts that it has established and maintained effective internal controls over financial accounting, reporting and compliance with the MAS.
- d) The Court stated that there has been no known noncompliance with the specified requirements, including any occurring during the period between December 31, 2020, and January 15, 2021, the auditor's report date.

¹ The applicable standards are those issued by the U.S. Government Accountability Office and the American Institute of Certified Public Accountants for attestation engagements.

- e) The Court has made available to the City Auditor's Office all accounting records and other documentation related to this agreed-upon procedures engagement and its compliance with the specified requirements.
- f) The Court stated that there have been no communications from the state Administrative Office of the Courts or others concerning possible noncompliance with the specified requirements, including any such communications received between December 31, 2020, and January 15, 2021, the auditor's report date.

AGREED-UPON PROCEDURES AND RESULTS

Procedure: Administrative Requirements

1. Determine if all financial transactions are recorded in an automated cash receipts journal and include:
 - a. Date payment was receipted;
 - b. Amount received;
 - c. Receipt/transaction number; and
 - d. Payment distribution by type (fine, criminal justice enhancement fund, medical services enhancement fund, bond, etc.).
2. Verify if the court has posted the financial policies required by MAS in a conspicuous location in the court's main lobby accessible to the general public or next to each customer service station and includes the following:
 - a. A statement regarding the methods of payment that the court accepts, such as but not limited to, cash, certified checks, money orders, or credit cards.
 - b. A statement that a receipt will be provided for every payment made in person to the court.
 - c. A statement that the receipt provided by the court is proof of payment.
 - d. A statement regarding the court's dishonored payment policy.

RESULTS: No exceptions were noted as a result of applying these procedures.

Procedure: Safeguarding Monies and Financial Records

1. Determine through interviews, observation and by taking an inventory of the contents of the safe if the court safeguards accounting records such as receipts, checks, and monies received by the court as follows:
 - a. Store monies in a secure location from the moment they are received until they are deposited with the bank or local treasurer.
 - b. Retain, count, and handle all monies in a secure location that is not accessible to the public and is only accessible to authorized personnel until monies are deposited with the bank or local treasurer.
 - c. Maintain physical restrictions between the public and the areas where court monies and financial records are stored and allow only authorized access to those areas.
 - d. Display signs limiting admittance to areas where monies and financial records are stored, unless access is restricted by electronic access control.
 - e. Change safe keys and/or combinations upon either: i) termination of employment of a person who was granted full access to a safe, unless access to the court or area where the

safe is located is restricted by electronic access control or ii) change of responsibility of an employee who was granted full access to a safe, unless the area where the safe is located is restricted by electronic access control.

- f. Assign each cashier a unique user identification. The user identification shall only be used by the assigned user.
- g. Each cashier shall individually secure the assigned cash drawer fund in a separate lockable drawer or locking bank bag at all times prior to reconciliation and verification.
- h. Secure blank checks and credit card invoices in a safe, locked cabinet or secured area.
- i. Secure all manual receipt books and ensure they are accessible only to authorized individuals.
- j. Prohibit the use of signature stamps when signing financial documents such as checks. Courts may use a check signing machine to imprint authorized signatures on checks.
- k. Keep cash drawers or bank bags, safes and vaults locked at all times when not in use.
- l. Store monies overnight in a locked, immovable and fireproof safe or vault with restricted access.
- m. Use locking bags or tamper-proof plastic bags to transfer court monies to the bank or local treasurer.
- n. Court employees and authorized personnel who issue receipts on behalf of the court shall not keep court monies with their own personal funds, deposit court monies in a personal bank account or take court monies home with them upon departure.
- o. Court staff shall not cash personal checks or purchase supplies using monies from the cash drawer fund.
- p. Court staff shall not commingle personal monies with court monies including making personal change from the cash drawer fund or court monies or making change for court payments with personal monies.
- q. Court staff shall investigate any shortage or overage of monies within one business day. If there is still a discrepancy, court staff shall document the discrepancy and report it to court management.
- r. Court staff shall not correct an original entry to any financial documents and/or instruments such as, but not limited to, a check or receipt by erasing or masking (correction tape/fluid) the entry. When correcting errors, court staff shall strikethrough the original entry, initial the correction entry, and obtain a second person's verification to validate the correction. Documentation of the verification shall clearly contain the second person's initials.

RESULTS: No exceptions were noted as a result of applying these procedures.

Procedure: Independent Review by Auditors

1. Review the last independent review report to determine if the court date stamped the final report. (Effective on and after 4/11/2018.)
2. Review the final reports issued for the last independent review and for the last operational review conducted by the AOC to determine if the court has addressed all financial findings noted in the reports.

RESULTS: The Scottsdale City Court's last independent review was dated January 2018 and its last AOC operational review was dated July 2017. The City Court has addressed all financial findings noted in these reports.

Procedure: Segregation of Duties

1. Through interviews, observation and review of documentation determine the following:
 - a. A second authorized person, other than the person performing that duty, verifies disbursements, deposits, voided receipts and daily and monthly reconciliations and documents the verification in a method that identifies the verifier such as initials, signature or other electronic identifiers.
 - b. A second authorized person, other than the person performing that duty, reviews all manual receipts issued on a daily basis and that the documentation of the review clearly contains the initials of the court employee who issued or voided the manual receipt as well as the authorized person who verified the issuance or voiding.
 - c. A second authorized person signs checks prepared by someone else unless the check requires two signatures. For courts with manual checks, verify that a second authorized person signs checks prepared by someone else unless the check requires two signatures. For courts with online checks (the bank prepares the paper check and mails it out), verify that the person who entered the check online is not the same person who verified and authorized the online check.

RESULTS: No exceptions were noted as a result of applying these procedures. The City Treasurer's Office prepares and issues the Court-authorized checks.

Procedure: Cash Handling

Acceptance of Payment

1. Observe the court's practice for accepting payments to determine if only court authorized personnel or electronic interfaces receipts payments on behalf of the court.
2. Determine if payments received from defensive driving schools are received in the form of business check, money order, wire transfer or electronic fund transfer.

Endorsements

3. During count of cash drawers or cash bags and when staff opens the daily mail, determine if all checks and money orders payable to the court are properly and clearly endorsed with a restrictive endorsement stamp that reads “For Deposit Only – Payable To (account’s name)” upon receipt.
4. Determine through interviews and observations if checks and money orders payable to another court are not endorsed and are sent to the proper court within two business days.

Unidentified Monies

5. Determine if the court has a process to identify the defendant and case number when cash, checks, money orders are received without identifying information; and that the court receipts the unidentifiable funds into a suspense or hold account within the automated financial management system and deposits into the bank within one business day.
6. Review the court’s “Unidentified Monies” file and verify if:
 - a. Copies or an electronic image of the checks or money orders, receipts and supporting documentation are retained by the court.
 - b. Unidentified monies are reported and remitted as unclaimed funds pursuant to statute.

Receipting

7. Determine if the court is receipting monies received no later than the next business day.
8. Determine if the receipts generated by the court reflect the date the monies were receipted.
9. Select a random sample of at least 20 individual receipts (for bonds, fines, fees, surcharges, and restitution for all court levels; add child support, probate, and other trust monies for superior court) using the cash receipts journal as the source document. Determine if the individual receipts contain the following information (as applicable):
 - a. Name of court;
 - b. Case number;
 - c. Defendant's name;
 - d. Plaintiff's name;
 - e. Date payment was receipted;
 - f. Amount received;
 - g. Name and address of the third-party payer making the payment (if available) and if not included on the case financial record;
 - h. Identification of person receiving the payment;
 - i. Method of payment such as cash, check, payment card or electronic fund transfer;
 - j. Unique sequential receipt/transaction number.
10. Sample 10 defensive driving school payments and verify if the monies from the defensive driving schools were receipted by the end of the next business day and payment was recorded in each defendant's case financial record.

11. Determine if the court is receipting overpayments as an overpayment and not as a fine, surcharge, bond, or restitution.

Manual Receipts

12. Determine if manual receipts are only used when the court's automated financial system is inoperable and manual receipts are entered into the automated management system by the end of the business day or as soon as the system is operable.
13. Review the court's manual receipt book and sample 10 manual receipts to verify the following:
 - a. Manual receipts are at least two-part forms, pre-printed with unique sequential numbers and the name of the court on each receipt. Receipts are issued in sequence within each book.
 - b. Manual receipts are entered into the financial automated system and are cross-referenced; the automated receipt number is referenced on the manual receipt and the manual receipt number is referenced on the automated receipt or recorded in a docket entry in the case management system.
 - c. A second person reviews the manual receipts and verifies receipts are issued in sequence, are recorded in the financial management system, and all receipts are accounted for and have actually been issued or voided.
 - d. There is documentation that a second person reviewed the manual receipts such as initials or signature.
 - e. The court has an established written policy, procedure or guidelines to account for all unissued manual receipts at least quarterly.

Voided Receipts

14. Select a sample of 10 automated and 10 manual voided receipts to determine that all voided receipts are not altered in any way, and if an error is made or a correction is needed, the receipt is marked "VOID" and the reason for voiding the receipt is noted on the receipt, unless the reason is indicated on the case financial record. Verify that all copies of voided manual receipts are retained in the manual receipt book. Verify if a new receipt was issued for each voided receipt and that the voided receipt number is referenced on the replacement receipt.

Online Transactions

15. Determine if the court has a manual retrieval process for online transactions. If so, the court must retrieve and receipt the transactions to the case financial management system no later than the end of the next business day.
16. Determine if the court has an automated retrieval process for online transactions. If so, the court must receipt the transactions to the case financial management system no later than the end of the next business day.
17. Verify receipts associated with online transactions contain the following additional elements in the case financial record: online transaction date, online transaction number, and name and address of cardholder, if available; however, there shall be at a minimum, an audit trail to identify the cardholder's information for disbursement purposes.

RESULTS: No exceptions were noted as a result of applying these procedures. No manual receipts were issued during this 3-year period.

Procedure: Disbursements

1. Sample at least 10 disbursements to determine if disbursements were made only in the form of a check, credit to the payment card originally used to make the payment or an electronic fund transfer and that all checks and/or approved payment card adjustments or reversals were only signed by authorized signers.
2. Verify checks issued by the court are pre-printed with sequential numbers, or electronically assigned and disbursed in sequential order.
3. Sample 10 bond disbursements and verify bond monies were disbursed according to written court order and only to the individual who posted the bond or to the third party authorized to receive monies by the person posting the bond.
4. Sample 10 restitution payments and verify restitution payments were disbursed to victims within the time requirements of ACJA § 5-204.
5. Determine if the court has established written guidelines for refunding and disbursing overpayments and bonds.
6. For all sampled disbursements, verify the disbursements were recorded in the court's automated financial management system by the end of the next business day and disbursed within the time period prescribed in the court's written policies and procedures.
7. For all sampled disbursements, verify each automated disbursement record contains the following: case number, party names, date check issued, check amount and/or converted amount, name of payee, check number, payment distribution (fines, surcharges, restitution, bond, etc.), amount disbursed and electronic fund transaction number, if applicable.
8. Verify the court's disbursement journal contains the following at a minimum: date check issued, amount disbursed, name of payee, court check number, method of payment distribution, and electronic fund transaction number, if applicable.
9. Verify voided checks are marked "VOID" on the face of the check and all voided checks are retained. For courts with online checks (the bank prepares the paper check and mails it out and places a stop payment on the check if not cashed by the expiration date or returned as undeliverable and the bank retains the check), verify that the check is flagged "void/stop payment" in the court's automated financial system.
10. Verify when the court deems a check has been lost or stolen that the court placed a stop payment on the check.
11. Verify when the court issues replacement checks, the new check is issued following normal disbursement procedures, and the court cross-references both the new check number and canceled check number on all accounting records.
12. If the court uses a petty cash fund, verify the court is following local policies and procedures regarding usage and reimbursement of the petty cash funds.

RESULTS: No exceptions were noted as a result of applying these procedures. The City Treasurer's Office issues the Court-authorized checks and provides the Court with disbursement information needed for its financial records. The Court does not have a petty cash fund.

Procedure: Bank Accounts and Deposits

1. Examine a recent bank statement(s) for each account and verify that all bank and investment accounts are established under the name of the court, unless these accounts are maintained by the city, county or in the case of appellate courts, the state treasurer and are established in the name of the city, county or state.
2. Determine if the court maintains a current list of all checking, investment and other bank accounts which includes the name and address of the banking institution, the account number, the account name, and the names of those authorized to sign checks or make withdrawals.
3. Determine if the court maintains current signature cards/agreements for all bank and investment accounts involving court monies, unless the accounts are maintained by the city, county, or, in the case of appellate courts, the state treasurer and are established in the name of the city, county, or state.
4. Determine if the court deposits cash, checks and money orders with the local treasurer or bank by the next business day the court and the treasurer are open when receipts exceed \$300.00 or at least weekly if receipts totaled less than \$300.00.
5. Compare bank deposits to the cash receipts journal to determine if funds were deposited in the same form as received.

RESULTS: No exceptions were noted as a result of applying these procedures. Bank accounts are held in the City's name and managed by the City Treasurer's Office. Each business day, the Court deposits the previous day's receipts after verifying the amount and form of monies received.

Procedure: Reconciliation of Financial Records

Daily Reconciliations

1. Determine through interviews and observation that each court employee responsible for a cash drawer fund verifies the beginning cash fund before usage.
2. Determine through interviews and observation each court employee responsible for a cash drawer fund reconciles and balances all monies received after each shift with the cash receipts journal. Verify the clerk initialed/signed the daily cash receipts summary report used to document the reconciliation and that a second person verified the clerk's reconciliation and initialed/signed the report.
3. Perform count of each cash drawer and reconcile total daily receipts to cash receipts journal for each clerk responsible for a cash drawer.
4. Observe and verify preparation of the daily deposit and the reconciliation of the total daily receipts to the cash receipts journal and determine the daily cash receipts summary report or deposit ticket

is initialed/signed by the person preparing the deposit and by the second person reviewing and verifying the deposit and that documentation supporting the deposit is retained.

5. Using the cash receipts journal as the source document, verify total receipts for each day to the validated deposit ticket and credit card detail report, as applicable, and to the bank account statement. If monies are deposited with the local treasurer (city, county or state as applicable), verify total receipts for each day to the daily funds transmittal report and to the receipt issued by the local treasurer.
6. Determine if the court retains the records of daily reconciliations performed and supporting documentation as required by the records retention schedule.

Monthly Reconciliations

1. Review and verify the reconciliation of the receipts journal for the month to the monthly remittance report submitted to the local treasurer (city, county or state as applicable) and compare to the disbursement check issued.
2. Review and verify the reconciliation of all bank accounts maintained by the court. Reconcile deposits with the receipts journal and checks written with the disbursements journal.
3. Review and verify the reconciliation of the court's record of open/outstanding bonds to the automated financial management system report and to all bank accounts and cash balances.
4. Review and verify the reconciliation of the petty cash fund, if used by the court.
5. Review all reconciliations and supporting documentation and determine if the reconciliations are performed monthly and accurately, are initialed/signed by the person performing the reconciliation and are initialed/signed by the second person reviewing and verifying the reconciliation.
6. Determine if the court retains the following records for each bank account and reconciliations as required by the records retention schedule:
 - a. Copy of the bank reconciliation;
 - b. Record of outstanding checks;
 - c. Record of deposits in transit;
 - d. Bank statements;
 - e. Canceled checks;
 - f. Canceled deposit slips;
 - g. Bank issued debit and credit memos;
 - h. Monthly financial reconciliations and supporting documentation; and
 - i. Any documentation that requests the adjustment or void of a case financial record.

RESULTS: No exceptions were noted as a result of applying these procedures. The Court maintains its receipt, deposit and reconciliation records. The City Treasurer's Office maintains the bank accounts and related banking records.

Procedure: Outstanding Checks

1. Determine if the court investigates all court checks, manual or online, outstanding for more than six months on a monthly basis, unless maintained by a city, county, or state financial agency. Determine if the court documents action taken or disposition of outstanding checks investigated and retains documentation in accordance with the records retention schedule, if the investigation is performed by the court.
2. Determine if the court places a stop payment on outstanding court checks, unless the check indicates a date or number of days after which the check becomes void and then determine if the court has remitted outstanding checks as unclaimed funds to the county or state pursuant to statute. Determine if the court retains documentation of outstanding checks reported and remitted to the Department of Revenue or County Treasurer as unclaimed funds and review the report for the prior year.

RESULTS: No exceptions were noted as a result of applying these procedures. The City Treasurer's Office maintains these records and reviews outstanding checks monthly. It also remits unclaimed monies to the state, including any such Court monies.

Procedure: Bonds

1. Determine if the court reviews monthly pending and outstanding bonds posted more than 90 days. Sample 5 bonds posted more than 90 days to verify the court took action on the bonds, i.e. reviewed by judge and ordered to hold bond, refund bond, forfeit bond, etc.

RESULTS: No exceptions were noted as a result of applying these procedures.

Procedure: Reporting

1. Select one month's remittance report and determine if the report and monies are remitted to the local treasurer (city, county or state as applicable) and that the court received documentation acknowledging the submission of the report.

RESULTS: No exceptions were noted as a result of applying these procedures.

MANAGEMENT RESPONSE



SCOTTSDALE CITY COURT

Joseph Olcavage
Presiding Judge

Ken Kung
Court Administrator

3700 N. 75th Street
Scottsdale, AZ 85251

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January 27, 2021

Ms. Sharron Walker, City Auditor
7447 E. Indian School Rd.
Scottsdale, AZ. 85251

Subject: Management Response, Audit Report No. 2104, Independent Review, Minimum
Minimum Accounting Standards at the Scottsdale City Court

Dear Ms. Walker,

This letter constitutes our Management Response for the City Court on Audit Report No. 2104, Independent Review of Minimum Accounting Standards. According to the City Code § 2-125, we are providing this response to indicate our agreement with the audit report findings.

We are very much appreciative of your independent audit of our City Court and privileged to have no exceptions identified in the audit. We continue to assert our dedication to excellence, and truly want to thank you for your time, and the professionalism your office has demonstrated for this audit.

Respectfully,

A handwritten signature in black ink, appearing to read "Ken Kung".

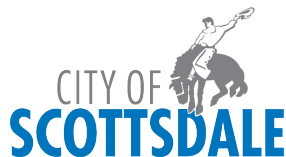
Ken Kung
Court Administrator
Scottsdale City Court

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