



HIGH-PERFORMANCE & INNOVATION TEAM

1:30 p.m. Tuesday, April 20, 2020

Microsoft Teams



Attendees: Shane Stone, Brent Stockwell, Cindi Eberhardt, Cassie Johnson, Jennifer Jensen, Adam Samuels, Brad Hubert, Vernon Goode, Dan VandenHam, Dan Bachman, John Whitney, Monica Staats, Hank Carmean, James Johnson, Erin Riley, Kelsey Lamphier

A. PLAN - DEFINING RESULTS - STRATEGIC PLANNING

1. Presentations to the Leadership Forum - Shane Stone
2. Bloomberg Innovation Training Team Update - Shane Stone*

B. DO - ACHIEVING RESULTS - PERFORMANCE MEASURES

1. Announcement of the Scottsdale I-Team - Shane Stone

C. REVIEW - ASSESSING RESULTS - SURVEYS, BENCHMARKING AND REPORTING

1. Priority Based Budgeting Update - Adam Samuels*
2. QPR/Benchmarking Team Update - Adam Samuels

D. REVISE - IMPROVING RESULTS - PROCESS IMPROVEMENT

1. Behavioral Insights Team Update - Cindi Eberhardt

*High-Performance & Innovation Team Action Plan Priority

Next Meeting: Tuesday, May 18 on Teams from 1:30 pm to 2:30 pm



HIGH-PERFORMANCE & INNOVATION

TEAM 1:30 p.m., Tuesday, April 20, 2020

Microsoft Teams



Attendees: Shane Stone, Cindi Eberhardt, Adam Samuels, Jennifer Jensen, Dan VandenHam, Cassie Johnson, Dan Bachman, Megan Lynn, Vernon Goode, Leslie DeReche, Monica Staats, Brad Hubert, Thomas Prior

PERFORMANCE MEASURES AND BENCHMARKING

1. Quarterly Performance Report/Benchmarking Team review of QPR report
2. Review of Valley Benchmark Cities annual report

Next Meeting: Tuesday, May 19th on Teams or at the Community Design Studio –
Nave from 1:30 am to 2:30 pm



HIGH-PERFORMANCE & INNOVATION

TEAM 1:30 p.m., Tuesday, April 20, 2020

Microsoft Teams



Attendees: Shane Stone, Cindi Eberhardt, Adam Samuels, Jennifer Jensen, Dan VandenHam, Cassie Johnson, Dan Bachman, Megan Lynn, Vernon Goode, Leslie DeReche, Monica Staats, Brad Hubert, Thomas Prior

PERFORMANCE MEASURES AND BENCHMARKING

1. Quarterly Performance Report/Benchmarking Team review of QPR report
2. Review of Valley Benchmark Cities annual report

Next Meeting: Tuesday, May 19th on Teams or at the Community Design Studio –
Nave from 1:30 am to 2:30 pm



HIGH-PERFORMANCE & INNOVATION TEAM

11:00 a.m. Thursday, May 28, 2020

Microsoft Teams



Attendees: Shane Stone, Cindi Eberhardt, Adam Samuels, Jennifer Jensen, Dan VandenHam, Cassie Johnson, Dan Bachman, Megan Lynn, Vernon Goode, Leslie DeReche, Monica Staats, Brad Hubert, Brent Stockwell, John Whitney, Kerry Swick

PERFORMANCE MEASURES AND BENCHMARKING

1. What Works Cities Re-Certification
2. Solid Waste New Can Process
3. Quarterly Performance Report

Next Meeting: Tuesday, June 16th on Teams from 1:30 pm to 2:30 pm



HIGH-PERFORMANCE & INNOVATION TEAM

1:30 p.m. Tuesday, June 12, 2020

Microsoft Teams



Attendees: Shane Stone, Cindi Eberhardt, Adam Samuels, Jennifer Jensen, Dan VandenHam, Cassie Johnson, Dan Bachman, Megan Lynn, Vernon Goode, Leslie DeReche, Monica Staats, Brad Hubert, Brent Stockwell, John Whitney, Kerry Swick

High-Performance and Innovation Planning

1. FY 20/21 Action Plan

Next Meeting: Tuesday, July 21st on Teams from 1:30 pm to 2:30 pm



HIGH-PERFORMANCE & INNOVATION TEAM

1:30 p.m. Tuesday, September 15, 2020

Microsoft Teams



Attendees: Shane Stone, Brent Stockwell, Cindi Eberhardt, Cassie Johnson, Jennifer Jensen, Adam Samuels, Brad Hubert, Vernon Goode, Dan VandenHam, Dan Bachman, John Whitney, Monica Staats, Leslie DeReche, Hank Carmean, James Johnson

1. Review Q4 Quarterly Performance Report - Adam Samuels
2. Process Improvement Team Update - Jen Jensen
3. Bloomberg Innovation Training and What Works Cities Updates - Shane Stone

Next Meeting: Tuesday, October 20th on Teams from 1:30 pm to 2:30 pm



HIGH-PERFORMANCE & INNOVATION TEAM

1:30 p.m. Tuesday, October 20, 2020

Microsoft Teams



Attendees: Shane Stone, Brent Stockwell, Cindi Eberhardt, Cassie Johnson, Jennifer Jensen, Adam Samuels, Brad Hubert, Vernon Goode, Dan VandenHam, Dan Bachman, John Whitney, Monica Staats, Leslie DeReche, Hank Carmean, James Johnson

1. Priority Based Budgeting Update - Adam Samuels
2. Process Improvement Team Update - Jen Jensen
3. ELGL Behavioral Insights Presentation Overview - Cindi Eberhardt
4. Bloomberg Innovation Training, Process Improvement Training and Data Analytics Team Updates - Shane Stone

Next Meeting: Tuesday, November 17 on Teams from 1:30 pm to 2:30 pm



HIGH-PERFORMANCE & INNOVATION TEAM

1:30 p.m. Tuesday, November 17, 2020

Microsoft Teams



Attendees: Shane Stone, Brent Stockwell, Cindi Eberhardt, Cassie Johnson, Jennifer Jensen, Adam Samuels, Brad Hubert, Vernon Goode, Dan VandenHam, Dan Bachman, John Whitney, Monica Staats, Leslie DeReche, Hank Carmean, James Johnson

1. ARCGIS Presentation - Mele Koneya
2. Citizen Survey Update - James Johnson
3. Bloomberg Innovation Training and Process Improvement Training Updates - Shane Stone
4. Partner Team Updates - Partner Team Leaders

Next Meeting: Tuesday, December 15 on Teams from 1:30 pm to 2:30 pm



HIGH-PERFORMANCE & INNOVATION TEAM

1:30 p.m. Tuesday, December 15, 2020

Microsoft Teams



Attendees: Shane Stone, Brent Stockwell, Cindi Eberhardt, Cassie Johnson, Jennifer Jensen, Adam Samuels, Brad Hubert, Vernon Goode, Dan VandenHam, Dan Bachman, John Whitney, Monica Staats, Leslie DeReche, Hank Carmean, James Johnson

A. PLAN - DEFINING RESULTS - STRATEGIC PLANNING

1. Process Improvement Training Update - Jen Jensen
2. Data Analytics Team Action Plan Update - Cassie Johnson

B. DO - ACHIEVING RESULTS - PERFORMANCE MEASURES

1. Quarterly Performance Report Reminder - Adam Samuels
2. Priority Based Budgeting Update - Adam Samuels*

C. REVIEW - ASSESSING RESULTS - SURVEYS, BENCHMARKING AND REPORTING

1. Valley Benchmark Cities Update - Adam Samuels
2. ICMA Open Access Benchmarks - Adam Samuels
3. Citizen Survey Update - James Johnson*

D. REVISE - IMPROVING RESULTS - PROCESS IMPROVEMENT

1. Bloomberg Innovation Training Update - Shane Stone*
2. Review of BITS presentation to the Mesa Nudge Community
-Cindi Eberhardt

* High-Performance & Innovation Team Action Plan Priority

Next Meeting: Tuesday, January 19 on Teams from 1:30 pm to 2:30 pm



HIGH-PERFORMANCE & INNOVATION TEAM

1:30 p.m. Tuesday, January 19, 2020 Microsoft Teams



Attendees: Shane Stone, Brent Stockwell, Cindi Eberhardt, Cassie Johnson, Jennifer Jensen, Adam Samuels, Brad Hubert, Vernon Goode, Dan VandenHam, Dan Bachman, John Whitney, Monica Staats, Hank Carmean, James Johnson, Jessica Watkins-Miller

A. PLAN - DEFINING RESULTS - STRATEGIC PLANNING

1. Process Improvement Team SharePoint Site Presentation and Discussion- Jessica Watkins-Miller

B. DO - ACHIEVING RESULTS - PERFORMANCE MEASURES

1. Data Analytics Team Update - Cassie Johnson

C. REVIEW - ASSESSING RESULTS - SURVEYS, BENCHMARKING AND REPORTING

1. QPR Team & Valley Benchmark Cities Updates - Adam Samuels

D. REVISE - IMPROVING RESULTS - PROCESS IMPROVEMENT

1. Process Improvement Team Update- Jen Jensen
2. Bloomberg Innovation Training Update - Shane Stone*

*High-Performance & Innovation Team Action Plan Priority

Next Meeting: Tuesday, February 16 on Teams from 1:30 pm to 2:30 pm



HIGH-PERFORMANCE & INNOVATION TEAM

1:30 p.m. Tuesday, January 19, 2020 Microsoft Teams



Attendees: Shane Stone, Brent Stockwell, Cindi Eberhardt, Cassie Johnson, Jennifer Jensen, Adam Samuels, Brad Hubert, Vernon Goode, Dan VandenHam, Dan Bachman, John Whitney, Monica Staats, Hank Carmean, James Johnson, Jessica Watkins-Miller

A. PLAN - DEFINING RESULTS - STRATEGIC PLANNING

1. Process Improvement Team SharePoint Site Presentation and Discussion- Jessica Watkins-Miller

B. DO - ACHIEVING RESULTS - PERFORMANCE MEASURES

1. Data Analytics Team Update - Cassie Johnson

C. REVIEW - ASSESSING RESULTS - SURVEYS, BENCHMARKING AND REPORTING

1. QPR Team & Valley Benchmark Cities Updates - Adam Samuels
2. What Works Cities (Maintaining Silver Certification) - Shane Stone

D. REVISE - IMPROVING RESULTS - PROCESS IMPROVEMENT

1. Process Improvement Team Update- Jen Jensen
2. Bloomberg Innovation Training Update - Shane Stone*

*High-Performance & Innovation Team Action Plan Priority

Next Meeting: Tuesday, February 16 on Teams from 1:30 pm to 2:30 pm



HIGH-PERFORMANCE & INNOVATION TEAM

1:30 p.m. Tuesday, February 16, 2020

Microsoft Teams



Attendees: Shane Stone, Brent Stockwell, Cindi Eberhardt, Cassie Johnson, Jennifer Jensen, Adam Samuels, Brad Hubert, Vernon Goode, Dan VandenHam, Dan Bachman, John Whitney, Monica Staats, Hank Carmean, James Johnson, Brian Boyle

A. PLAN - DEFINING RESULTS - STRATEGIC PLANNING

1. Sustainability Planning and Reporting Presentation - Brian Boyle

B. DO - ACHIEVING RESULTS - PERFORMANCE MEASURES

C. REVIEW - ASSESSING RESULTS - SURVEYS, BENCHMARKING AND REPORTING

1. Review of the Valley Benchmark Cities Annual Trend Report - Adam Samuels

D. REVISE - IMPROVING RESULTS - PROCESS IMPROVEMENT

Next Meeting: Tuesday, March 16 on Teams from 1:30 pm to 2:30 pm



HIGH-PERFORMANCE & INNOVATION TEAM

1:30 p.m. Tuesday, March 16, 2020

Microsoft Teams



Attendees: Shane Stone, Brent Stockwell, Cindi Eberhardt, Cassie Johnson, Jennifer Jensen, Adam Samuels, Brad Hubert, Vernon Goode, Dan VandenHam, Dan Bachman, John Whitney, Monica Staats, Hank Carmean, James Johnson

A. PLAN - DEFINING RESULTS - STRATEGIC PLANNING

1. Bloomberg Innovation Training Team Update - Shane Stone*

B. DO - ACHIEVING RESULTS - PERFORMANCE MEASURES

1. Data Analytics Team Update - Shane Stone

C. REVIEW - ASSESSING RESULTS - SURVEYS, BENCHMARKING AND REPORTING

1. Community Survey Results Presentation - James Johnson
2. QPR/Benchmarking Team Update - Adam Samuels
3. Scottsdale Specific VBC Trend Report - Shane Stone

D. REVISE - IMPROVING RESULTS - PROCESS IMPROVEMENT

1. Process Improvement Team Update - Jen Jensen
2. Behavioral Insights Team Update - Cindi Eberhardt

*High-Performance & Innovation Team Action Plan Priority

Next Meeting: Tuesday, April 20 on Teams from 1:30 pm to 2:30 pm



PERFORMANCE MANAGEMENT TEAM

1:00 p.m., Friday, April 10, 2020

Microsoft Teams Remote Meeting



Attendees: Adam Samuels, Brad Hubert, Brent Stockwell, Cassie Johnson, Cindi Eberhardt, Dan VandenHam, Daniel Bachman, Diane Ethington, Hank Carmean, Jennifer Jensen, Kerry Swick, Kevin McKee, Leslie DeReche, Monica Staats, Megan Lynn, Shane Stone, Thomas Prior, Vernon Goode

1. CHECK-IN

Touch base on how we are all handling the "new normal".

2. ONGOING INNOVATIONS

How has your department or work-area adapted to the challenges of our current circumstances?

3. CHALLENGES

What challenges are you, or those around you, finding difficulty in tackling?

4. PARTNER TEAMS' APPLICATION TO COVID-19

How may we utilize the expertise of our partner teams to overcome current challenges?

Next Meeting: Tentatively scheduled for Tuesday, April 21,
1:30 p.m.