



FSA Ticket # 42943  
 Workorder # 34778  
 Region: ~204~  
 Vendor Ref #

9/7/2022

[www.fsaservice.com/forms/warranty.pdf](http://www.fsaservice.com/forms/warranty.pdf)

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<b>LOCATION</b>		<b>SITE</b>	<b>BILL TO:</b>	
City of Scottsdale, Police Department 7601 East McKellips Road, Scottsdale, AZ 85257 United States Mr. Phillip Brooke, pbrooke@scottsdaleaz.gov			Customer	
Service Rep: Iribes, Victor		Service Type: Repair		Quality Level: Standard
Billing Type: Non-Billable		Payment Method: Service Contract		PO#: N/A
System ID	Manufacturer	Model	Serial#	
GC w/ HS	Agilent	G4556A	US14173023	
Additional Instruments				
<b>PROBLEM DESCRIPTION:</b>				
PH 480) 312-1281 We are experiencing inconsistent retention times. Requesting onsite engineer to troubleshoot the instrument				
<b>WORK PERFORMED:</b>				
Customer reported inconsistent retention times for one of the columns. Used leak detector at the Deans switch where all columns attached. A leak was found to be at the fitting where the front column connects. Customer did not have appropriate ferrules for the union, so the fitting was tightened in little more to see if this would remedy their issue. Customer will contact back to see if retention times have stabilized. They will also order more Flexi-Tight metal ferrules for their Dean switch.				

Parts Total:

HOURS	RATE	TOTAL	
Labor Hours: 4.0	Labor Rate: \$376	Labor Total:	\$1504
Travel Hours: 1.0	Travel Rate: \$376	Travel Total:	\$376
	Extended Travel: \$0	Misc. S&H:	\$0.00
	<b><u>NOT AN INVOICE, TAXES NOT INCLUDED</u></b>	Total Labor:	\$1880
		Report Total:	\$1,880.00
		Credit Amount:	\$1880.00
		<b>Balance Due:</b>	<b>\$0.00</b>

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